IMPLEMENTATION OF EYE TRACKING TECHNIQUE FOR HUMAN BEHAVIOR QUANTIFICATION

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DEDICATION

This thesis is wholeheartedly to my beloved parents and my sisters, who have been my source of inspiration and gave me strength, who continually provide their moral, spiritual, emotional and financial support.

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ABSTRACT

In this modern era of technology, numerous eye-mind relationship studies have dominated discussion on the ability of computer to interpret human personality traits. This phenomenon shows that eye tracking technique is becoming an important area of study. However, the studyof eye movement system on validating the interpretation of actual human behaviour is still deficient. Thus, this study designs an experiment to detect human behaviour of Big Five personality traits - extraversion, agreeableness, neuroticism, openness and conscientiousness - through eye tracking system. It investigates the correlation between eye movement and human behaviour, and evaluates and validates the observational response and human personality traits. To test the hypothesis that there is a significant relation between eye movement and human behaviour, a personality test of Big Five model and experiment were conducted with 30 engineering undergraduates from one premier public university in Malaysia. The respondents were randomly picked, and the personality test was distributed to the respondents before starting the experiment. The fixation duration stimulated by film clips of different arousal contents and graphic health warning labels on cigarette packs were explored using Tobii TX300 eye tracker device. Each subject was analysed by studying their eye movement using five types of emotional video stimuli including joy, amusement, neutral, fear and sad, as well as six graphic health warning labels that are currently used by government of Malaysia. The results of eye gazing of emotionrelated clips and warning labels stimuli were compared with Big Five personality test to study the relationship of eye movements and human behaviour. The results were analysed using statistical analysis of variance (ANOVA) which indicated there is no significant relation between fixation duration and human behaviour. As the actual results of positive emotion scored the longest fixation at 2570ms while negative emotion scored 2380ms, were unexpectedly different from the expected outcome based on previous studies. The data also indicated that the validation of eye-tracking technique from the emotion clips and warning labels did not have the consistent response from each subject personality, related towards theirbehaviour. These results suggest that their eye movement did not likely portray the participant behaviour. Hence, the concepts of validating system from eye tracker device should be further analysed in future studies for better understanding of human – computer interaction.

ABSTRAK

Dalam era teknologi moden kini, banyak kajian hubungan mata-minda telah mendominasi perbincangan mengenai keupayaan komputer untuk menafsirkan ciriciri personaliti manusia. Fenomena ini menunjukkan bahawa teknik mengesan mata menjadi satu bidang kajian yang penting. Walau bagaimanapun, kajian sistem pergerakan mata untuk pengesahkan tafsiran tingkah laku manusia yang sebenar masih kurang. Oleh itu, kajian ini mereka bentuk eksperimen untuk mengesan tingkah laku manusia melalui ciri-ciri personaliti Big Five - 'extraversion, agreeablness, neuroticism, openness dan conscientiousness' melalui sistem pengesanan mata. Ia menyiasat korelasi antara pergerakan mata dan tingkah laku manusia, dan menilai serta mengesahkan tindik balas pemerhatian dan ciri personaliti manusia. Untuk menguji hipotesis bahawa terdapat hubungan yang signifikan antara pergerakan mata dengan tingkah laku manusia, satu ujian personaliti model Big Five dan eksperimen telah dijalankan dengan 30 pelajar kejuruteraan dari sebuah universiti awam terkemuka di Malaysia. Responden telah dipilih secara rawak, dan ujian personaliti diedarkan kepada responden sebelum memulakan eksperimen. Tempoh penetapan yang diransang oleh klip filem ransangan yang berbeza dan label amaran kesihatan grafik pada pek rokok telah diterokai menggunakan peranti penjejak mata Tobii TX300. Setiap subjek dianalisis dengan mengkaji pergerakan mata mereka menggunakan pergerakan mata mereka menggunakan lima jenis ransangan video emosi termasuk kegembiraan, keseronokan, neutral, ketakutan dan kesedihan, serta enam label amaran kesihatan yang digunakan oleh kerajaan Malaysia. Keputusan pandangan mata klip berkaitan emosi dan label ransangan amaran dibandingkan dengan ujian personaliti Big Five untuk mengkaji hubungan pergerakan mata dan tingkah laku manusia. Keputusan dianalisis menggunakan análisis statistik varians (ANOVA) yang menunjukkan tidak terdapat hubungan yang signifikan antara tempoh penetapan dan tingkah laku manusia. Oleh kerana keputusan sebenar emosi positif mencatatkan penetapan terpanjang pada 2570ms manakala emosi negatif mendapat 2380ms, secara tidak dijangka berbeza daripada hasil yang dijangkakan berdasarkan kajian terdahulu. Data juga menunjukkan bahawa pengesahan teknik penjejakan mata daripada klip emosi dan label amaran tidak mempunyai tindak balas yang konsisten daripada setiap personaliti subjek, berkaitan dengan tingkah laku mereka. Keputusan ini menunjukan bahawa pergerakan mata mereka tidak mungkin menggambarkan tingkah laku peserta. Oleh itu, konsep sistem pengesahan daripada peranti penjejak mata harus dianalisis lebih lanjut dalam kajian masa depan untuk pemahaman yang lebih baik tentang interaksi manusia – komputer.

