Evaluation of Walkability and Satisfaction in Sustainable Urban Neighborhood, Precinct 9 in Putrajaya

Saleh Kaji Esfahani

A thesis submitted in fulfillment of the requirements for the award of the degree of Master Science of Urban Design

> Faculty of Built Environment Universiti Teknologi Malaysia

> > February 2012

Specially dedicated to my beloved father, mother

Brother and friends

ACKNOWLEDGEMENT

Firstly with the blessing of God, I have successfully completed this project in time. First of all I would like to thank my supervisor, Associated Professor Dr. Hasanuddin Bin Lamit for his guidance and encouragement. He is patient, kind and willing to teach me in every way he can with wise policy. He would give me advice and encourage me to do better the next time. Without my supervisor, I could never accomplish my final year project smoothly.

My greatest gratitude, however, is to my beloved father and mother who have always encouraged and prayed for my success and enduring the hardships whilst I was away, their sacrifices and support shall always be remembered.

Last but not least, I would like to thank to my family members especially my father, my mother my brother and my sister for their support. They understand my needs and fully support my decision which greatly appreciates.

ABSTRAK

Setelah bangunan pejabat kerajaan Wilayah Persekutuan di Putrajaya siap dibina, kesemua kakitangan kerajaan telah ditempatkan di pejabat berkenaan yang sebelum ini berpusat di Kuala Lumpur. Hasil perancangan yang teliti, kakitangan kerajaan yang bertugas di kawasan tersebut akan disediakan rumah kerajaan yang mampu menampung kakitangan kerajaan sedia ada dan pengambilan kakitangan yang baru. Kawasan Persint 9 di Putrajaya merupakan pusat pentadbiran persekutuan yang baru dan penting. Kawasan pejabat baru ini disediakan kemudahan rumah berbentuk pangsapuri dan teres untuk menampung kakitangan kerajaan dan ini selari dengan apa yang telah dirancangkan kerajaan iaitu untuk membina konsep taman bandar yang berbentuk 'livework'. Konsep ini dapat mewujudkan satu identiti yang unik dalam masyarakat Malaysia di alaf baru. Kakitangan kerajaan akan dapat merasai inisiatif yang disediakan oleh pihak kerajaan, di mana rumah-rumah kerajaan yang sedia ada akan dikaji untuk membentuk satu model baru yang bercirikan penginapan kelas tinggi. Putrajaya adalah Pusat pentadbiran Kerajaan Persekutuan Malaysia yang baru. Terletak strategik dalam kawasan Koridor Raya Multimedia (MSC). Bandar ini dianggap sebagi 'Bandar Taman Pintar' yang pertama di Malaysia. Ia merupakan sebuah bandar dan model yang dijadikan sebagai nadi negara dan menjadi tempat yang menarik untuk didiami dan bekerja. Putrajaya menjanjikan gaya hidup yang selesa dan berkualiti untuk penduduk. Dengan kehijauan yang subur, kawasan kediaman disokong oleh pusat-pusat komersial dan kemudahan awam yang bersepadu tema taman bandar yang menjadi persekitaran kerja hidup yang ideal.

ABSTRACT

With the stages completion of the office buildings at the Government Office Precincts, staff have been relocating themselves from the previous office complex in Kuala Lumpur to Putrajaya and tend to let themselves as fulltime Putrajaya residents. Thus, with the careful planning of having sufficient housing units to cater the influx Government staff, Precinct 9 is among the few pioneer sections of Putrajaya's new Malaysia Federal Government Administrative Center to reside such an important administrators of the nations. Specially designed high rise apartment and link houses been formulated together the need of the Government staff with the millennium concept of garden city's 'livework'. The completion of the terrace double storey garden houses with the nation's first fenceless housing concept create a unique identity to this new millennium planned community. The study will just simply to study the impact of the designed houses that can be as a model where we think that the initiative of the Malaysian Federal Government in creating the new concept of borderless housing with such a high class accommodation just to cater their Government servants.. Putrajaya is the new administrative Center of the Federal Government of Malaysia. Located strategically within the Multimedia Super Corridor (MSC), Putrajaya considered Malaysia's first Intelligent Garden City. It is a model city and as the heart of the nation and become an attractive place to live and work. Putrajaya promises comfortable and quality lifestyles for its residents. With lush greenery, residential area are supported by commercial centres and public amenities that integrated the garden city theme which become an ideal 'live-work' environment. Refer to Figure 1 for location.

