# ENERGY CONSUMPTION BEHAVIOUR ASSESSMENT MODEL FOR STUDENT ACCOMMODATIONS IN MALAYSIAN PUBLIC UNIVERSITIES

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All praises and thanks be to Allah (S.W.T), who has guided us to this, never could we have found guidance, were it not that Allah had guided us!(Q7:43)

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## ABSTRACT

In achieving towards sustainable campus of higher education institutions (HEIs), energy consumption behaviour assessment is one of the several issues that require attention by the facilities manager. Information on energy consumption behaviour is needed to determine potential energy savings. However, issues on the information of energy consumption behaviour such as 'direct' and 'indirect' data, pattern segregation, factors influence and modeling subsequently has inhibited the energy consumption behaviour assessment agenda. The purpose of this study is to assess energy consumption behaviour for student accommodations in Malaysian public universities. This study has two main objectives, first, to determine energy consumption patterns and analyse the factors that influence the pattern. Second, is to develop energy consumption behavioural models (ECBM) and assess the potential energy savings. The 'energy culture' framework consolidated with 'centrographic' approach and econometric analysis used to strengthen the development of ECBM. A self-administrated survey carried out involving 1,400 respondents in selected public HEIs. There are three types of energy use among students in public HEIs namely, 'high', 'low', and 'conserve'. The 'device', 'activities' and 'building regulation' are the influence factors on the pattern of energy use. The energy consumption behaviour model (ECBM) was developed at the final stage of the study. Through the model's application, there is a potential energy savings of 52 to 66 percent among the students. It is capable of assessing the energy consumption behaviour and potential energy savings.

## ABSTRAK

Kearah kelestarian institusi pengajian tinggi (IPT), penilaian tingkah laku penggunaan tenaga adalah salah satu daripada beberapa isu yang memerlukan perhatian oleh pengurus fasiliti. Maklumat mengenai tingkah laku penggunaan tenaga adalah diperlukan untuk mengenalpasti potensi penjimatan tenaga. Walau bagaimanapun, isu berkaitan maklumat tingkah laku penggunaan tenaga yang merangkumi data 'langsung' dan 'tidak langsung', pembahagian corak, faktor yang mempengaruhi dan pembangunan model telah merencatkan agenda penilaian tingkah laku penggunaan tenaga. Tujuan kajian ini adalah untuk menilai tingkah laku penggunaan tenaga untuk kediaman pelajar di universiti awam Malaysia. Kajian ini mempunyai dua objektif utama, pertama, untuk menentukan corak penggunaan tenaga dan menganalisis faktor-faktor yang mempengaruhi corak tersebut. Kedua, adalah untuk membangunkan model tingkah laku penggunaan tenaga (ECBM) dan menilai potensi penjimatan tenaga. Rangka kerja 'budaya tenaga' digabungkan dengan pendekatan 'sentrografik' dan analisis ekonometrik untuk mengukuhkan proses pembangunan ECBM. Tinjauan tadbir sendiri dijalankan membabitkan 1,400 responden di IPT awam (IPTA) terpilih. Terdapat tiga jenis penggunaan tenaga di kalangan pelajar di IPTA iaitu 'tinggi', 'rendah' dan 'pemulihara'. 'Alatan', 'aktiviti' dan 'peraturan bangunan' adalah faktor-faktor mempengaruhi corak penggunaan tenaga. 'Model tingkah laku penggunaan tenaga' (ECBM) dibangunkan di peringkat akhir kajian. Melalui aplikasi model ini, terdapat potensi penjimatan tenaga sebanyak 52 hingga 66 peratus di kalangan pelajar. Model ini mampu menilai tingkah laku penggunaan tenaga dan potensi penjimatan tenaga.