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LIST OF ABBREVIATIONS

ANOVA - Analysis of Variance

GHWL - Graphic Health Warning Label

HCI - Human – Computer Interaction

IOP - Intraocular Pressure

MJIIT - Malaysia – Japan International Institute of Technology

PCCR - Pupil Centre Corneal Reflection

UTM - Universiti Teknologi Malaysia

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CHAPTER 1

INTRODUCTION

1.1 Problem Background

Human behaviour is an individual pattern of typical features in building a person's personality traits including thinking skills and emotion feeling as well. Behaviour were known as the way on how human act and interact with other person that affected by several factors along with genetic make-up, culture and individual attitude (Malle et al., 2021). For instance, in certain cases, people may change on their attitude in order to align similar with their behaviour at that particular moment; people tend to alter their attitude to reverse their other beliefs (Cherry, 2021).

Behaviour plays a very important role in our daily lifestyle, interaction and socializing, while the factors that affected someone's behaviour were related on their personality, motivation, values, abilities and environment (Bird, 2017). In the developing world, with ubiquitous computer interfaces, technologies have recommended these relation between users and their devices as human – computer interaction (HCI). However, this interaction have become main subjects of intensive academic research as the system were inadequate in forming human behavioural condition and utilize the knowledge in demonstrating real actions to implement (What is Human-Computer Interaction?, 2021). Researches performing in the area firmly trust that HCI potentially upgraded outstandingly by social process integration (Maskeliunas and Raudonis, 2016).

Previous research have showed that the eye approach in face-to-face interaction were the crucial part as several eye motion were presented and predict various behaviour (Maskeliunas and Raudonis, 2016). In order words, the computer devices with capability to interact directly with user's eyes were expected to process the signal information apart from only attendant with users or scanning the environment (Kweku,

2018). Effective computing innovations able to analyse behavioural state of a user by theoretically utilizing certain method including gesture, voice recognition, facial expression or biometrics (Brigham, 2017). Apart from these method, another simple yet practically accurate approach used nowadays is the eye tracking technique, which identify the appearance, attention and focus of the user (Improving your research with eye tracking since 2001 - Tobii Pro, 2021). This procedure was recently establish by huge companies in order to determine on the best way to advertise and attract customer attention in marketing products. Therefore, eye tracking study is still new method in psychology researches. Moreover, graphic and video – based eye tracking technique was one of the most suitable method in studying the eye gaze interaction, as this approach were able to elicitate on range of human behavioural state.

Decades of research have demonstrated the involvement of eye tracker in diverse perceptual and cognitive process related to eye movement behaviour towards visual interaction stimulus. The eye tracking studies involves a sensor technology that able to detect the exact point on where the eyes are focused on. A large volume of data had acquire relating to human behaviour in diverse researches and eye tracking technique, as the academic and commercial researches are focusing on broader understanding of human behaviour. With advance technology along with procedure for multi-modal data acquisition and analysis nowadays have empowered researches globally to explore and discern more on human behaviour linked with eyes attention. In addition, with this advanced practical procedure of eye tracker, much studies on visual attention, decision making and gazing behaviour were studied in detailed. As the eye activities facilitate effective sampling of visual information globally even in daily routine of social interaction. Giving the results are highly linked to cognition goals and suggested that our personality have influenced on how eyes were moved.

