DIGITAL BILLBOARD AS VISUAL POLLUTION AND ITS EFFECTS TOWARDS TRAFFIC ROAD SAFETY

PUTERI MURNIE ADYLA BINTI MEGAT AB RAHMAN

A project report submitted in partial fulfilment of the requirements for the award of the degree of Master of Engineering (Construction Management)

School of Civil Engineering
Faculty of Engineering
Universiti Teknologi Malaysia

DEDICATION

Specially dedicated to my parents.

For their endless love, support and encouragement

ACKNOWLEDGEMENT

All praise and thanks are due to the Almighty Allah who always guides me to the right path and has helped me to complete this thesis. There are many people whom I have to acknowledge for their support, help and encouragement during the journey of preparing this thesis. So, I will attempt to give them their due here, and I sincerely apologize for any omissions.

Alhamdulillah, I have managed to complete writing this thesis but of course with the help and support from fantastic people around me. I am deeply grateful to my supervisor, Dr. Ain Naadia for her guidance, patience and support. I consider myself very fortunate for being able to work with a very considerate and encouraging supervisor like her. I am very indebted to her patience, her trust on my ability and also her invaluable advices that has inspired me to always be positive in completing the report.

I wish to express my thanks and gratitude to my parents, Megat Ab Rahman and Dahnar Omar, the ones who can never ever be thanked enough, for the overwhelming love and care they bestow upon me, and who have supported me financially as well as morally and without whose proper guidance it would have been impossible for me to complete my higher education.

This work would not have been possible without the help of my friends, Bukhori, Hayati, Afifah and Haziq. I am indebted to them as they gives me full support and never failed to lend a helping hand in exchanging ideas and give such an enjoyable studying environment. These people have made my life at UTM a truly memorable experience and their friendships are invaluable to me.

Last but not least, a special thanks to my siblings, for their continuous support and encouragement. I have learned important lessons throughout this research which to never give up and believe in yourself because trust and confidence is the most important value in order to have a successful life.

ABSTRACT

Billboard is considered as one of the road furniture. Hence, the design and placement of this billboard is significant for the road user's safety. As the world is growing, the marketing industry progresses their advertising boards that leads to the creation of light emitting diodes (LED) billboards that displays full-color imagery. LED billboard advertisement are built with brighter signs which are visible from greater distances. The main purpose of this type of advertisements are to attract the attention of more road users with its electronic displays. However, this increasingly popular technology has created concerns and various complaints from the public about the size and the brightness of the digital billboards. The aim of this research is to study the issues of visual pollution focusing on digital advertising on the roadside which impacts on the drivers' visual performance. Methodology is divided into three stages which includes the initiation stage, data collection stage and data analysis stage. Compilation of data is focused on literature search, questionnaire forms and interviews with related authorities. This study has discovered 3 main issues of the roadside digital advertisements which are the high luminance level of the billboard, the glance behavior by the road users and the location of the billboard. In addition, the road users are found to be more sensitive towards the roadside digital advertisements compared to conventional advertisement, and perceived it could be a distraction towards the road users. Hence, the authorities have emphasized on the need for stricter regulation of digital billboards in order to reduce the potential hazards towards the road users. In conclusion, this study is important as to provide a method or course of actions on how this issue could be fixed as well as reducing the concerns of the public towards the danger of this digital billboard.