## **TABLE OF CONTENTS**

CHAPTER			TITLE	PAGE
	DECLARATION			ii
	ACK	NOWLE	EDGEMENT	iii
	ABS	FRACT		iv
	ABS	FRAK		v
	TAB	LE OF C	CONTENT	vi
	LIST	OF TA	BLE	xii
	LIST	OF FIG	URES	xvi
	LIST	OF API	PENDICES	xviii
1	INTI	RODUC	ΓΙΟΝ	1
	1.1	Resear	ch Background	1
	1.2	Proble	m Statement	3
	1.3	Resear	ch Questions	5
	1.4	Object	ives	6
	1.5	Scope		6
	1.6	Limita	tion	7
	1.7	Metho	dology	7
		1.7.1	Stage One	7
		1.7.2	Stage Two	8
		1.7.3	Stage Three	8
		1.7.4	Research Approach and Tools	9
	1.8	Thesis	Structure	13

53

54

56

57

57

61

		AL BACKGROUND OF ENERGY ON BEHAVIOUR	15
2.1	Introdu		15
2.2		Consumption Behaviour	16
	2.2.1	Lifestyle	19
	2.2.2	Integrated Model	20
	2.2.3	Energy Culture Framework	29
2.3	Energy	Consumption Behaviour Pattern	32
	2.3.1	Temperature and Ventilation Perspective	33
	2.3.2	The Appliances and Device Perspective	34
	2.3.3	The Environmental Perspective	35
	2.3.4	The Values Perspective	36
	2.3.5	The Energy Consumption Behaviour	
		Factors Perspective	37
2.4	Modelli	ng Energy Consumption Behaviour	40
	2.4.1	Linear Modelling	42
2.5	Facilitie	es Management And Energy Consumption	
	Behavio	our	44
	2.5.1	Energy Audit	45
	2.5.2	Impact for Higher Education Institutions	47
2.6	Summa	ry	48
GENI	ERAL PE	ERSPECTIVE ON ENERGY	
CONS	SUMPTI	ON BEHAVIOR FACTORS	50
3.1	Introdu	ction	50
3.2	Energy	Consumption Behaviour Factors	50
	3.2.1	Direct and Indirect Elements	51

2

3

3.2.1.1

3.2.1.2

3.2.1.3

3.2.1.4

3.2.1.5

Devices (Dev)

Activities (Act)

3.2.1.6 Comfort (Comf)

Building Regulation (BulReg)

Environmental Concern (Econ)

Social Aspiration (SocAsp)

	3.2.1.7	Education (Edu)	62
	3.2.1.7		62
3.3	Discussi		63
3.4	Summar	У	65
DEV	ELOPME	NT OF ENERGY CONSUMPTION	
BEH	AVIOUR	MODEL	66
4.1	Introduc	ction	66
4.2	Determi	ning Energy Consumption Level	67
4.3	Centrog	raphic Approach through Standard	70
	Deviatio	on Ellipse (SDE)	
	4.3.1	Standard Deviation Ellipse (SDE)	72
4.4	The Ene	ergy Consumption Behaviour Model	74
	4.4.1	Multiple Regression Analysis (MRA)	75
	4.4.2	Multinomial Logistic Regression (MNL)	81
4.5	Potentia	l Energy Saving	84
4.6	Summar	ry	87
RESI	EARCH M	IETHOD	89
5.1	Introduc		89
5.2	Method		90
	5.2.1	Stage One: Research Background	90
	5.2.2	Stage Two: Achievement of Research	92
		First Objective	
	5.2.2.1	Data Collection	92
	5.2.2.2		93
	5.2.2.3	Research Sample	97
	5.2.2.4	Analysis Tools for Stage Two	99
	5.2.3	Stage Three: Achievement of Research	102
	5.2.5	Second Objective	102
	5.2.3.1	·	103
E 0		Analysis Tools for Stage Three	
5.3	Summar	ſy	113