TABLE OF CONTENTS

DEC	CLARATION	II
DED	DICATION	III
ACK	NOWLEDGEMENT	IV
ABS	TRAK	\mathbf{V}
ABS	TRACT	VI
TAB	VII	
LIST	XI	
LIST	Γ OF FIGURES	XII
CHA	APTER 1	1
INT	RODUCTION	1
1.1	Introduction	1
1.2	Problem Statement	4
1.3	Aim and Objective	5
1.4	Research question	6
1.5	Methodology	6
1.6	Significance of Study	8
CHA	APTER 2	9
LIT	ERATURE REVIEW	9
2.1	Introduction	9
2.2	Sustainability	10
2.3	Sustainability in Urban Design	11
2.4	Importance of sustainability and the role of cities	12
2.5	The role of urban design	13
2.5	5.1 Sustainable Neighborhood Principles	13
,	2.5.1.1 Sustainability in Developing Countries	13
,	2.5.1.2 New urbanism & Livable Neighborhood	14
,	2.5.1.3 Livable Neighborhood	16
,	2.5.1.4 Health and physical activity	17
,	2.5.1.5 Toward neighborhood	18

			VIII
	2.5.1	1.6 Garden cities, sprawl	20
	2.5.1	1.7 Neighborhood properties	20
	2.5.1	1.8 Livable Neighborhood	21
	2.5.1	1.9 Importance of housing in livable community	22
	2.5.1	1.10 Sustainable housing part of sustainable communi	ty 23
	2.5.1	1.11 Regeneration to sustainable housing	23
2.6	W	Valkability	23
2	2.6.1	Walkability Meaning	23
2.6	.2 W	Walkability as Most Prominent Issues In New Neigh	nborhood 24
2	2.6.3	Definition Walkability In Neighborhood	24
2	2.6.4	Walkability And Satisfaction	25
	2.6.4	4.1 Environment and Satisfaction	25
	2.6.4	4.2 Satisfaction Level	26
	2.6.4	4.3 Why Satisfaction and Density	26
	2.6.4	4.4 Characteristics of Walkable Neighborhood	27
	2.6.4	4.5 Benefits of Density	28
	2.6.4	4.5.1 Satisfaction	28
	2.6.4	4.5.2. Sense of Community	29
	2.6.4	4.6 Neighborhood Satisfaction	31
	2.6.4	4.7 Satisfaction Parameters	32
	2.6.4	4.7.1 Green Space	32
	2.6.4	4.7.2 Meeting Place	32
	2.6.4	4.7.3 Density	33
	2.6.4	4.7.4 Compact city model and density	34
	2.6.4	4.7.5 Density and Transportation Efficiency	35
	2.6.4	4.8 Walkability and Effect of Density	36
	2.6.4	4.9 Global Sustainability and Compactness	36
CH	[APT]	ER 3	37
RE	SEAI	RCH METHODOLOGY	37
3.1	In	ntroduction	37
3.2	Ca	ase Study	38
	3.2.1	1 Putrajaya	38
3.3	R	espondents	44
3.4	Da	ata Collection	44

	IX
3.4.1 Map Tracing	45
3.4.2 Self Administrative Question	46
3.5 Procedure	47
3.6 Summery	48
CHAPTER 4	49
ANALYSIS	49
4.1 Introduction	49
4.2 Neighborhood	50
4.2.1 Classified of Precinct 9	50
4.3 Case study selection criteria	59
4.4 General Finding	61
4.2.1 Expertise of Respondents	62
4.6 Discussion	67
CHAPTER5	72
RESULT AND DISCUSSION	72
5.1 Introduction	78
5.2 General conclusions	75
5.2.1 Ineffective Landuse Plan	76
5.2.1.1Recommendation and Solution	76
5.3 Recommendation and solution	76
5.3.1 Make Putrajaya a Bikeable & W	Valkable City 77
5.3.2 URBAN DESIGN RECOMMAN	NDATION 77
5.3.2.1 Streetscape	77
5.3.2.2 Frontage	78
5.3.2.3 Fencing	79
REFERENCES	80