ABSTRAK

Papan iklan dianggap sebagai salah satu perabot jalan. Oleh itu, reka bentuk dan penempatan papan iklan ini penting untuk keselamatan pengguna jalan raya. Seiring dengan perkembangan dunia teknologi, industri pengiklanan telah menaiktaraf papan iklan mereka yang membawa kepada penciptaan papan iklan diod pemancar cahaya (LED) yang memaparkan citra warna penuh. Papan iklan LED dibina dengan papan tanda yang lebih terang dan dapat dilihat dari jarak yang lebih jauh. Tujuan utama iklan jenis ini adalah untuk menarik lebih banyak perhatian pengguna jalan raya dengan paparan elektroniknya. Namun, teknologi yang semakin popular ini telah menimbulkan kebimbangan dan pelbagai rungutan dari orang ramai mengenai saiz dan pencahayaan papan iklan digital. Tujuan penyelidikan ini adalah untuk mengkaji isu-isu pencemaran visual oleh papan iklan digital di pinggir jalan yang memberi kesan kepada prestasi visual pemandu. Metodologi terbahagi kepada tiga tahap yang meliputi tahap inisiasi, tahap pengumpulan data dan tahap analisis data. Penyusunan data difokuskan pada pencarian literatur, borang soal selidik dan wawancara dengan pihak berkuasa yang berkaitan. Kajian ini telah menemui 3 isu utama iklan digital di pinggir jalan iaitu tahap pencahayaan papan iklan yang tinggi, tingkah laku pandangan pengguna jalan raya dan lokasi papan iklan. Di samping itu, pengguna jalan raya didapati lebih peka terhadap iklan digital di pinggir jalan berbanding iklan konvensional, dan menganggap hal itu dapat mengganggu pengguna jalan raya. Oleh itu, pihak berkuasa telah menekankan perlunya garis panduan yang lebih ketat untuk papan iklan digital supaya dapat mengurangkan potensi kemalangan terhadap pengguna jalan raya. Kesimpulannya, kajian ini penting untuk memberikan jalan penyelesaian kepada masalah ini serta mengurangkan kebimbangan masyarakat terhadap bahayanya papan iklan digital ini.

TABLE OF CONTENTS

	TITLE	PAGE
DE	CLARATION	iii
DE	DICATION	iv
AC	KNOWLEDGEMENT	v
AB	STRACT	vi
AB	STRAK	vii
LIS	T OF TABLES	xi
LIS	T OF FIGURES	xii
LIS	T OF ABBREVIATIONS	xiv
LIS	T OF SYMBOLS	XV
CHAPTER 1	INTRODUCTION	1
1.1	Introduction	1
1.2	Background of Study	2
1.3	Problem Statement	3
1.4	Research Goal	4
	1.4.1 Research Objectives	4
1.5	Scope of Study	5
1.6	Research Significance	5
CHAPTER 2	LITERATURE REVIEW	7
2.1	Introduction	7
2.2	Introduction to Visual Pollution	7
2.3	Definition of Visual Pollution	8
2.4	Types of Visual Pollutants	9
	2.4.1 Telephone and Communication Wires	10
	2.4.2 Street Litter	10
	2.4.3 Excessive Advertisement	11
2.5	Digital Billboards as Visual Pollutants	12

	2.5.1 Introduction to Digital Billboards	12
	2.5.2 Definition of Digital Billboard	13
	2.5.3 Digital Billboards on Traffic Road Safety	14
	2.5.4 Features of Digital Billboards	15
	2.5.5 Interchangeable Advertisement	15
	2.5.6 High Luminance Level	17
	2.5.7 Location	19
CHAPTER 3	RESEARCH METHODOLOGY	23
3.1	Introduction	23
3.2	Research Design	23
3.3	Data Collection Method	26
	3.3.1 Literature Review	26
	3.3.2 Questionnaire	27
	3.3.2.1 Section A: Profile of Respondents	28
	3.3.2.2 Section B: Perceptions, Attitudes and Sensitivity of Respondents towards Digital Billboards	28
	3.3.2.3 Section C: Factors and Impacts of Digital Billboards	29
	3.3.3 Interview	29
3.4	Data Analysis and Result	29
3.5	Research Sample	30
	3.5.1 Sampling Area	30
3.6	Study Sample	30
CHAPTER 4	RESULTS AND DISCUSSION	35
4.1	Introduction	35
4.2	Questionnaire Analysis	35
	4.2.1 Section A: Profile of Respondents	36
	4.2.2 Section B: Perceptions, Attitudes and Sensitivity of Road Users towards Roadside Digital Advertisements	39
	4.2.3 Section C: Factors and Impacts of Digital Billboards	41

4.3	Crosstab Analysis	42
4.4	Interview Analysis	52
	4.4.1 Semi-Structured Interview Analysis	53
CHAPTER 5	CONCLUSION AND RECOMMENDATIONS	61
5.1	Introduction	61
5.2	Conclusion: The Results and Objectives	61
	5.2.1 The Issues of Roadside Digital Advertisements towards Road Safety	61
	5.2.2 The Perceptions, Attitudes and Sensitivity of Road Users	61
	5.2.3 The Possible Solutions to Improve Roadside Digital Advertisements	62
5.3	Recommendations	64
REFERENCES		65