## ENERGY CONSUMPTION BEHAVIOUR

PAT	<b>TERNS</b> A	AND FACTORS INFLUENCE	115
6.1	Introdu	action	115
6.2	Respor	ndent Profile Analysis	116
	6.2.1	Section A Analysis	116
	6.2.2	Section B Analysis	117
	6.2.3	Section C Analysis	123
6.3	Energy	Consumption Pattern	125
	6.3.1	Standard Deviation Ellipses (SDE)	
		Findings	127
	6.3.2	Energy Consumption Pattern	
		Segregation	129
	6.3.3	High Energy User Pattern	131
	6.3.4	Low Energy User Pattern	138
	6.3.5	Conserve Energy User Pattern	144
6.4	Factors	s Influence Energy Consumption Behaviour	
	Pattern	l de la construcción de la constru	151
	6.4.1	Factors Influencing of High Energy User	
		Pattern	152
	6.4.2	Factors Influencing of Low Energy User	
		Pattern	154
	6.4.3	Factors Influencing of Conserve Energy	
		User Pattern	155
6.5	Summa	ary	157
			15
		NSUMPTION BEHAVIOUR MODEL	15
		TIAL ENERGY SAVING	15
7.1	Introdu		159
7.2		pping Energy Consumption Behaviour	1 = 0
		(ECBM)	159
	7.2.1	Energy Consumption Behaviour One	
		(ECBM1)	160

	7.2.2	Energy Consumption Behaviour Two	
		(ECBM2)	163
	7.2.3	Energy Consumption Behaviour Three	
		(ECBM3)	166
	7.2.4	Energy Consumption Behaviour Four	
		(ECBM4)	172
	7.2.5	Discussion of Energy Consumption	
		Behaviour Model (ECBM)	176
7.3	Develop	ing Energy Consumption Behaviour	
	Pattern I	Model (ECBPM)	182
	7.3.1	General Analysis of Energy	
		Consumption Behaviour Pattern Model	
		(ECBPM)	182
	7.3.2	'High' energy user ECBPM	186
	7.3.3	'Low' energy user ECBPM	188
	7.3.4	'Conserve' energy user ECBPM	189
	7.3.5	Margin Effect of ECBPM	191
	7.3.6	Energy Consumption Behaviour	
		Pattern Model Statistical Test	193
	7.3.6.1	Test of Independent Variables	194
	7.3.6.2	Combining Test	195
	7.3.6.3	Predicted Probabilities and Changes	196
	7.3.7	Discussion of Energy Consumption	
		Behaviour Pattern Model (ECBPM)	197
7.4	Determin	ing Potential Energy Saving	201
	7.4.1	Observed Energy Consumption	201
	7.4.2	Predicted Energy Consumption	
		Behaviour through ECBM4	202
	7.4.3	Predicted Energy Consumption	
		Behaviour Pattern	203
	7.4.4	Calculating the Potential Energy	
		Saving	206
7.5	Summar	у	211

RESE	CARCH S	UMMARY	212
8.1	Introduct	ion	212
8.2	Research	Findings	212
	8.2.1	Achieving First Research Objective	213
	8.2.2	Achieving Second Research Objective	221
8.3	Research	Contribution	225
8.4	Research	Limitations	226
8.5	Recomm	endation of Future Work	227
8.6	Research	Summary	228

8

#### REFERENCES 230

Appendices A - L	251-277
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## LIST OF TABLES

TABLE NO.	TITLE	PAGE
1.1	Research methods and tools	10
4.1	Energy consumption formula	68
4.2	Multiple regression analysis of the energy	
	consumption behaviour factors in literature	77
5.1	Factors and unit of measurement	97
6.1	Frequency analysis of Section A	117
6.2	Descriptive statistic Section B	121
6.3	Descriptive statistic of energy consumption by	
	session (kWh)	123
6.4	Descriptive statistic Dev	124
6.5	Descriptive statistic of Act	125
6.6	Standard deviation ellipse (SDE) calculation	127
6.7	Summary of energy consumption pattern	129
6.8	Anova-test of energy consumption pattern	130
6.9	Frequency analysis section A: high energy user	132
6.10	Descriptive statistic section B: high energy user	134
6.11	Descriptive statistic of total energy consumption: high	
	energy user	136
6.12	Descriptive statistic of energy consumption by session	
	(kWh): high energy user	136
6.13	Descriptive statistic dev: high energy user	137
6.14	Descriptive statistic act: high energy user	137
6.15	Frequency analysis section A: low energy user	138
6.16	Descriptive statistic section B: low energy user	140
6.17	Descriptive statistic of total energy consumption: low	
	energy user	142
6.18	Descriptive statistic of energy consumption by session	142

