# THE CAUSES AND EFFECTS OF CONTRACTORS' NON-COMPLIANCE WITH THE HEALTH AND SAFETY REGULATIONS IN THE MALAYSIA CONSTRUCTION INDUSTRY.

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#### ABSTRACT

The statistic of accidents at construction sites give us a picture that Malaysian construction industry is one of the critical sectors that need a huge and fast overhaul. In order to improve the overall safety performance, a policy of occupational safety and health (OSH) was enforced by the government as a guideline and rules that should be followed in dealing with OSH activities at the construction site. The increase in prosecution cases under OSH legislation indicates the lack of compliance to the regulations. A prosecution can be translated as one of the frequently employed instruments for the enforcement of health and safety legislation. The objective of this study is to analyze the most common non-compliance cases of OSH legislative provision from 2019 until March 2020 compiled by the Department Occupational Safety and Health (DOSH) and also from the questionnaire. The data of the cases were analyzed using frequency distribution analysis and content analysis. The result of the study shows that the most non-compliance with OSH legislation in Malaysia relates to the general duties of employers and self-employed persons to their employees (Section 15(1)). The second most common non-compliance of OSHA is section 29 regarding the employer's failure to report the accidents and the employer's failure to provide competent safety and health officer. The third most common noncompliance of OSHA is section 17 regarding employer's failure to provide safe work system. To increase compliance to legislation, full top management commitment, active worker engagement and effective safety and health committee are amongst top preferred solutions.

#### ABSTRAK

Statistik kemalangan di tapak pembinaan memberi kita gambaran bahawa industri pembinaan Malaysia adalah salah satu sektor kritikal yang memerlukan baik pulih yang besar dan pantas. Untuk meningkatkan keseluruhan prestasi keselamatan, kebijakan keselamatan dan kesehatan kerja (OSH) diberlakukan oleh pemerintah sebagai pedoman dan peraturan yang harus dipatuhi dalam menangani kegiatan OSH di lokasi pembinaan. Peningkatan kes pendakwaan berdasarkan undang-undang OSH menunjukkan kurangnya kepatuhan terhadap peraturan. Pendakwaan dapat diterjemahkan sebagai salah satu instrumen yang sering digunakan untuk penguatkuasaan undang-undang kesihatan dan keselamatan. Objektif kajian ini adalah untuk menganalisis kes-kes ketidakpatuhan yang paling biasa dari peruntukan perundangan OSH dari 2019 hingga Mac 2020 yang disusun oleh Jabatan Keselamatan dan Kesihatan Pekerjaan (JKKP). Data kes dianalisis menggunakan analisis taburan frekuensi dan analisis kandungan. Hasil kajian menunjukkan bahawa ketidakpatuhan paling banyak terhadap undang-undang OSH di Malaysia berkaitan dengan tugas umum majikan dan pekerja sendiri terhadap pekerjanya (Seksyen 15 (1)). Ketidakpatuhan OSHA yang kedua paling umum adalah seksyen 29 mengenai kegagalan majikan untuk melaporkan kemalangan dan kegagalan majikan untuk memberi pegawai keselamatan dan kesihatan yang kompeten. Ketidakpatuhan OSHA ketiga yang paling biasa adalah seksyen 17 mengenai kegagalan majikan untuk menyediakan sistem kerja yang selamat. Untuk meningkatkan kepatuhan terhadap perundangan, komitmen pengurusan atasan penuh, penglibatan pekerja aktif dan jawatankuasa keselamatan dan kesihatan yang berkesan adalah antara penyelesaian pilihan utama.

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#### **CHAPTER 1**

#### **INTRODUCTION**

#### 1.1 Problem Background

The construction industry plays the important role and key sector in the development that contributes to Malaysia's economy growth. The success of economic development will further lead to an increase in incomes, generating demand for additional construction activities. The industry also provides employment for many ranging from professional such as architects, engineers and surveyors to main contractors, subcontractors, suppliers and ultimately manual laborers who are hired by these contractors. The construction industry is an important cog in the wheel propelling the Malaysia economy.

Though the Malaysian construction industry is a matured industry, it is nevertheless plagued with problems. The problem of major concern is the statistic of accidents at construction sites give us a picture that Malaysian construction industry is one of the critical sectors that need a huge and fast overhaul. Generally, the construction industry is a high-risk industry because there is a high risk of accident occurrence. Construction workers are exposed to falling from heights, movement of plant and machinery, electrical shocks, excessive noise, etc. Reasons are time, cost and quality that are always the main factors considered ahead of safety.