LIST OF TABLES

TABLE NO.	TITLE	PAGE
Table 2.1	Definition of Visual Pollution	8
Table 2.2	Definition of Digital Billboard	13
Table 2.3	Permissible luminance values of billboard (Farbry et al., 2001)	18
Table 3.1	Summary of Tasks for the Research	24
Table 3.2	Types of response in questionnaire	28
Table 3.3	Determination Sample Size	31
Table 3.4	Statistics of Average Daily Traffic	33
Table 4.1	Aggregate response of online questionnaire survey (Section B)	40
Table 4.2	Aggregate response of online questionnaire survey (Section C)	41
Table 4.3	List of Interviewees	53
Table 4.4	Interview Response	53
Table 5.1	Conclusion for Interview Response	63

LIST OF ABBREVIATIONS

DBKL - Dewan Bandaraya Kuala Lumpur

MIROS - Malaysian Institute Road of Safety Research

KKR - Kementerian Kerja Raya

LED - Light-emittingDiodes

SPSS - Statistical Package for Social Science

UTM - Universiti Teknologi Malaysia

CHAPTER 1

INTRODUCTION

1.1 Introduction

Visual comfort in the surrounding environment is a very important matter as visual environment is the first impression of any environment (Sabah & Muna Hanim, 2015). Cities and towns are developing and growing day by day and so does the unwanted and unpleasant visual objects created by the humans. Visual pollution is an aesthetic matter that has been limiting a person's ability to see in a comforting manner and considerably blocking the vista of a place. Anything that visually disrupts the "pretty scenes' of a surrounding could be classify as a visual pollution.

This pollution is considered subjective. Thus, there are various sources that could be classified into a visual pollutant such as littered wastes, cluttered hanging phone and communication wires, bad road infrastructures, and uncontrolled or improper designs of media advertisements such as billboards and banners (Ahmed, Islam, Tuba, Mahdy, & Sujauddin, 2019; Wakil, et al., 2019; Voronych, 2013). Figure 1.0 shows an example of a visual pollutant.





Figure 1.1 Example of excessive advertisements (Choudhary, 2016)

REFERENCES

- Ahmed, N., Islam, M. N., Tuba, A. S., Mahdy, M. R. C., & Sujauddin, M. (2019). Solving visual pollution with deep learning: A new nexus in environmental management. *Journal of Environmental Management*, 248(July), 109253. https://doi.org/10.1016/j.jenvman.2019.07.024
- Allahyari, H., Nasehi, S., Salehi, E., & Zebardast, L. (2017). Evaluation of visual pollution in urban squares, using SWOT, AHP, and QSPM techniques (Case study: Tehran squares of Enghelab and Vanak). *Pollution*, *3*(4), 655–667. https://doi.org/10.22059/poll.2017.62780
- Belyusar, D., Reimer, B., Mehler, B., & Coughlin, J. F. (2016). A field study on the effects of digital billboards on glance behavior during highway driving. *Accident Analysis and Prevention*, 88, 88–96. https://doi.org/10.1016/j.aap.2015.12.014
- Choudhary, A. (2016). Model To Mitigate Visual Pollution By Ads and Signage.

 International Journal of Engineering Research and General Science, 4(3), 516–521.
- Costa, M., Bonetti, L., Vignali, V., Bichicchi, A., Lantieri, C., & Simone, A. (2019).

 Driver's visual attention to different categories of roadside advertising signs.

 Applied Ergonomics, 78(February), 127–136.

 https://doi.org/10.1016/j.apergo.2019.03.001
- Domke, K., Wandachowicz, K., Zalesi, M., & Mroczkowska, S. (2011). *Digital billboards and road safety*. *121*. https://doi.org/10.2495/LIGHT110111
- Domke, K., Wandachowicz, K., Zalesinska, M., Mroczkowska, S., & Skrzypczak, P. (2012). Large-sized digital billboards hazard. *International Journal of Design and Nature and Ecodynamics*, 7(4), 367–380. https://doi.org/10.2495/DNE-V7-N4-367-380
- Dukic, T., Ahlstrom, C., Patten, C., & Kettwich, C. (2013). Effects of Electronic Billboards on Driver Distraction Effects of Electronic Billboards on Driver Distraction. July. https://doi.org/10.1080/15389588.2012.731546
- Farbry, J., Wochinger, K., Shafer, T., Owens, N., & Nedzesky, A. (2001). Research Review of Potential Safety Effects of Electronic Billboards on Driver