(kWh): low energy user

	(k wh). low energy user	
6.19	Descriptive statistic Dev: low energy user	143
6.20	Descriptive statistic Act: low energy user	144
6.21	Frequency analysis section A: conserve energy user	145
6.22	Descriptive statistic section B: conserve energy user	147
6.23	Descriptive statistic of total energy consumption:	
	conserve energy user	149
6.24	Descriptive statistic of energy consumption by session	
	(kwh): conserve energy user session	149
6.25	Descriptive statistic Dev: conserve energy user	150
6.26	Descriptive statistic Act: conserve energy user	150
6.27	Collinearity statistics of all the factors	151
6.28	Multiple regression analysis of high energy user	153
6.29	Variance inflation factor (VIF) of high energy user	153
6.30	Multiple regression analysis of low energy user	155
6.31	Variance inflation factor (VIF) of low energy user	155
6.32	Multiple regression analysis of conserve energy user	157
6.33	Variance inflation factor (VIF) of conserve energy	
	user	157
7.1	ECBM1: Multiple regression analysis	161
7.2	ECBM1: Correlation	161
7.3	ECBM1: Test for multicolleniarity	162
7.4	ECBM1: Model specification test: link test	162
7.5	ECBM1: Model specification test: regression	
	specification error test (RESET)	163
7.6	ECBM2: Multiple regression analysis	164
7.7	ECBM2: Correlation	165
7.8	ECBM2: Test for multicolleniarity	165
7.9	ECBM2: Model specification test: link test	166
7.10	ECBM2: Model specification test: regression	
	specification error test (RESET)	166
7.11	ECBM3: Multiple regression analysis	169
7.12	ECBM3: Correlation	170

ECBM3: Test for multicolleniarity ECBM3: Model specification test: link test ECBM3: Model specification test: regression specification error test (RESET)	170 171
ECBM3: Model specification test: regression specification error test (RESET)	
specification error test (RESET)	
	171
ECBM4: Multiple regression analysis	174
ECBM4: Correlation	175
ECBM4: Test for multicolleniarity	175
ECBM4: Model specification test: link test	176
ECBM4: Model specification test: regression	
specification error test (RESET)	176
ECBPM model factors summary	183
ECBPM model patterns summary	183
Multinomial logistic regression	184
Measures of fit for ECBPM	185
Multinomial logistic regression for 'high' energy user	
(pattern = 1)	187
Multinomial logistic regression for 'low' energy user	
(pattern = 2)	189
Multinomial logistic regression for 'conserve' energy	
user (pattern $=$ 3)	190
Margins effect of ECBPM	190
Likelihood-ratio tests for independent variables	194
Wald tests for independent variables	194
Likelihood-ratio tests for combining outcome	
categories	195
Wald tests for combining outcome categories	196
Summarize predicted pmlogit1 pmlogit2 pmlogit3	197
Observed energy consumption from the activities and	
device factors	201
Observed total energy consumption	202
Predicted energy consumption through energy	
consumption behaviour model (ECBM -ECBM4)	203
Segregated pattern through energy consumption	203
	ECBM4: Multiple regression analysis ECBM4: Correlation ECBM4: Test for multicolleniarity ECBM4: Model specification test: link test ECBM4: Model specification test: regression specification error test (RESET) ECBPM model factors summary ECBPM model patterns summary Multinomial logistic regression Measures of fit for ECBPM Multinomial logistic regression for 'high' energy user (pattern = 1) Multinomial logistic regression for 'low' energy user (pattern = 2) Multinomial logistic regression for 'conserve' energy user (pattern = 3) Margins effect of ECBPM Likelihood-ratio tests for independent variables Wald tests for independent variables Wald tests for combining outcome categories Wald tests for combining outcome categories Summarize predicted pmlogit1 pmlogit2 pmlogit3 Observed energy consumption from the activities and device factors Observed total energy consumption Predicted energy consumption Predicted energy consumption

