

IMPROVED COLLABORATIVE FILTERING USING CLUSTERING AND
ASSOCIATION RULE MINING ON IMPLICIT DATA

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Special Dedicated to my beloved father

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In the name of Allah The Most Gracious The Most Merciful, first and foremost, all praises to Allah who has created us and gave us intelligence and guidance. And peace be upon our prophet the teacher of all mankind and peace be upon his family.

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ABSTRACT

The recommender systems are recently becoming more significant due to their ability in making decisions on appropriate choices. Collaborative Filtering (CF) is the most successful and most applied technique in the design of a recommender system where items to an active user will be recommended based on the past rating records from like-minded users. Unfortunately, CF may lead to poor recommendation when user ratings on items are very sparse (insufficient number of ratings) in comparison with the huge number of users and items in user-item matrix. In the case of a lack of user rating on items, implicit feedback is used to profile a user's item preferences. Implicit feedback can indicate users' preferences by providing more evidences and information through observations made on users' behaviors. Data mining technique, which is the focus of this research, can predict a user's future behavior without item evaluation and can too, analyze his preferences. In order to investigate the states of research in CF and implicit feedback, a systematic literature review has been conducted on the published studies related to topic areas in CF and implicit feedback. To investigate users' activities that influence the recommender system developed based on the CF technique, a critical observation on the public recommendation datasets has been carried out. To overcome data sparsity problem, this research applies users' implicit interaction records with items to efficiently process massive data by employing association rules mining (Apriori algorithm). It uses item repetition within a transaction as an input for association rules mining, in which can achieve high recommendation accuracy. To do this, a modified preprocessing has been employed to discover similar interest patterns among users. In addition, the clustering technique (Hierarchical clustering) has been used to reduce the size of data and dimensionality of the item space as the performance of association rules mining. Then, similarities between items based on their features have been computed to make recommendations. Experiments have been conducted and the results have been compared with basic CF and other extended version of CF techniques including K-Means Clustering, Hybrid Representation, and Probabilistic Learning by using public dataset, namely, Million Song dataset. The experimental results demonstrate that the proposed technique exhibits improvements of an average of 20% in terms of Precision, Recall and F-measure metrics when compared to the basic CF technique. Our technique achieves even better performance (an average of 15% improvement in terms of Precision and Recall metrics) when compared to the other extended version of CF techniques, even when the data is very sparse.

ABSTRAK

Recommender systems semakin penting kerana keupayaannya dalam membuat keputusan pemilihan yang tepat. *Collaborative Filtering (CF)* adalah teknik yang paling berjaya dan berkesan dalam rekabentuk sebuah *recommender systems* di mana perkara-perkara yang berkaitan dengan pengguna aktif adalah disyorkan berdasarkan kepada rekod penilaian item di kalangan pengguna yang mempunyai kecenderungan yang sama. Malangnya, *CF* berkemungkinan membawa kepada pengesyoran yang tidak berkesan apabila penilaian item adalah sedikit (kekurangan bilangan penilaian item) berbanding dengan bilangan pengguna yang ramai dan item yang banyak dalam matriks pengguna-item. Dalam kes di mana kurangnya penilaian ke atas item, maklumbalas yang tersirat digunakan untuk memprofil pilihan barangan pengguna. Maklumbalas yang tersirat boleh memberikan gambaran tentang pilihan pengguna dengan memberikan bukti dan maklumat melalui pemerhatian yang dibuat ke atas tingkahlaku pengguna. Teknik *data mining* yang merupakan fokus kajian ini boleh mengandai tingkahlaku pengguna pada masa akan datang tanpa penilaian item dan mampu juga menganalisa pilihan pengguna. Untuk menyiasat tahap kajian ke atas *CF* dan maklumbalas implisit, sorotan literatur yang sistematik telah dibuat ke atas kajian-kajian yang telah dijalankan dalam bidang berkaitan *CF* dan maklumbalas implisit. Untuk mengenalpasti tingkahlaku pengguna yang mempengaruhi *recommender system*, dan berdasarkan pada teknik *CF*, pemerhatian kritikal telah dijalankan ke atas set data *recommendation* awam. Untuk mengatasi masalah data *sparsity*, kajian ini telah menggunakan rekod interaksi nyata pengguna beserta dengan item untuk memproses secara efektif data yang besar dengan menggunakan *association mining rules (Apriori algorithm)*. Ianya menggunakan pengulangan item dalam satu-satu transaksi sebagai input, di mana ini akan dapat memberikan *recommendation* yang tepat. Untuk itu, satu modifikasi prapemprosesan telah dibuat untuk mencari pola minat yang sama dikalangan pengguna. Sebagai tambahan, teknik *clustering (Hierarchical clustering)* telah digunakan untuk mengurangkan saiz data dan dimensi ruang item sebagai hasil *rule mining*. Kemudian, persamaan antara item berasaskan ciri masing-masing dikomputerkan bagi membuat cadangan. Ujian-ujian telah dijalankan dan keputusan ujian telah dibandingkan dengan teknik *CF* yang asas dan juga yang dikembangkan seperti *K-Means Clustering*, *Hybrid Representation*, dan *Probabilistic Learning* dengan menggunakan set data awam yang dinamakan set data *Million Song*. Keputusan-keputusan ujian telah menunjukkan bahawa teknik yang dicadangkan telah menunjukkan penambahbaikan pada purata 20% dari segi metrik *Precision*, *Recall* dan *F-measure* apabila dibandingkan dengan teknik *CF* yang asas. Teknik yang kami gunakan telah menunjukkan prestasi yang lebih baik (purata 15% penambahbaikan dari segi metrik *Precision* dan *Recall*) apabila dibandingkan dengan teknik-teknik *CF* yang telah dikembangkan, walaupun pada ketika data adalah *sparse*.