The reliable involvement of this eye tracking technique have increases the encouragement for validation of eye tracking in determining human behaviour. With the details of validate data from this study, it may prove for researches and clinical practitioners interest in monitoring and maintaining proficiency, developing informatics tractable studies strategies in future. Furthermore, this research will study and develop a large set of data input that able to convince the ability of eye tracker to

validate human behaviour by eye movement, as the eye tracker is a direct measure of eye activities that are more detailed and less prone to be bias than verbal report (Meernik, et al., 2016). As the eye tracker device was useful to deliver valuable insight into gaze pattern of eye movements, the study observation were expected to lead an interpretation of eyes attention and human behaviour.

In addition, this current study aims to investigate and determine the effectiveness of eye movements in identifying human behaviour by graphical and video stimuli. This study is made possible as the ground-breaking of eye tracking method was fully automated and user friendly. By using the eye tracking device, the fixation duration which is the observation during eye rest on an object for certain period of time were identified on how it relates towards the stimuli and behavioural state during experiment (Galley, Betz and Biniossek, 2015) were studied. With the application of the eye tracking matrices, it able to help on understanding on how human attributes affected, from the data obtained. Moreover, the eye motion were analysed by statistical analysis of analysis of variance (ANOVA). Besides, the correlation analysis between observational response and human personality traits by eye tracking and Big Five model were implemented in order to show the relationship between eye gazing and human behaviour. The data from these eye activities were extracted from Tobii TX300 eye tracker device.

Overall, in current study, the research therefore aim to design an experiment for detecting human behaviour by Big Five personality through eye tracking system; to investigate the correlation between eye movement and human behaviour; and to evaluate and validate the observational response and human personality traits. The outcome expect each fixation duration on emotion stimuli share the same outcomes as the personality traits test, negative stimuli expect to fixate more compared to positive stimuli. In addition, graphic warning labels expect to have similar high visual attention on each image, showing that more negative impact will increase the health risk information.

1.2 Problem Statement

Over the past decade, plenty of eye tracking research had dominated the discussion of gazing behavior by studying the human visual behavior and fine eye movements. With this precise measured equipment, research on investigating and analysis of eye gazing shift has focused on the eye movement during range of activities including as user experience, marketing research and scientific research (Improving your research with eye tracking since 2001 - Tobii Pro, 2021). Thus, with these benefits, research relating on decision making and learning eye tracker were usually conducted in order to study on how does the visual perception linked towards strategic behavior in decision process based on the primary tools, eyes.

However, the effectiveness on how does the eye movements tells the same story as how people actually behave are still deficient. Without the functional method in measuring the effectiveness of eye tracking technique, this inefficiency will likely to continue and retard the achievement of further studies in learning human behavior by human – computer interaction. Furthermore, with the increase usage of eye tracking technologies in improvising learning process, the new studying method able to presented nearly precise, as it deliver information by capturing the attention on how the feature were seen.

Therefore, this study then analyzed the connection of eye movements features towards human behavior that were neglected beforehand. As the computer alone has no capability to acknowledge on how human feels, whether they are happy, excited, neutral, sad or fear. Proving that, this field of study are still new as the improvement is beginning to become recognizable, ranging from boosting the uniqueness of interfaces to treatment. In addition, focusing on student perspective can help to develop more robust theories on current tobacco control movement in order to educate the health risk on younger generation, as well as potentially informing and producing more effective policy regarding tobacco control in future (Benjamin, 2012). Thus, with the improvement of automatic recognition and interpretation, the efficiency of interaction and personalization, natural user behavior are able to be capture with the innovative design of human-computer system.

1.3 Research Hypothesis

- 1.3.1 There is significant relation between human behaviour by eye movements and Big Five personality traits.
- 1.3.2 There is significant improvement between eye movement and human behavior.
- 1.3.3 There is significant enhancement for validation of human behavior through observational response.