	behaviour pattern model (ECBPM)	
7.38	Anova-test for the segregated pattern based on the	
	observed energy consumption	204
7.39	Anova-test for the segregated pattern based on the	
	predicted energy consumption	205
7.40	'High' energy user observed and predicted energy	
	consumption difference	206
7.41	'High' energy user observed and predicted energy	
	consumption percentage difference	207
7.42	Potential energy saving calculation	207
7.43	Observed and predicted energy consumption (kWh)	
	difference among the universities	209
7.44	Observed and predicted energy consumption	
	percentage (%) difference among the universities	209
7.45	Observed and normal energy consumption (kwh)	
	difference among the universities	210
7.46	Observed and normal energy consumption percentage	
	(%) difference among the universities	210
8.1	Energy consumption behaviour pattern profile	214
8.2	Indirect factors of energy consumption behaviour	
	pattern	216
8.3	Direct factors of energy consumption behaviour	
	pattern	218

## LIST OF FIGURES

FIGURE NO.	TITLE	PAGE
1.1	Research methodology	11
1.2	Research flow	12
2.1	Illustration of the theoretical framework	16
2.2	Behavioural model of residential energy use. Source:	
	Van Raaij and Verhallen (1983a)	21
2.3	Macro-micro model of energy consumption behaviour	
	Source: Dholakia et al., (1983)	22
2.4	Household system of energy use. Source: (Hitchcock,	
	1993)	24
2.5	Flow of energy culture development	29
2.6	Energy cultures framework by Stephenson et al.,	
	(2010)	31
2.7	Energy consumption behaviour pattern based on	
	literature	39
3.1	Factors used to assess energy consumption behaviour	
	from the 'energy culture' framework	51
4.1	Behavioural pattern from Van Raaij and Verhallen	
	(1983b) studies	69
4.2	Range in shape of the standard deviational ellipse	73
4.3	Illustration of the standard deviation ellipse	74
5.1	Data collection framework	93
5.2	Example of continuous rating scale used in this	
	research	96
5.3	Stage two flow	102
5.4	Stage three flow	103
5.5	Stage one model sequence	106
5.6	Stage two model sequence	107

5.7	Energy consumption behaviour pattern model			
	(ECBPM) framework	109		
5.8	Assessing the potential energy saving framework			
6.1	Plotted energy consumption	126		
6.2	Centre point of total energy consumption and			
	segregation of the energy consumption behaviour			
	pattern	128		
6.3	Energy consumption pattern	130		
7.1	Conditional margin effects plot	193		
8.1	Influenced factors of energy consumption behaviour			
	pattern	220		
8.2	Potential energy saving from the holdout sample	224		

## LIST OF APPENDICES

APPENDIX	TITLE	PAGE
А	Questionnaire	249
В	List of questions developed and reference	257
С	Instrument used from the previous studies on assessing	
	social/indirect energy consumption behaviour factors	259
D	Previous studies that used continuous rating scale and the	
	field of research	260
Е	The instruments used by previous researchers to assess	
	direct energy consumption behaviour factors	262
F	Standard electrical device voltage based on daily	
	activities	264
G	Sample size	265
Н	Energy consumption pattern	266
Ι	Margin effect analysis (in STATA 12)	270
J	Summary of the energy consumption behaviour pattern	
	model (ECBPM)	271
К	Potential energy saving of 'high' energy user pattern	272
L	Calculation of potential energy saving based on the	
	universities	274

## **CHAPTER 1**

### **INTRODUCTION**

## 1.1 Research Background

Electricity is a form of energy that is very important and highly useful in daily life even in the smallest and simplest form, such as batteries. It is fast, silent, cheap and easily converted, divided or combined. Entering the 21st century, high dependence on electricity has created numerous issues, some of the most well-known and serious aspects being the associated environmental problems (e.g. global warming) (O'Callaghan, 1993).