- Attention and Distraction.
- Henson, S. C. (2009). Digital Billboard Safty amongst Motorists in Los Angeles.
- Kocián, K., Kocourek, J., Nouzovský, L., Radová, Z., & Svatý, Z. (2017). Impact of roadside advertising on road safety in the Czech Republic. 2017 Smart Cities Symposium Prague, SCSP 2017 IEEE Proceedings. https://doi.org/10.1109/SCSP.2017.7973847
- Marciano, H. (2020). The effect of billboard design specifications on driving: A driving simulator study. *Accident Analysis and Prevention*, *138*(August 2019), 105479. https://doi.org/10.1016/j.aap.2020.105479
- Mollu, K., Cornu, J., Brijs, K., Pirdavani, A., & Brijs, T. (2018). Driving simulator study on the influence of digital illuminated billboards near pedestrian crossings. *Transportation Research Part F: Traffic Psychology and Behaviour*, *59*, 45–56. https://doi.org/10.1016/j.trf.2018.08.013
- Momcilovic-petronijevic, A. (2018). Visual Pollution of Urban Areas As One of the Main Issues of the 21St Century. *26th International Ecological Truth & Environment Research*, *March 2019*.
- Nkwocha, E. E. (2009). Street Littering in Nigerian Towns: towards a Framework for Sustainable Urban Cleanliness. 3(5), 147–164.
- Oviedo-Trespalacios, O., Truelove, V., Watson, B., & Hinton, J. A. (2019). The impact of road advertising signs on driver behaviour and implications for road safety: A critical systematic review. *Transportation Research Part A:**Policy and Practice, 122(February), 85–98. https://doi.org/10.1016/j.tra.2019.01.012
- Pariona, A. (2018). What is Visual Pollution? World Atlas. worldatlas.com/articles/what-is-visual-pollution.html
- Roberts, P. (2013). Designing evidence-based guidelines for the safe use of digital billboard installations: Experience and results from Australia. May. http://vti.diva-portal.org/smash/get/diva2:759075/FULLTEXT01.pdf
- Sabah, O. A., & Muna Hanim, A. S. (2015). Livable Heritage Street and Visual Pollution in Georgetown / Penang. *Proceeding of 3rd International Conference on Liveable Cities* 2015, 2015(October), 84–91. https://www.academia.edu/25978966/LIVABLE_HERITAGE_STREET_AN D_VISUAL_POLLUTION_IN_GEORGETOWN_PENANG_PhD_student_School_of_Housing_Building_and_Planning

- Schodorf, R. J. (1973). A Study of Visual Pollution from Overhead Wires and Associated Structures.
- Sisiopiku, V. P., Hester, D., Gan, A., Stavrinos, D., & Sullivan, A. (2013). *Digital Roadside Advertising and Traffic Safety*. 1–12. http://nctspm.gatech.edu/sites/default/files/u60/Sisiopiku et al April 2013.pdf
- Stavrinos, D., Mosley, P. R., Wittig, S. M., Johnson, H. D., Decker, J. S., Sisiopiku, V. P., & Welburn, S. C. (2016). Visual behavior differences in drivers across the lifespan: A digital billboard simulator study. *Transportation Research Part F: Traffic Psychology and Behaviour*, 41, 19–28. https://doi.org/10.1016/j.trf.2016.06.001
- Thye, L. L. (2015). *Danger of changing lights of LED billboards*. The Star Online. https://www.thestar.com.my/opinion/letters/2015/08/11/danger-of-changing-lights-of-led-billboards
- Wakil, K., Naeem, M. A., Anjum, G. A., Waheed, A., Thaheem, M. J., ul Hussnain, M. Q., & Nawaz, R. (2019). A hybrid tool for visual pollution assessment in urban environments. *Sustainability (Switzerland)*, 11(8), 1–16. https://doi.org/10.3390/su11082211
- Yilmaz, D., & Sağsöz, A. (2011). In the context of visual pollution: Effects to trabzon city center silhoutte. *Asian Social Science*, 7(5), 98–109. https://doi.org/10.5539/ass.v7n5p98
- Zalesinska, M. (2018). The impact of the luminance, size and location of LED billboards on drivers' visual performance—Laboratory tests. *Accident Analysis and Prevention*, 117(February), 439–448. https://doi.org/10.1016/j.aap.2018.02.005