Х

LIST OF TABLES

TABLE 4.1 :PRECINCT 9 UNIT'S TABULATION AS PER NOVEMBER 2000	61
TABLE 4.2 DEVELOPER LIST AND NUMBER OF UNITS BEING TARGETED TO BE BU	UILT
AS PER OCTOBER 1999	61
TABLE 4.3 NUMBER OF MEN AND WOMAN PARTICIPATE IN THE RESEARCH	62
TABLE 4.4 RESPONDENT'S LENGTH OF LIVING IN PRECINCT 9	63
TABLE 4. 5 NEIGHBOURHOOD AMENITY FEATURES	68

LIST OF FIGURES

FIGURE 2. 1 THE LACK OF WALKABILITY	14
FIGURE 2. 2 WALKABLE NEIGHBORHOUD	19
FIGURE 2. 3 SAMPLE OF GOOD NEIGHBORHOOD	22
FIGURE 3. 1 LOCATION OF PUTRAJAYA IN MALAYSIA	41
FIGURE 3. 2 LOCATION OF KULALAMPOUR	42
FIGURE 3. 3 PRECINCT 9 SOCIAL INTEGRATION	43
FIGURE 4.1 PUTRAJAYA MAP	50
FIGURE 4.2 PRECINCT 9 COMMERCIAL CENTER	53
FIGURE 4.3 LARG GARDEN IN PUTRAJAYA	53
FIGURE 4.4 PERSIARAN PUTRAJAYA, LOOKING NORTH FROM THE CENTER TOWARD)
THE PRIME MINISTER'S OFFICE	55
FIGURE 4. 5 PERSIARAN PUTRAJAYA, LOOKING SOUTH FROM THE CENTER TOWARI)
THE PUTRAJAYA INT'L CONVENTION CENTER	56
FIGURE 4.6 MIDDLE CLASS CONDOMINIUMS IN PRECINCT 9	56
FIGURE 4. 7 ATTACHED SINGLE-FAMILY HOMES IN PRECINCT 9	56
FIGURE 4.8 SAMPLE OF THE STREET LAYOUT IN PUTRAJAYA. SOURCE: JUPEM	
(DEPARTMENT OF SURVEYING AND MINES)	58
FIGURE 4.9 AUTOMOBILE SPACE TRUMPS PEDESTRIAN SPACE IN PUTRAJAYA	58
FIGURE 4.10 RESPONDENT'S LENGTH OF LIVING IN PRECINCT 9	64
FIGURE 4.11 THE REASONS WHY RESPONDENTS CHOOSE TO WALK RATHER THAN	
DRIVING	65
FIGURE 4. 12 THE AMOUNT OF AVAILABILITY OF CAR FOR THE TRIPS WITHIN THE	
NEIGHBOURHOOD	65
FIGURE 4. 13 THE RANK OF THE QUALITIES ON SENSE OF SATISFACTION ACCORDIN	NG
TO THEIR MEAN.	67

CHAPTER 1

INTRODUCTION

1.1 Introduction

In 21th centuries, one of the most significant problem of environmental challenge of humanity is excessive use of non-renewable resources and fuel consumption (Flannery, 2005; Gore, 2006). This is amazing where more than half of this energy and fuel consumption is related to urban and cities and became unsustainable due to waste and pollution and massive used energy because of concentration of function, activity and particular palace and the need of people for convenient access to them(Rogers 1997). This catastrophic was based on early urban development as the stage of modernism and enormous urban growth. Fortunately, the global concern about this pollution changes the direction of urban development and sustainability became one of the most majority approaches for every urban growth form macro to micro level. One of the most updated and quality approach in sustainable development is New Urbanism and become be the most important movement in urban planning and architecture in this century. In 1993 the Congress for the New Urbanism (CNU) was founded by a group of architects dedicated to "creating buildings, neighbourhoods, and regions that provide a high quality of life for all residents, while protecting the natural environment". The New Urbanism is a reaction about urban sprawl and the new approach for urban development which is aim to for reduce car usage by improving walkable environment. (Duany et al., 2000; Farr, 2008; Flint, 2006).