1.4 Research Question

The research question are:

- 1.4.1 How does human behavior affected by eye tracking system within Big Five personality traits?
- 1.4.2 What are the impact do eye activities had on human behavior?
- 1.4.3 How can eye tracking system validate human behavior through eye tracking technique?

1.5 Research Objectives

The objectives of the research are:

1.5.1 To design an experiment to detecting human behaviour with Big Five personality through eye tracking system.

- 1.5.2 To investigate the correlation between eye movement and human behaviour.
- 1.5.3 To evaluate and validate the observational response and human personalities traits.

1.6 Scope of Study

The reliable involvement of eye tracking technique have increases the encouragement for validation in determining human behaviour. With details of validate data from this study, it may prove from researcher and clinical practitioners interest in monitoring and maintaining proficiency, developing informatics tractable studies strategies in future. The function of eye tracker in this study is to measure the eye activity including eye position and eye movement that used to determine which feature are seen and part that capture the attention. Therefore, this study focuses on the eye tracking technique in validating human behaviour quantification, by investigating the correlation between eye movement and human behaviour, as the scope of study is limited to warning labels and emotion clips. All the eye gaze data will be record while performing the task using Tobii TX300 eye tracker, involving 30 Malaysia - Japan International Institute of Technology (MJIIT) students. The eye tracker device includes a sensor technology that enables to identify the exact point of eye focused on. The experiment will be organized in a closed room in Bio Cognition Laboratory in MJIIT. This study is also a try test theory, while focusing on human behaviour using two different methods, personality test on people behaviour and tracking eye movement relating towards human behaviour. Both of this experiment will be compare and validate, whether does the obtain eye movement data tells the exact same story as our thought of ourselves in quantification set of data.

1.7 Significant of Study

The study of implementation of eye tracking technique for human behaviour quantification was capable to presented as a source or learning paradigm in research community in order to enhance the human computer interaction. The stimuli of warning labels will allow people to gain more attention, recall the health warning massages in order to acquire knowledge for the risk of smoking from eye gaze. Meanwhile emotion clips that include 5 different types of videos were able to trigger people's emotion that are suitable for arousing emotion, which measured by eye activity, with a view to correlate the relationships of eye focus and brain. Eye tracker effectiveness in validating human behaviour were able to evaluate by analysing the quantification of these sets of data in beneficial to experience the device with great measurement and accuracy. Furthermore, this eye tracking study able to provide valuable insight on subjects preference that other method unable to cover. With subjects consciously have high attention on stimuli during experiment, the pupil dilation occur as the subject are intrigue by having intense emotion and critical response towards the stimuli. The audience reaction can be better predict as each line of data pattern are observe across test subject. Thus this study were expected to enhance the validation technique of human behaviour from previous studies through eye movement analysis.

1.8 Thesis outline

This thesis is divided into five chapter to ensure a clear presentation of the human behaviour and eye tracking technology put forward, which includes introduction, literature review, methodology, results and discussion and conclusion.

Chapter 1 is the introduction of the thesis providing the summary of the background of eye tracking technique in determining human behaviour, which including the background of study, statement of problem, objectives of study and scope of research. The significant of study and thesis organization are also provided.

Chapter 2 describes the literature review of eye tracking and the methods related, eye gazing, human behaviour and how eye tracking related on personality traits method from the previous studies that related with this thesis. This extensive review starts with its own introduction and followed by conceptual clarification of eye tracking and its historical background.

Chapter 3 discusses on the methodology in order to complete this thesis in details and also in flow chart form. The methodology including stimuli, subject, hardware and software along with procedure and operational framework were describe in detail.

Chapter 4 then focuses on the results and its discussion from the Big Five personality traits test, followed by data of observation and analysis of gazing behaviour that acquired during the experiment of the study. As the quantitative data collected and presented. Then discussion starts with a brief definition and introduction on the methods used in getting the results of eye tracking based on the graphical warning labels and emotion clips. In addition, this chapter also described extensive part of the discussion of the results and feedback from the study.

Finally, chapter 5 states the conclusions drawn from the study as well as the problems and recommendation were described based on the study that suggests the possible direction for future research.

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