TABLE OF CONTENTS

CHAPTER	TITLE	PAGE
	DECLARATION	ii
	DEDICATION	iii
	ACKNOWLEDGEMENT	iv
	ABSTRACT	v
	ABSTRAK	vi
	TABLE OF CONTENTS	vii
	LIST OF TABLES	xi
	LIST OF FIGURES	xii
	LIST OF ABBREVIATIONS	xiv
	LIST OF APPENDICES	xv
1	INTRODUCTION	1
	1.1 Research Background	1
	1.2 Background of Problem	6
	1.3 Problem Statement	9
	1.4 Research Questions	9
	1.5 Research Objectives	10
	1.6 Research Scope	10
	1.7 Research Contributions and Significance	12
	1.8 Organization of Thesis	13
2	LITERATURE REVIEW	15
	2.1 Introduction	15
	2.2 Recommender Systems	16
	2.3 Framework of CF Technique in Recommender System	20
	2.4 Research Issues on Solutions to Sparsity Problem	25

2.4.1	Data Mining Techniques	27
2.4.2	Other Solutions to Sparsity Problem	35
2.5	Discussion on Solutions to Sparsity Problem	39
2.6	Applications of Recommender System	41
2.7	Chapter Summary	47
3	RESEARCH METHODOLOGY	49
3.1	Research Design Overview	49
3.2	Research Methods and Research Activities	52
3.2.1	Define Steps and Procedures for Performing SLR	53
3.2.2	Procedures for Critical Observation on User Activities	60
3.2.3	Research Procedures for Improving the CF Technique	64
3.2.4	Evaluating the Improved CF Technique	70
3.3	Summary of Research Method	76
3.4	Chapter Summary	77
4	AN INVESTIGATION ON CF AND IMPLICIT DATA	78
4.1	Introduction	78
4.2	Research Methodology: A Systematic Literature Review (SLR)	80
4.2.1	SLR Research Questions	80
4.2.2	Search Strategy	81
4.2.3	Inclusion/Exclusion Criteria and Studies Selection	82
4.2.4	Study Quality Assessment	84
4.2.5	Data Collection and Analysis	84
4.3	Results	85
4.3.1	Search Results	85
4.3.2	Quality Assessment Results	89
4.4	Data extraction results and Discussion	91
4.4.1	Analysis on SLR- <i>RQ.1</i>	92
4.4.2	Analysis on SLR- <i>RQ.2</i>	97
4.4.3	Summary of SLR- <i>RQ.1 and RQ.2</i>	102
4.5	Limitations of Our Study	103
4.6	Chapter Summary	104

5	EXPLORING USER ACTIVITIES IN PUBLIC DATASETS	106
5.1	Introduction	106
5.2	Overview of Public Recommendation Datasets	107
5.2.1	Jester Dataset	109
5.2.2	MovieLens Dataset	110
5.2.3	Netflix Dataset	113
5.2.4	Book-Crossing Dataset	115
5.2.5	Delicious Dataset	118
5.2.6	Million Song Dataset (MSD)	121
5.3	Critical Analysis of Public Recommendation Datasets	125
5.3.1	Proposing a Classification Method	129
5.3.2	Explored Users' Activities from Each Public Database	131
5.3.3	Overview of Techniques and Classification Articles	134
5.3.4	Distribution of Articles by Public Databases	142
5.3.5	Distribution of Articles by Techniques	145
5.4	Data Source Selection and List of User Activities	147
5.5	Research Implications	149
5.6	Chapter Summary	150
6	IMPROVING CF USING CLUSTERING/ASSOCIATION RULE	152
6.1	Introduction	152
6.2	Architecture of Proposed Improvement Technique	153
6.2.1	Preprocessing Phase	157
6.2.2	Prediction Phase	161
6.2.3	Recommendation Phase	165
6.3	Detail Implement of the Improved CF Technique	167
6.4	Comparison on Improved CF Technique and Basic CF	169
6.5	Chapter Summary	170
7	EXPERIMENTAL RESULTS ANALYSIS AND DISCUSSION	172
7.1	Evaluation Dataset	172
7.2	Evaluation Metrics	173
7.3	Experimental Methodology	174