The principle of new urbanism, in brief, include high density, mixed use neighborhoods; convenient public transit, bicycles paths and pedestrian-friendly street networks; strategically placed open spaces; and architecture designed to foster social interaction characterized by the revival of 'traditionalist' architecture and design principles to promote ''compact, mixed-use, walkable, and reasonably self-contained communities'' (Grant, 2006, p. 3). Consequently the pedestrian friendly environment can enhance the walkability (Joongsub & Kaplan, 2004; Lund, 2003).

Sustainability in urban design and planning has so many aspects in different levels; Livable Neighborhood (LA) is a Western Australian interpretation of New Urbanism, it is aim to replace the old conventional neighborhood that is pedestrian friendly and walkable instead of car dependence, fuel consumer sprawl neighbourhood.(R. Falconeretal, 2010)

Walking is the most energy efficient mode of travel. It can be encouraged by an interconnected street network that provides pedestrians with a choice of routes at intersections to enable access to neighbourhood facilities via a safe and attractive environment. Guiding principles of the Livable Neighbourhoods design code (Source: Jones, 2003; Western Australian Planning Commission, 2004)

People walk and use bicycle more for transportation in high walkability than low-walkability neighbourhoods, as indicated by multiple reviews (Gebel, Bauman, & Petticrew, 2007; Heath et al., 2006; Transportation Research Board and Institute of Medicine, 2005). There is a need to confirm whether more walkable neighbourhoods are associated with higher total physical activity, particularly using objective measures of environment and activity (Frank, Andresen, & Schmid, 2004), because total physical activity should be most closely related to health benefits. A few studies indicate adults living in high-walkability neighbourhoods or regions are less likely to be overweight or obese than those living in low walkability areas (Papas et al., 2007). It is anticipated that LNs will facilitate use of active modes of transport (e.g. walking and cycling), be well-linked to existing public transport services and feature higher relative densities and increased lot diversity, with development focused around activity centers and public transport nodes (Western Australian Planning Commission, 2004). Broader neighbourhood design and planning attributes (e.g., street connectivity, residential density and retail destinations) demonstrate positive associations with utilitarian walking (Frank et al., 2005; Owen et al., 2007; Lund, 2003; McCormack et al., 2008; Saelens et al., 2003);

Recently, objectively measured neighbourhood walkability (i.e. residential density, street connectivity and land use mix) has received much attention in research and has been identified as an important physical environmental correlate of PA. When investigating this walkability score in detail, only residential density was negatively related to neighbourhood satisfaction. For street connectivity and land use mix, no associations were found.(Van D,D,2010)

There is close relationship between physical environment attribution and sense of satisfaction (Guite et al., 2006; Leslie and Cerin, 2008; Parkes et al., 2002). Based on results, the sense of satisfaction have been influence by ,aesthetics, more traffic safety, less crime, less noise, better access to green spaces, better walking infrastructures and more land use mix, but the conversely the walk able neighbourhood is related with poorer aesthetics, less traffic safety and more crime. The results showed that adults living in a higher walkable neighbourhood were less satisfied with their neighbourhood (Leslie et al., 2007).

The previous study shows high walk able neighbourhood conversely effect the level of satisfaction so on the people living in high walkable neighbourhood has lower level of satisfaction from their living environment, on the other hand, the neighbourhood with low level of walkability get the better rate in citizen's satisfaction. The causes of this are pursued in terms of a gap between, the aim of this study, between the planners perceive about future development and the peoples attribution to get the satisfaction from their living environment. The aim of this study will be to how to choose the high walkability neighbourhood which neighbourhood type, as density approach (high rise, midrise, linked, detach) that has good level of walkability, and simultaneously can get the balance in citizen's satisfaction. It means that the same investigation that done in US and Group and had suggested to repeat in outside of Europe (Delfien VanDyck,2011)

1.2 Problem Statement

Walkable neighbourhood with sustainable urban growth and supply better living condition for citizens is respecting their right for good environmental living condition.