The rapid increase in electricity use has destroyed living ecosystems, so controlling consumption is one of the options for creating a more livable society (O'Callaghan, 1993). However, this is very difficult to implement in practice. Two energy saving options were studied in the literature: the physical installation of energy efficiency appliances and the behavioural approach (Young, 1993). The cheapest option is to understand and change individual behaviour about energy use. This approach has many advantages; however, the complexity of its variables has left many gaps and required further exploration (Stephenson et al., 2010).

In higher education institutions (HEI), students are the main group responsible for wasting energy (Galis and Gyberg, 2010). Use of energy (electricity) and lifestyle are key factors contributing to the increase in energy consumption. Towards energy saving in HEIs, one option is to assess the students' perspective through their behaviour. However, lack of knowledge about behaviours related to energy consumption has become an obstacle to this goal. It leads to the unspecified behavioural pattern and uncertainty of potential energy savings that can obtain through behavioral aspects. Therefore, the assessment of energy consumption behaviour is necessary.

'Energy consumption behaviour' studies have not typically focused on HEIs but have instead tended to focus on the housing sector and industry (Sheinbaum and Dutt, 1996; Lo et al., 2012). This is supported by Bansal and Gao, (2006); Lo et al., (2012); and Hafizal Ishak et al., (2012) citing the lack of discussion about energy consumption behaviour in large organisations. Knowledge about energy consumption behaviour is particularly important for HEIs facilities manager. It enables the university to have the correct approach on developing strategies and programs towards energy saving.

Lutzenhiser (1992; 1993) suggested that energy consumption embedded in cultural processes. Hence, in order to assess the lifestyle aspect and its relation to energy consumption, the cultural dimension must be the mainframe (Baranzini and Giovannini, 1995). Therefore, this study suggests an energy consumption behavioural assessment model of Malaysian HEI students through an 'energy culture' framework. It is an approach; that behaviour is seen as an amalgam of 'material culture', 'cognitive norms', and 'energy practice'. The components interact together to produce a self-reinforcing system that becomes characterized by strong habits. It combined with the 'Centrographic' approach in order to calculate 'Standard Deviation Ellipses' (SDE) for identifying energy consumption patterns and the factors that influence them (details in Chapter 4, p. 70-74). In addition, the study also emphasizes the development of energy consumption behavioural models in order to assess the potential energy savings. The models are developed econometrically using

the multiple regression analysis (MRA) and multinomial logistic regression (MNL) (details in Chapter 4, p. 75-84).

This chapter presents the background and overview of the research approach. Therefore, this chapter contains the statement of the research problem, research questions, research objectives, scopes, limitation and methodology. The outline of the thesis structure also provided.

## 1.2 Problem Statement

Previous researchers have concentrated on 'direct' data (energy consumption data) (e.g. electricity bills, growth rate). It is used to analyse the pattern of energy consumption (Botsaris and Prebezanos, 2004; Haji-Sapar and Lee, 2005; Stuart et al., 2007; Jamaludin et al., 2013). These data describe only the general pattern of energy consumption without taking into consideration the 'indirect' aspect (internal behaviour of individuals). It supported by earlier studies by Sheinbaum and Dutt (1996) in which the end-use data is not fully exploited by the other researchers, creating an obstacle to the analysis of individual energy consumption.