7.4	System Implementation	178
7.5	Experimental Results	179
7.6	Comparative Evaluation with Extended Versions of CF	184
7.7	Chapter Summary	187
8	CONCLUSION AND FUTURE DIRECTIONS	189
8.1	Introduction	189
8.2	Achievement of Research Objectives	191
8.3	Revisit Research Methodology	193
8.4	Contributions and Significances of the Research	194
8.5	Challenges and Future work	195
8.6	Chapter Summary	198
	REFERENCES	199
	Appendices A-B	219-238

LIST OF TABLES

TABLE NO.	TITLE	PAGE
2.1	Overview of recommendation techniques	40
3.1	Checklist applied for study quality assessment	59
3.2	Data synthesis form	60
3.3	Mapping between RQ, RO, methods, deliverables	76
4.1	Inclusion/exclusion criteria	82
4.2	Quality assessment questions	84
4.3	Search result	87
4.5	Quality assessment of included papers	89
4.7	Distribution of papers by application fields and user activities	96
4.9	Classification of recommender research by used techniques	98
5.1	Description of the public recommender system datasets	108
5.2	Small part of data in Jester dataset	110
5.3	Data structure in BX-Users file	116
5.4	Data structure in BX-Books file	117
5.5	Data structure in BX-Book-Ratings	117
5.6	Format of metadata for music tracks in MSD	121
5.7	Music genres to the tracks and artists with song features	121
5.8	Data format in Last.fm dataset	124
6.1	Phases and components of proposed improvement technique	156
6.2	Structure of user's profile data	160
6.3	Samples rules extracted from listening history of users of MSD	164
6.4	Comparison on improved CF and the basic CF	170
7.1	Descriptions for recommendation accuracy metrics	173
7.2	Setting threshold for song duration	176
7.3	Average of Precision (P), Recall (R) and F-measure (F)	180

LIST OF FIGURES

FIGURE NO.	TITLE	PAGE
1.1	Recommendation techniques	4
2.1	The structure of recommender system	17
2.2	Process of CF	22
2.3	Example of a sparse user-item matrix	26
2.4	Example for bipartite graph	33
3.1	Research phases and activities of research methods	51
3.2	The Overall research methodologies	52
3.3	Overview of SLR steps and activities	54
3.4	Description of review planning steps	54
3.5	General information form	57
3.6	Study information form	57
3.7	Description of review conduction steps	58
3.8	Overall framework for improving CF	65
3.9	Framework of proposed recommender system	67
3.10	WEKA start-up screen	72
3.11	ARFF file format used in WEKA	73
4.1	The final search string used in the SLR	82
4.2	Identified criteria and evaluation framework	83
4.3	Search result	86
4.4	Quality assessment results per question	91
4.5	A conceptual view of CF technique	93
4.6	Distribution of papers by improved elements in CF	95
5.1	Critical observation on exploring implicit data	107
5.2	Descriptions of MovieLens datasets	112
5.3	File structure of training_set.tar	113
5.4	File structure of movie_titles.txt	114

5.5	File structure of qualifying.txt	114
5.6	File structure of probe.txt	115
5.7	Data format of bookmarks.dat	118
5.8	Data format of user-contacts-timestamps.dat	119
5.9	Data format of tags.dat	119
5.10	Data format of user_taggedbookmarks.dat	120
5.11	Data format of bookmark_tags.dat	120
5.12	File format for each line of SecondHandSongs dataset	122
5.13	Text file format of musicXmatch dataset	123
5.14	Data in Taste Profile subset	124
5.15	Research methodology of research review	127
5.16	Classification scheme	130
5.17	Distribution of articles by public datasets	144
5.18	Distribution of research articles by publication year	144
5.19	Distribution of articles by recommendation techniques	146
6.1	System architecture of the proposed improvement technique	155
6.2	Songs clustering of experimental MSD	158
6.3	Matching user profiles to song clusters	162
6.4	Similarity degree between pairs of songs in MSD	166
6.5	Pseudo-code of improved CF for making recommendations	168
7.1	Format data used from MSD in WEKA	178
7.2	GUI of implemented recommender system	179
7.3	Comparison of Precision metric for proposed technique and CF	182
7.4	Comparison of Recall metric for proposed technique and CF	183
7.5	Comparison of F-measure metric for proposed technique and CF	184
7.6	Comparative evaluation of music recommendation techniques	186
8.1	Overview of research methodology	193