1.3 Aim and Objective

In this study we aimed to explore the association between sense of satisfy (as our outcome variable) and walking behavior and neighborhood characteristics hypothesized to influence walking. This study is unique because it includes a range of environmental perceptions to gauge factors that might both facilitate (e.g., presence of interesting sites) or hinder (e.g., perceptions of traffic, crime) walkability and its impact on sense of satisfy, and make balance between satisfaction and walkability.

- To identify the characteristic or principle of livable cities and sustainable development
- To explore major public housing typology and then evaluate these neighbourhoods as walkability environment and

- To understand that adults feel perception about living in high walkable neighbourhood
- To draw evaluation of citizen satisfaction in different neighbourhood typology; as urban density attribution;
- To investigate the relation between satisfactions and walkability of neighbourhood precinct.

1.4 Research question

Based on previous study and literature review these five major question is propose to guide or structure the formulation and methodology of this study:

- What role can livable neighborhoods have in shaping large-scale sustainable urban development?
- Which of residential typology (as density approach) has more walkability statics and better pedestrian friendly environment?
- Which of neighborhood typology (as density approach), has create more satisfied from their neighborhood condition?
- Is adult feel less satisfaction in high walkable neighborhood (high density) in South East Asia?
- Who to draw balance between satisfaction and walkability in neighborhood design?

1.5 Methodology

This research attempts to understand the previous study that have been done about walkability and satisfaction. Although this research may adopt pervious methodology there is a plan to go further and investigate different neighborhood typology with level of satisfaction and walkability and explore that which type has the balance between these two and can get the most beneficial level in both side.

Qualitative studies are well suited for research that delves in-depth into the complexities and processes; research on little –known phenomena; research that cannot be done experimental for practical reasons; and research for witch relevant variable have yet to be identified (Marshalll and Rossman, 1995). This research on urban design for neighborhood walkability and sustainability fits the above description and should therefore utilize the quantitative inquiry method.

Researches show that the social level of neighborhood citizen ,from low income neighborhood into high income, is not outcome into the level of walkability. (*J.F. Sallis et al.*).So the case studies is not dependable on citizen economic aspect and can be chosen from different level of income to have more flexible and accurate results

Consequently it is obvious that there is no precise correct or incorrect answer for what is walkable neighborhood and how the density could relate to it to have more livable and sustainable neighborhood. Based on questionnaire I want to measure the peoples attribution about walking in their neighborhood and other basica principles that may have affect of affect into this walkablity, it means that there is balance between peoples convenient on satisfaction, density and walkablity. Then there will be analytical approach to evaluat and sort this factors by AHP structure approach evaluation will be made between these factors and investigate the neighborhood that has best walkablity aspects but with a good satisfaction of safety and density as whole the neighborhood walakblity, sense of satisfaction and density will be proposed as best neighborhood typology for further neighborhood development or revitalization. A number of people from overall households were recruited from the particular study area. To capture variability in neighborhood urban form, participants were recruited across five ranges of residential density (0–2, 2–4, 4–6, 6–8, 8þ dwellings per residential acre). The current study is based on a sub-sample of participants recruited to fill out an additional survey (n¹/4 overall citizen) to capture physical activity, neighborhood perception, and social interaction.

This sub-sample of participants were selected to maximize variation across density, age, and income (recruited from above 6 and below 4 dwellings per residential acre, between the age of 20–70, and with an income < \$45,000 or >\$54,999 per year). To reduce the potential for clustering, one member was selected from each household, and respondents were selected across the entire region and not geographically concentrated. The sub-sample for this study had a similar demographic profile to the larger sample in terms of gender, age distribution and proportion of respondents.

Objective measures of neighborhood form were also computed. Univar ate and multivariate models (General Linear Models (GLM)) were used to examine the association between sense of satisfaction (SofC) and aspects of the built environment, physical activity, and neighborhood perceptions. In multivariate models the impact on SofC was examined with progressive adjustment for demographics characteristics followed by walking behavior, neighborhood design features, neighborhood perceptions and time spent traveling in walking.