There are several advantages to consolidating the direct and indirect aspect of individual energy consumption. This approach is not only able to explain the relevant energy consumption pattern, but also the factors that affect energy consumption. This has been done by some researchers that include 'indirect' aspect in their assessment of the energy consumption behaviour pattern (Papakostas and Sotiropoulos, 1997; Tso and Yau, 2003; Al-Mumin et al., 2003; Armstrong et al., 2009; Almeida et al., 2011; Verma et al., 2012). Although it is a good method, previous researchers rarely test a range of behavioural factors together but tend to focus on a few factors only, such as demographics and energy practice. Despite this focus on demographic factors

and energy practice, there are still no consistent analytical results. Other factors that influence energy consumption behaviour, such as building regulations, comfort, education, environmental concerns and social aspirations, and cannot be best explained by previous studies. It is difficult to find researchers who can produce results that replicate those of previous researchers. It resulted in weaknesses in the knowledge and information on the energy consumption behaviour and the factors influencing it.

Another particular aspect of the research on energy consumption behaviour is found to be less emphasized. Researchers who use billing data or index tend to present patterns of energy consumption in the form of trends and charts (e.g: the cumulative percentage compared to the level of energy consumption) (Haji-Sapar and Lee, 2005; Stuart et al., 2007; Jamaluddin et al., 2013). On the other hand, researchers using individual data tend to segregate energy consumption behaviour patterns either by using percentage/cumulative consumption (kWh) presented in the form of charts (Papakostas and Sotiropoulos, 1997; Tso and Yau, 2003: Al-Mumin et al., 2003; Armstrong et al., 2009; Almeida et al., 2011; Verma et al., 2012). However, the approach cannot segregate the energy consumption pattern in the exact number. It has never been reported before the actual minimum and maximum amount of energy consumption for each behaviour pattern. Furthermore, the current method cannot explain the normal energy consumption.

Exact figures or numbers are important for facilities manager, especially when outlining potential energy savings. It is important in developing a good energy management strategy in the higher education sector. Thus, the econometric model is suitable for implementation. Previous studies have shown econometric model can combine aspects of direct and indirect energy consumption behaviour in a single model. However, as mentioned, the factors that influence energy consumption behaviour, are not as well tested. Previous researchers have focused less on certain aspects of econometric models, especially in terms of a combination of direct and indirect factors. Previous research has focused on the conceptual model, which describes the behavioural intentions (Van Raaij and Verhallen, 1983a; Hitchcock, 1993; Wilk, 2002; Barr and Gilg, 2007; Wilson and Maxwell, 2007). The models tend to suggest behavioural change as a strategy for saving energy. However, it is difficult for this model to show the cumulative amount (kWh/\$) of potential savings expected to result from behavioural change. The econometric models not only help to predict energy consumption and behaviour patterns, but can be used as a tool to assess the potential for energy savings.

Issues on 'direct' and 'indirect' data; factors that influence energy consumption behaviour; pattern segregation and modeling subsequently leads to a knowledge gap of the energy consumption behaviour assessment. For facilities manager, the information on the types of behavioural pattern, factors influencing the patterns, energy consumption prediction, normal energy consumption and potential energy saving are valuable. The information helps on energy management process in the HEIs.

#### 1.3 Research Questions

This research has five key questions:

- a. What are the energy consumption patterns among Malaysian HEI students?
- b. What are the factors that influence energy consumption behaviour patterns?
- c. What is a systematic method to assess the energy consumption behaviour patterns?
- d. What are the tools that can use for the purpose of developing the energy consumption behaviour model?
- e. How the model can be used to assess the potential for energy savings?

### 1.4 Objectives

This research has two main objectives:

- a. To determine the energy consumption pattern and analyze the factors that influence the pattern.
- b. To develop energy consumption behavioural model and assess the potential for energy savings through the model.