LIST OF ABBREVIATIONS

CBF	-	Content-Based Filtering
CF	-	Collaborative Filtering
CVS	-	Cosine Vector Similarity
GUI	-	Graphical User Interface
KNN	-	k-Nearest Neighbor
PCC	-	Pearson Correlation Coefficient
PSO	-	Particle Swarm Optimization
SLR	-	Systematic Literature Review
SVD	-	Singular Value Decomposition
WEKA	-	Waikato Environment for Knowledge Analysis

LIST OF APPENDICES

APPENDIX	TITLE	PAGE
A	Systematic Review Results	219
B	Critical Analysis Results	228

CHAPTER 1

INTRODUCTION

1.1 Research Background

The World Wide Web is changing radically on an unprecedented amount of information. The enormous amount of information in the world is growing with the increasing popularity of web. The web is a wide environment and dynamic that different users can publish their documents in it. On the other hand, the web is an important source of information available to the public (Xie *et al.*, 2014; Huang *et al.*, 2015).

De Campos *et al.* (2010) stated that much information is available online with the fast development of the Internet. Rapid growth of information (such as online news, books, articles, music, movies, etc.) on the web has caused users to face difficulty in accessing the right information. Nowadays, music information retrieval technology and music recommendation technique have gained greater attention among the commercially renowned music recommender system operators such as like Last.fm¹, Pandora.com², etc (Park *et al.*, 2012). Park *et al.* (2012) stated few researches have been done in the music recommendation field. The e-commerce and entertainment websites (such as Amazon, CDNow, Yahoo, etc.) offer same

¹ <http://www.last.fm>.

² <http://www.pandora.com>.

appearance to every user considered of the browsing history. These websites provides suggestions to their potential users without navigation guides tailored to user's preferences and needs. As a result, users are overloaded with information produced by the search engine and they spend more time and more search effort to locate the right information at the right time. For solving this problem, recommender systems have been the considerable subject for researchers to help internet users in easily finding needed information (De Campos *et al.*, 2010 and Xie *et al.*, 2014). In other words, Due to the increased overloading problem of information, the recommender systems are becoming more significant in the age of rapid development of the Internet technology. Recommender systems have become an essential mechanism which provides users with useful selected information; in which this could be effective in making a decision for example in purchasing a product, selecting a movie to watch or doing any other online activity that requires making a choice or a decision (Xie *et al.*, 2014; Huang *et al.*, 2015).

According to Kaleli (2014) recommender systems analyze the behavior of internet user to offer the best items (data, information, goods, etc.) which is considered of interest to user. On the other hand, recommender systems are the intelligent tools to deal with the problem of overloaded information in the search results and help the internet user to access to right information across wide range of information on the web. According to Bae and Kim (2010), recommender systems can apply data mining techniques at predicting the user's future behavior and users' preferences to increase the chance of repurchasing. In general, data mining techniques explore and analyze the large quantities of data (such as users, items) to discover meaningful patterns and rules. Applying these techniques to recommender systems can lead decision making and to predict the effect of decisions (Nakatsuji *et al.*, 2016, Kaleli, 2014, Hung, 2005). In general, data mining techniques are defined as extracting or mining knowledge from data. These techniques are used for the exploration and analysis of large quantities of data in order to discover meaningful patterns and rules to improve the recommendation quality and the scalability problems (Nakatsuji *et al.*, 2016, Kaleli, 2014).

Recommendation system predicts the particular requirements of user base on its analysis of the previous buying behavior of user and its understanding of the user in order to recommend products that contain user needed requirements. The entertainment and shopping websites where the wealth of information is growing so quickly adapt themselves to each user with using recommendation system. In a sense, personalization of search engine results based on user intent is the goal of a recommendation system in order to deliver a high variety of user needs (Zhou *et al.*, 2015, Cao and Li, 2007; Hung, 2005).