1.6 Significance of Study

This research project contains five chapter, beginning with this chapter that introduce the background issues and the need to design neighbourhood design in relation to urban sustainable, the research goals, objectives, and questions that frame this research; and outline the quantitative research strategy and methodology that are applied in this research. Chapter two review the sustainable development concept and principle, determines fundamental principle of sustainable development, and focus on the characteristic and macro structure of sustainable cities to set the framework for subsequent discussions of the sustainable of the sustainable neighbourhood development. Chapter Three revisits the historical role and significance of the neighbourhoods development, relates that the sustainable imperatives, draw a link between neighbourhood development and liveability, and establish the characteristic and principle for the sustainable and liveable neighbourhood. Building on the theoretical framework set by its preceding two chapters, Chapter Four explorer and determine micro-structure for the more sustainable and livable neighbourhood development. Finally Chapter Five concludes on the feasibility of designing better neighbourhood development that are more sustainable and livable, and recommended possible future research direction in the topic.

The path model showed that overall neighbourhood satisfaction was associated directly with the physical measure of building density and indirectly with the physical measure of vegetation rate through perception and evaluation of them. The perceptions and evaluations of the attributes related to one another.(Neighbourhood Satisfaction)

REFERENCES

- Appleyard, D (1981); "Livable streets", University of Califronua Press; Berkeley, Calif.
- Azimzadeh, M and Klarguist. B. (2001), Metamorphosis and Evolution of Citeis: *The statuse of Planning and Urban Design, In Proceeding of Third International Space Syntax Symposium*; Atlanta.
- Azizi, M,M. (2006). "Sustainable residential neighborhood: The case study of Narmak Neighborhood, Tehran". Journal of Honar-Ha-Ye Ziba (27): 35-46
- Davenpirt, M. Yellowstone National Park Winter Visitor Stories: An Exploration Of The Nature Of Recreation Experiences And Visitor Perceptions Of Managment Chang, University of Montana, 1999.
- Badi;M. (1964), "The reason of establishing new neighborhood" (Elal-e- Peydayeshe Kuyha-ye Tazeh, in Masael-e Ejtemai- e Shahr-e Tehran), a colloquium by Institute of Social Research and Study, University of Tehran, Tehran University Press, Tehran, pp.210-18.
- Brager, Specht, and Torczyner (1987)." *Community organizing*". Columbia University Press, Apr 1, 1987 Business & Economics 441 pages
- Bullock, C.H. (2008) "Valuing Green Space: Hypothetical Alternatives to the Status Quo" Journal of environmental Planning and Management 1, 20. Council, F.C. Fairfield Parks. Fairfield Council
- Bedimo-Rung, A. L., Thomson, J. L., Mowen, A. J., Gustat, J., Tompkins, B. J., Strikmiller, P. K., et al. (2008). *Journal of physical activity & health*, 5(1), 45-57.

- Brown, B., Werner, C., Amburgey, J. and Szalay, C. (2007); "Walkable Rout Perception and Physical Features: Converging Evidence for En Rout Walking Experiences". Environment and Behavior, 39(1):34-61
- Carr, S., Francis, M., Rivling, L. G., Stone, A. M. (1992), Public Spaces, Cambridge, Cambridge Univ. Press.
- Cao, X; Handy, S.L; and Mokhtarinan, P.L; (2006); "The influence of the built environment and residential sefl-secletion on pedestrian behavior: evidence from Austin, TX"; transportation (33): 1-20
- Carmona, M., Heath, T. &Tiesdell, S. (2003); "Public Places Urban Spaces: The Dimensions of Urban Design"; Burlington, MA, Architectural Press.
- Cerin, E., Leslie, E., Toit, L., Owen, N., and Lawrence, F. (2007); "Destinations that matter: Asspciations with walking for transport". Healthe & Place. (13): 713-724
- Cervero, R. (2002); "Built environment and mode choice: Toward a normative framework." Transp. Res. Rrecord, Part D, 7_4_,265-284
- Clifton, k., and handy, S. (2001); "Qualitative methods in travel behavior research"; International Conference on Transport Survey Quality and Innovation Kruger national Park, South Africa.
- City, T. H. E., & Francisco, O. F. S. A. N. (2008). 2008 Clean & Safe Neighborhood Parks Bond.
- Coen, S. and N. Ross. 2006. "Exploring the material basis for health: characteristics of parks in Montreal neighbourhoods with contrasting health outcomes." Health and Place 12:361-371.
- Cullen, G. (1967); "Townscape"; Architecture Press; London.
- Dashora, L. K. (March,2009). Visualization of Urban Quality of Life at Neighbourhood Level in Enschede. University of Southampton(Uk) Lund
- Ewing, R; and Cervoro, R. (2001); "*Travel and the Built Environment: A synthesis*". Transportation Research Record (1780): 87-114
- Ewing, R., and Handy S. (2009);"Measuring the Unmeasurable: Urban Design Qualities Related to Walkability"; Journal of Urban Design, 14(1): 65-84
- Fannin, W. R. (1983). Vigor City Vision of Sustainable Neighborhood Space. Hong Kong.
- Forsyth, A., Southworth, M. (2008); "Cities Afoot- Pedestrian, Walkability and Urban Design". Journal of Urban Design, 13(1):1-3