Safety issues are always considered secondary and take a back seat in construction. Many employers have not established comprehensive accident prevention policies but instead concentrate on maximizing profit (Hamid et al. 2008). Therefore, on 25th February 1994 the government has enforced an occupational safety and health policies based on the provisions of the Occupational Safety and Health Act 1994 (ACT 154). This policy was established to provide guidelines and

procedures to be followed in dealing with occupational safety and health activities at site (AKKP 1994, 2006; Arditi and Chotibongs 2005; Ashari 2008).

Occupational safety and health (OSH) matter is under the jurisdiction of the Department of Occupational Safety and Health (DOSH). This government agency is responsible for administering, managing, and enforcing legislation related to occupational safety and health (OSH) in this country with the vision to cultivate an OSH culture in every workplace and to make every job and task safe and healthy (Hamid et al., 2015; Latif et al., 2006).

Other agencies which also monitor the construction safety is the Construction Industry Development Board (CIDB). Construction Industry Development Board Malaysia (CIDB) has taken the initiative to ensure that all workers in the construction sector possess a Green Card which required workers to have a safety training certificate before they start working. Besides ensuring construction workers to be aware of the importance of the workplace safety, the green card program also aims to provide information on the legal requirements and welfare for them. Occupational Safety and Health Act 1994 (OSHA 1994) is a tool for the employer, employee and manufacturer to put efforts in securing safety, health and welfare at the workplace (DOSH 2006). But, the increase in prosecution cases under OSH legislation indicates the lack of compliance to the regulations. Many employers have not established comprehensive accident prevention policies, but instead concentrate on maximizing profit (Hamid et al., 2018; Kamau 2014; Razak et al., 2017). The increase in the statistics for the prosecution cases in the construction industry reflects a lack of awareness of safety law in the construction industry in Malaysia.

### **1.2 Problem Statement**

According to Social Security Organisation (SOCSO), there was a rise in the number of accidents and deaths in the construction sector in 2018 compared to 2017. In the construction sector, 143 deaths and 8,191 accidents were recorded from

January to November 2018. The figures show an increase from 2017, which recorded 120 deaths from January to November and 7,870 accidents for the whole year.

Although, there have been various efforts to curb the accidents, the number of fatal accidents happened at the construction site in Malaysia has continually increased in number. Through the studies that have been conducted by Hamid et al. (2018), the statistics for accidents that occurred in the construction industry show that the accident rate in the construction industry for the country is still high. These numbers give a clear picture that the construction industry in this country is one of the critical sectors and need a big improvement in terms of safety practices at the construction site. Therefore, there is a need to conduct research on this topic as to exemplify current status with regards to fatal construction accidents which eventually could trigger greater awareness among stakeholders to come out with a better long-term solution.

#### **1.3** Aim and Objectives of the study

The aim of this research is for to examine the compliance OSH legislation in Malaysian construction industries according to prosecution cases.

In line with this aim, the research objectives are to:

- 1. To profile non-compliance of the legislation provisions in health and safety
- 2. To determine the barriers to compliance of OSH legislation and initiatives to be taken in the construction industry.

# 1.4 Scope of Study

The study examines the persecution cases under OSH legislation in the Malaysian construction industry based on data compiled by the Department Occupational Safety and Health (DOSH) found in the DOSH websites. The research's scope will focus on identifying prosecution cases in the construction industry from Jan 2019 until March 2020

#### 1.5 Significant of Study

The aim of this study is to examine the compliance OSH legislation in Malaysian construction industries according to prosecution cases. The expected findings would provide a guidance based on two objectives which are to identify the most common non-compliance of OSH legislation provisions from the prosecution cases, and an overview the barrier compliance of OSH legislation for person in this industry and what the Initiatives to be taken. From this study, a list of common noncompliance of legislation would be created. The list will be sorted according to the top ten common non-compliance clauses or sections in OSHA 1994. For the second objective, a list of barriers of compliance the standard procedure and Initiatives that can be taken.

The importance of the research is to develop an understanding and investigate the problem of health and safety in construction in the Malaysia and make a contribution to knowledge in this area. Addressing health and safety issues should not be seen as a regulatory burden as it offers significant opportunities and benefits to the construction companies. Such benefits include reduced risks in the workplace, less absences by employees and hence increased productivity, fewer accidents and less threats of legal action, improved standing among clients and partners, and obviously reduced costs to the business.

Therefore, by referring to few case laws, it is strongly believed that the topic area of this research would provide both personal interest and be beneficial to the participants in the construction industry. This research should increase the awareness for contractors in relation Health and safety issues. It will also provide the contractors with a better understanding of their legal position if health and safety is in default.

# 1.6 Summary

Chapter 1 is the introduction to the research the background of the intended study. It aimed to highlight on the overview of the study, problem statement, aim and objectives, scope of study and significant of study for this dissertation.

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