The recommender systems endeavor on discovering the users' preferences, learn about these preferences and eventually based on this, anticipate the users' needs. A recommender system works within a given domain which actually concerns the interest of the users (De Campos *et al.*, 2010). So, based on how recommender systems are made, there are three main categories of recommendation techniques, including: Content-based Filtering (CBF), Collaborative Filtering (CF), and Knowledge based as shown in Figure 1.1 (Pin-Yu *et al.*, 2010; Bellogín *et al.*, 2013). Some systems use hybrid recommender systems which make use of more than one recommendation technique in order to enhance the performance of available recommendation techniques for example, Wu *et al.*, (2014) combined CBF and CF to build a hybrid recommender system. Fernández *et al.* (2011) proposed a combination of a CBF with a knowledge-based technique to produce the recommendations. Figure 1.1 shows recommendation techniques that have been proposed to implement recommender systems (Montenegro *et al.*, 2012; Pin-Yu *et al.*, 2010; Bellogín *et al.*, 2013):

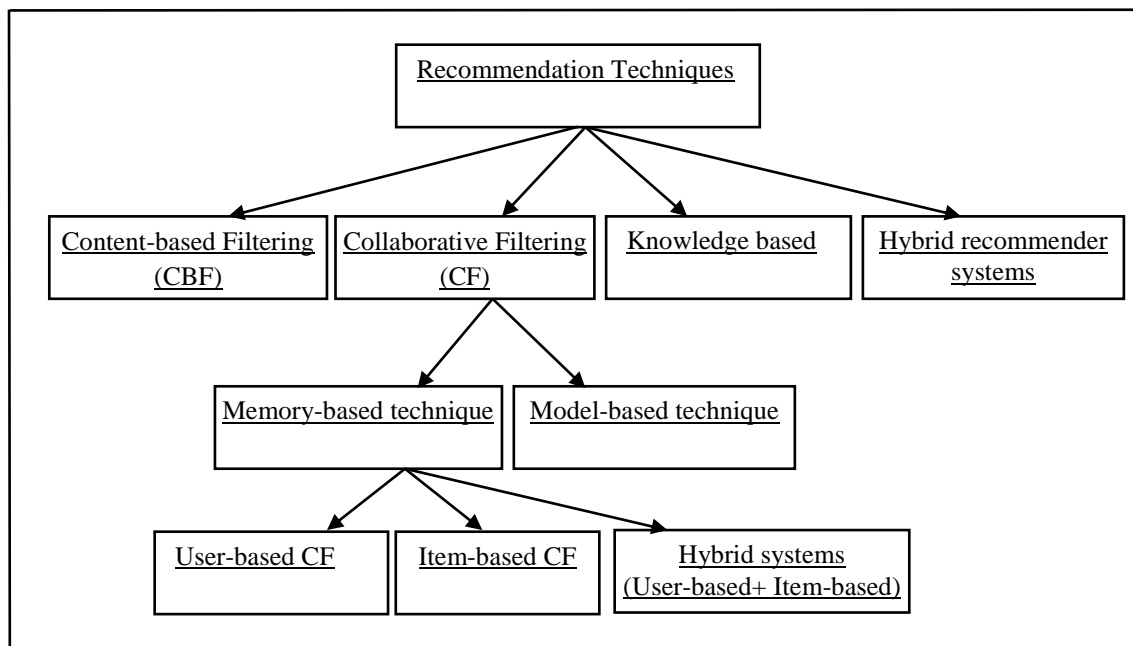


Figure 1.1 Recommendation techniques (Pin-Yu *et al.*, 2010; Bellogín *et al.*, 2013)

The CBF recommends items that are similar to the ones that users preferred in the past. Recommendations are made by automatically matching a customer's interests with items' contents (Pin-Yu *et al.*, 2010; Wu *et al.*, 2014). CBF does not take advantage of shared features or attributes among users' preferences in offering important recommendations to other comparable users. This is because it recommends items that are similar to those which users already know (Bellogín *et al.*, 2013; Horsburgh *et al.*, 2015). On the contrary, CF recommends items based on compatible users' ratings on items rather than the contents or attribute of items. Thus, an analysis of users' ratings on items provide recommendations for users according to what user with similar preferences and tastes have liked in the past (Pin-Yu *et al.*, 2010). According to Choi and Suh (2013), CF-based recommender systems automate the word-of-mouth recommendation process, in which people share their opinions on same items. CF is then seemed as being contrastive to the knowledge-based technique. This is because knowledge-based technique suggests products based on deduction about users' needs and preferences. This technique does not depend on users' profile and rating. Nor does it based on the word-of-mouth, like the CF technique. Knowledge-based filtering usually generates a recommendation based on the matched users' needs and preferences as well as the available items (Bellogín *et al.*, 2013; Boratto *et al.*, 2015).