- Gehl, J & Gemzo, L. (1996) Public spaces, public life. Copenhagen: Danish Architecture Press and Royal Danish Academy of Fine Arts, School of Architecture.
- Gehl, J. (1987), "Life between Buildings- Using Public Spaces" New York: Van Nostrand Reinhold.
- Garcia, R. R. (2010). Community Activism In Oak Park: Competing Agendas For Change In A Gentrifying Neighborhood. University of California, Santa Barbara.
- Greene, M., C. R. G. a. M. (2003). "urban safety in residential areas: spatial variables in crime and feeling of (in) security ".
- Ham, S.H. and Weiler, b.2002.'Interpretation as the centerpiece of sustainable wildlife tourism'. pp.35-44 in Harris,
- Hatry, H. P. and Dunn, D. R. (1971). "Measuring the Effectiveness of Local Government Services".
- Helferich, Cornelia (2005): "Die Qualität qualitativer Daten. Manual für die Durchführung qualitativer Interviews." Wiesbaden
- Hines. (2001). "Online American Society of Landscape Architects Newsletter".
- Holland, C., Clark, A., Jeanne, K., Sheila, P. (2007)."Social interaction in urban public places" joseph rowntee foundation.
- Innes, M., & Jones, V. (2005). Neighbourhood security and urban change. Water, 60.
- Ittelson (1973). Environmental perception and "A brief overview of oognitive spatial behavior : mapping research". Tsuneo lwasaki Institute of Psychology, University of Tsukuba
- Jim, C. Y., & Chen, W. Y. (2010). Land Use Policy External effects of neighbourhood parks and landscape elements on high-rise residential value. *Land Use Policy*, 27(2), 662-670.
- Johnson, S., Olsen, H., Stouffer, J., Pollard, R. E., & Leavitt, T. (2005). Fisher 's Creek Neighborhood Association. *Manager*.
- Koch, M. B. (08 February 2008). Criteria of quality for the Nature Parks in Tyrol. University of Klagenfurt.
- Kolenikov, S. (1998). The Methods of the Quality of Life Assessment. Science.
- Krenichyn, (2006). "The only place to go and be in the city "Health & Place, 12 (2006) pp. 631-643

- Krupka, D. J., & Noonan, D. S. (January 2008). Empowerment Zones, Neighborhood Change.
- Kaufman and Poulin, (1996)."Understanding Community Participation". Effective_Community_P_Chapter_02
- Leventhal & Brooks-Gunn, (2000)." Children and Youth in Neighborhood
- Contexts" Columbia University, New York, New York
- (L.R.Gay, 2009). "*Educational Research*" Qualitative Research for Education: An Introduction to Theory and Methods. Boston MA: Allyn and Bacon
- (Leedey & Ormond, 2001). "*Research Methodology and Strategies*" Journal of Business & Economic Research – March 2001. University Van Toretia
- Lindlof and Taylor, 2002 T.R. "Qualitative Communication Research Methods" (second ed), Sage Publications, Thousand Oaks, CA (2002).
- Littlefair, C. J. (December 2003). The Effectiveness Of Interpretation In Reducing The Impacts Of Visitors In Doctor of Philosophy. Griffith.
- Lynch, K. (1972), What Time is this Place? Cambridge, M.I.T. Press.
- Lynch, K. (APRIL 2007). Neighbourhood Parks In Saskatoon: Contributions To Perceptions Of Quality Of Life. University Of Saskatchewan, Saskatoon, Saskatchewan, Canada.
- Malek, N. A., & Mariapan, D. M. (November 2009). *Developing Quality Neighbourhood Parks Criteria*. Universiti Putra Malaysia.
- Mantere, J. (2008). *The use of a neighborhood park by visitors with different cultural backgrounds*. Swedish University of Agricultural Sciences, Alnarp.
- Massam,(1975). "Location and space in social Administration" lanningPlenum Press, New York, London (1985)
- McMillan, T. (2005). "Urban Form and a Children's Trip to School: The Current Literature and a Framework for Future Research." Journal_of_Planning Literature 19(4): 440-456.
- Morita et al. (2007). Understanding environmental quality through quality of life studies: the 2001 DAS and its use of subjective and objective indicators. *Landscape and Urban Planning*, 65(1-2), 73-83.
- Nehme, G. Creating Active Parks: A Case Study Of Central West Sydney. Unpublished BPlan Undergraduate Thesis. Neighborhood, M., & Program, R. (1998). Fulton Neighborhood Action Plan. Program, 98-101.

Oakley and Marsden (1987) "Community participation and its relationship to Community Development". Institution: Universiti Teknologi Malaysia

Owner Occupied Housing. Regional Science and Urban Economics, 39(4), 386-396.

- Owusu-Edusei, K., and, & Espey, M. (April 2003). School Quality and Property Values In Greenville, South Carolina. Unpublished Quality, Clemson University, South Carolina.
- Parks, E. (2000). Parks , Trails and Open Space Element Existing Parks , Trails and Open Space System Existing Parks , Trails and Open Space System. *City*, 1-9.
- Paul, in Bamberger, (1986). Understanding Community Participation". Effective_Community_P_Chapter_02
- Robalino, J. (2006). *Quality of Life in Urban Neighborhoods in Costa Rica*. Columbia University.
- Salomone, C., Mgr, C. D., & Smith, S. (2007). Minutes City Council 's Neighborhood Quality of Life , Public Safety , & Parks and Recreation Committee. *Priest*, 1-7.
- Sampson, R. (2004) 'Neighbourhood and community: collective efficacy and community safety', New Economy, Vol. 11, No. 2, pp. 106–13.
- Spreeuwenberg (2003). Parks, Arts and Recreation Department. City, 77-84.
- Stigsdotter (2003) Specialist, S. P., Services, P., & Commission, P. D. (2010). R Equest For P Roposals # 09-35 : Design And Development Feasibility Analysis Of The Gateway Redevelopment and Neighborhood Park Project ". *Direct*, 97209(503).
- Stevens, R. D. (June 2005). Walkability Around Neighborhood Parks: An Assessment Of Four Parks In Springfield, Oregon. University of Oregon.
- Ulrich and Addoms, (1981). "Human responses to encounters with wildlife in urban parks". Leisure Sciences Volume 8, Issue 1, 1986
- Weinbach, (2004). "Research Method of Social Work" Needham Hight" Allan and bacon publisher
- Westergard (1986). *The People of the State of New York, Respondent,Scott W. Westergard, Appellant*.Court of Appeals of the State of New York.
- William H. Whyte,(2000). *The Essential Albert Lafarge (Editor)*, Fordham University Press,.

- Wilson, D. S. (2011). The City of Binghamton's Design Your Own Park Competition Guidelines., 1-4.
- Wonseok Seo, M. S., M.C.R.P. (2008). Spatial Impacts Of Micro Neighborhood Environments On Residential Real Estate Resale Values: The Importance Of Physical Disorder. The Ohio State University.
- World Bank, (1995)."Understanding Community Participation". Effective_Community_P_Chapter_02
- Zainuddin Mohammad (1999). Sistem Maklumat Kebajikan PDRM. Universiti Teknologi Malays