The CF is one of the most successful recommender techniques among techniques used in recommender systems to overcome the information overload because it provides the best results and accurate recommendations even though it has simplistic algorithm (Nakatsuji *et al.*, 2016, Kaleli, 2014; Kim *et al.*, 2011). CF is easy to implement and is effective. CF technology has the means to recommend unanticipated items by identifying similar users who rated the items without any content attribute compared to other recommender techniques (e.g., content based technique (Liu *et al.*, 2014)). Moreover, CF does not need any domain knowledge about the items and users unlike knowledge-based techniques (Ghazanfar and Prügel-Bennett, 2014). Because of its simplicity in both theory and implementation, CF can be applied to virtually any kind of items viz. movies, books, papers, jokes, news, locations of holidays, songs, web sites, stocks etc. In other words, CF techniques are more often implemented than knowledge-based and content filtering in recommendation systems, since they often result in better predictive performance and recommendations accuracy. The main reason is that, CF techniques are independent of data used by knowledge-based techniques and content filtering, which are invasive and time consuming to collect (Nakatsuji *et al.*, 2016; Ranjbar *et al.*, 2015). CF technique generates recommendations via the ratings of a set of similar users or items known as neighbors (Ranjbar *et al.*, 2015; Berkovsky *et al.*, 2012).

User information stored in users profile in the recommender systems are collected by the feedback techniques. Recommender systems use users profile in order to reflect user interests and make recommendation. The feedback techniques to obtain information about user preferences are grouped into two types: Explicit and Implicit feedback (Núñez-Valdéz *et al.*, 2012). In the explicit feedback, users evaluate the products by assigning a score to them. In this feedback, users unequivocally express their interests in products (Jawaheer, 2010). The most common explicit feedback system for evaluating the products by users on the web are consists of explicit rating “5 stars” (ratings of user are stated in a 1~5 scale) and explicit rating “Like”.

For instance, social networks such as YouTube and Facebook provide user with using the like rating system to rate the contents. On the other hand, Movilens

Film affinity and Amazon online store provide users with using the star ratings system to identify which products are of user interest. Another explicit feedback system is Google+1 that Google added to its search engine and allows users to evaluate explicitly the websites which is more interesting for them. Serious limitation in explicit feedback is the reluctance of users to spend time providing the ratings on items (Yang *et al.*, 2012).

The implicit feedback provides the evaluation of products without intervention of users. This evaluation is performed by capturing of information obtained from the activities done by the users in the application without the user being aware (Jawaheer, 2010). According to Kardan and Ebrahimi (2013) the implicit feedback can be obtained by observing user behavior and their actions in order to infer the user interests. For example, when the user reads an article online, regarding to the time that user spend to read the article, the system could automatically infer whether the article is on interest of user or an internet radio is able to track which songs a user has listened to. Implicit feedback is used to filter and recommend a variety of items (such as articles, books, movies, television programs, web documents, etc) by understanding user preferences and interests based on user behavior and actions made by the user in the system. Types of implicit feedback include search patterns, mouse movement, browsing history, purchase history, etc. For example, when a user purchases many books with the same author, the system could understand that user likes that author (Kaleli, 2014; Zhao and Ordóñez de Pablos, 2011; Hu *et al.*, 2008).

1.2 Background of Problem

While the number of products on the web is increase, ability of internet users in getting appropriate product recommendations is decreased so finding the right information that best meet requirements and preferences of user become difficult due to information overload and diversity of data for example users may access the incorrect or irrelevant information.

The CF technique infers commonalities between the active user and his neighbors (users who have similar preferences with active user) on the basis of their ratings and then makes recommendations based on inter-user comparisons (Zhou *et al.*, 2015; Pinho Lucas *et al.*, 2012). In this technique, make recommendations are based on evaluation of the profile of the active user and his/her neighbors. CF uses the rating system that allows users to explicitly input preference ratings about products in order to detect which products are of user interest and identifying similar users (neighbors). Rating on products based CF technique can be showed as the flow of predicting how a user rates a given product from other user ratings. The following four steps describe the trend of CF technique (Bauer and Nanopoulos, 2014; Xie *et al.*, 2014):

- i. Collect user's ratings of available items (e.g. movies, CDs or books) in user profile (user rating database) in order to show the preferences of user in the corresponding domain.
- ii. Identify a set of users (known as neighbors) that are similar to the active user. CF evaluates the likings similarity between users based on their ratings on common items in the user profile. For example, either they have given similar rating on available items or they have used similar items.
- iii. Predict the rating on products that active user would give by observing the ratings of neighbors of active user. Notice that, when trying to predict the rating on a specific item, there will be many vacant ratings of the product in neighborhood of active user. In the other words, a significant number of neighbors have not rated the product therefore mechanisms should be developed that enable to predict ratings on products based on minimum number of ratings.
- iv. Find products that the active user is interests in to be recommended based on interests of like-minded users.

Drawbacks inherited by CF in recommender systems are reflected in incorrect recommendation. False positive or false negative is error in a recommendation that may be happened. In false positive, products are recommended that the customer does not like them. False negative consists of products that were

not recommended, in spite of the customer would have liked them (Xie *et al.*, 2014; Pinho Lucas *et al.*, 2012). In order to reduce these errors in a recommendation, techniques applied in recommender systems should be improved to alleviate drawbacks in recommender systems. However, CF suffers from four basis drawbacks to be described as follow:

- Data Sparsity problem refers to the lack of number of ratings on products for generating accurate predictions and identifying similar users (neighbors). CF is not able to find nearest-neighbors for users and produce the correct recommendations when the number of ratings obtained is very less compared to the number of ratings that are needed for prediction (Kardan and Ebrahimi (2013; Shi *et al.*, 2014). The most eminent shortcoming of the CF technique is the sparsity problem since, it makes recommendation results unreliable.
- Cold_start problem occurs when an item is newly added in the system or new user has just started to use the system. CF is unable to make good recommendation for the new user because the system has insufficient information on the user (insufficient previous ratings or purchases) to generate recommendation for them. Similarity, in the case of new items, it is unlikely that CF recommend these new items to users because no purchased or ratings expressed by users on these items (Lam *et al.*, 2008; Pinho Lucas *et al.*, 2012).
- Scalability problem refers to declining performance of the recommender systems because of large numbers of items or users. Computational time for searching the nearest neighbors for active user or generating recommendations increases significantly due to an increased number of items and users (Pinho Lucas *et al.*, 2012; Acilar and Arslan, 2009).
- Gray sheep problem leading to poor recommendation for the users whose opinions are not similar with the ones of any group of users. In fact, a user may be taken in the situation of gray sheep, when spend long time in the condition of cold-start problem, because such user has not shown interest on products of system (Pinho Lucas *et al.*, 2012).

1.3 Problem Statement

The success of CF technique strongly depends on the interaction of users with the system; it requires ratings on the available items so that correct recommendations can be made. However, it is impossible for a system to have a complete database with the evaluations on available items due to huge amount of items. The number of ratings obtained is relatively small compared to number of ratings needed for prediction of the vacant ratings; therefore, sparsity problem occurs. Sparsity problem refers to the lack of user ratings needed for prediction of users' preferences in comparison with the large number of users and items in a user/item matrix. Recommender systems are not able to find interests of user correctly and hence, computing prediction becomes incorrect when a user rates few products. This is a significant challenge because it is difficult and costly to obtain sufficient information of evaluation from users about products of system while the number of products increases.

In short, the problem that is addressed in this research is data sparsity (insufficient number of ratings) in which it causes the CF not able to make correct recommendations.

1.4 Research Questions

The following research questions are defined for this research:

- 1) How does the CF technique work when sparsity is an issue (The number of ratings on items is insufficient for prediction and recommendation)?
 - What implicit data and data mining techniques can be used to extract knowledge about users' preferences?
 - Which available recommendation datasets about users' preferences for a set of items are more effectively employed as a benchmark of implicit data?

- 2) How can we utilize implicit feedback and data mining techniques to overcome the sparsity problem in the CF technique?
 - How does the analysis of implicit data be effectively integrated into CF recommender system?
 - Can implicit feedback and data mining techniques help to improve the performance of CF technique in sparse data? (be addressed by considering experimental methodology)
 - Do data mining techniques in CF effectively exploit the implicit data and analyze users' preferences in improving accuracy of recommendations?

1.5 Research Objectives

The research seeks to address the following objectives:

- 1) To investigate the state of research in CF technique and implicit feedback.
- 2) To investigate user activities that can influence recommender system developed based on CF technique.
- 3) To improve the CF technique by considering implicit feedback and data mining techniques in which dealing with sparsity problem.
- 4) To evaluate the improved CF technique by conducting experiments on public dataset.

1.6 Research Scope

Firstly, in order to investigate the CF technique and implicit feedback, we will conduct a systematic review on the relevant published related articles. This study needs a more in-depth knowledge on how to improve the CF by identifying the user preferences from their implicit behavior; and the sparsity problem which puts a limit to this technique, has to be given consideration.

To achieve the second objective which is to investigate users' activities that influence the recommender system developed based on the CF technique, the analysis and description of the public recommendation datasets (such as Jester, MovieLens, Million Song datasets, etc) will be done. Then, we will conduct a critical observation on research articles to explore and present the users' activities which are explored from the public datasets. The critical observation conducted will help in discussing several issues related to datasets: (1) the ways to enhance users' feedback and present an overview of state-of-the-art techniques in a recommender systems, (2) to investigate the historical record of users' activities that can influence the recommender system developed based on CF technique, (3) to identify implicit feedback datasets and which attributes in public datasets (social tagging, social relations, categorical data) hold more significant information to provide accurate recommendations.

In achieving the third objective which is to propose the improved CF technique, the implicit feedback and data mining techniques (for example: association rules, clustering, classification) will be given ample consideration. Implicit feedback shows how and how often a user operates in the system. This will provide us with sufficient information about the user's interests, which will eventually help in decreasing the dependency of the CF technique on the user's rating and hence, improve the prediction quality and recommendation accuracy. In our proposed technique, in order to overcome sparsity problem in CF, we plan to acquire the users' interests by analyzing implicit interaction of a user with items. For data mining techniques, we will consider data mining techniques to be sensitive to sparsity problem so that accurate recommendations can be made. The data mining techniques have been effective in improving the accuracy of recommendations by analyzing users' preferences and exploring and mining knowledge from web data. Moreover, data mining techniques are induced off- line, before the user logs onto the system, and therefore, the time spent on modeling user interests has no effect on the users' response time.

Finally, an experimental evaluation on the public dataset as benchmark data will be conducted in order to evaluate the proposed technique. This experiment will

be conducted to evaluate the accuracy of the generated recommendation by improving the CF technique. The improvement is made by comparing the proposed technique with the basic CF, based on the defined evaluation metrics under sparse data conditions.

1.7 Research Contributions and Significance

The major contributions of this study can be summarized as in the following paragraphs:

- 1) Systematic Literature Review (SLR) report on state of research and practice of CF technique and implicit feedback

Based on the extensive review done on the research articles and studies conducted on the trend of CF and implicit feedback, this research has provided SLR in the area of study. SLR is a method of Evidence-based Software Engineering (EBSE) which applies an evidence-based approach for software engineering research and practice. This study provides some valuable insights on identifying the elements in CF that can be improved and also identifying the potential users' activities that can be integrated with CF in order to overcome the sparsity problem. SLR report provides insights to practitioners and researchers to determine a useful starting point for further research in the area of CF and implicit feedback. One of the first research studies to investigate the CF technique and implicit feedback with conducting SLR.

- 2) Implicit feedback based on users' activities

CF technique is realistic because it takes implicit feedback into consideration to improve the user recommendations in the case of absence of a sufficient amount of available ratings on items. User activities enrich the user profiles by exploiting the existing information sources beyond the user/item matrix (such as interests of users on properties of items: a user watches a movie of a specific genre), hence providing a huge opportunity to improve the recommendation accuracy. Conducting a critical observation on research papers will be done in order to present the users' activities

explored from public datasets. The report of the critical observation supports and motivates practitioners and researchers by providing the state-of-the-art knowledge on public datasets and providing guidelines on how to implement and validate recommender systems under different domains to support users in various decision activities. One of first research studies to describe and analyze public recommendation datasets systematically.

3) Improved CF based on data mining techniques and implicit feedback

CF is the most popular and successful technique used in recommender systems and is also the center of this research. Extensive work on CF has been done in the past decade, and many recommendation techniques have been developed. However, there are still major research issues that remain unsolved or overlooked. This research applies implicit feedback and data mining techniques to improve the current CF for achieving further improvement in recommendation accuracy. A new recommendation technique will be proposed to address sparsity problem by using data mining techniques and implicit data in forming recommendations.

Experimental results from evaluating the improved CF will be conducted to show the improvements of improved CF technique against basic CF and show how accurate the recommendation can be made.

1.8 Organization of Thesis

A brief introduction to recommender systems and CF technique were given in the Chapter 1. The remainder of this thesis is organized as follows:

Chapter 2: presents the literature reviews where it discusses previous research studies and the gap that exists in the studied area.

Chapter 3: outlines the research methodology of this thesis. The research methodology and instruments applied in this research is described in this Chapter 3.

Chapter 4: presents a report on the investigation of the state of research and practice of CF technique and implicit feedback by examining the published articles.

Chapter 5: describes a number of publicly recommendation datasets and presents an overview of state-of-the-art techniques in recommender systems and the historical record of users' activities.

Chapter 6: proposes a new technique for recommendations based on user profiles created from implicit user feedback and employing the data mining techniques as solution to the sparsity problem.

Chapter 7: provides a description of experimental methodology used in this thesis. The experiments for evaluating the proposed method in addressing the research problem will be given in this Chapter.

Chapter 8: summarizes the research results and achievements of this thesis and draws the direction for future works.

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