1.5 Scope

This research has three main scopes:

- a. The scope of this study focuses on student accommodation buildings at selected universities: Universiti Teknologi Malaysia (UTM), Universiti Sains Malaysia (USM), Universiti Malaya (UM) and Universiti Putra Malaysia (UPM).
- b. It focuses on the use of electricity (e.g. electrical equipment) to determine the energy consumption.
- c. Factors such as building regulations (BulReg), comfort (Comf), education (Edu), environmental concerns (ECon), social marketing (SocMar) and social aspirations (SocAsp), device (Dev) and activity (Act) selected from the 'Energy Culture' framework are used to assess energy consumption behaviour patterns and develop the model (details in Chapter 3).

### 1.6 Limitations

This research has several limitations:

- a. It will only collect information from student accommodation.
- b. It did not attempt to determine changes in behaviour, but to assess the potential for energy savings among university students through their behaviour.
- c. It did not attempt to develop energy management strategies or policies for university students.

## 1.7 Methodology

This research has three stages methodology. The first stage is the process of collecting data through field research among Malaysian HEI students. Stage two focuses on determining the energy consumption patterns and analyzing factors that influence the patterns, and the third stage focuses on the development of energy consumption behaviour models and determines potential energy savings. The overall methodology explained in Figure 1.1 (details in Chapter 5).

### 1.7.1 Stage One

Data collection is conducted in four selected universities in Malaysia, Universiti Malaya, Universiti Putra Malaysia, Universiti Sains Malaysia and Universiti Teknologi Malaysia, involving 1,400 respondents. A quantitative approach using a questionnaire is employed to obtain information about their energy consumption behaviour. The 'continuous rating scale' and 'energy audits' are used as research instruments.

#### 1.7.2 Stage Two

The second stage focuses on determining energy consumption patterns and factors that influence these patterns among Malaysian students. Based on the data obtained in the first stage, the first step is to calculate total energy consumption among the respondents.

Calculated total energy consumption was plotted on a graph along with the duration of use (hours vs. kWh). Using the same idea as plotting the map (x, y coordinates), the output will show a pattern of energy consumption as a whole. The standard deviation ellipses (SDE) are used to determine the centre point of the graph. From this analysis, segregation is made for the differential pattern of energy consumption. The centre point is determined from the analysis of the SDE to create boundaries for each pattern of energy consumption. Energy consumption patterns that identified, analyzed through multiple regressions (MRA) to determine the factors that influence each pattern.

### 1.7.3 Stage Three

Stage three will focus on developing behavioural models for energy consumption and assess potential energy savings based on the pattern of behaviour that has determined in the second stage. Two models developed at this stage; the first model relates to behaviour that can predict energy consumption. The model developed through multiple regression analysis (MRA).

Second, the energy consumption behaviour pattern model was built. The model developed with the use of multinomial logistic regression (MNL). This model has the objective of determining the energy consumption behaviour patterns of individuals. Through this model, individuals can be sorted according to patterns of energy consumption behaviour.

Finally, potential energy savings were determined. Here, MRA and MNL models were tested using holdout samples. Calculating the difference between the observed data, predictions energy consumption and normal energy consumption will determine the amount of potential energy savings.

### 1.7.4 Research Approach and Tools

This study used a quantitative approach to collect data and various types of analysis to achieve the goal of this research. The research tools used are described in Table 1.1 below. Data collection involved Malaysian HEI. There are twenty universities under government supervision; however, for this study, only four universities were selected as a representative sample.

Objectives	Method	Variables	Tools	Expected Outcome
Objective One	a. Quantitative	Energy Culture	a. Descriptive	a. Observed
5	(Questionnaire	Framework:	statistic.	energy
	- 4 selected	a) Material:	b. Standard	consumption
	universities -	Device.	deviation	b. Energy
	1,400 students)	Building	ellipse (SDE).	consumption
		Regulation.	c. Multiple	pattern
		b) Energy	regression	c. Normal
		Practice:	analysis	energy
		Activities,	(MRA)	consumption
		Social		c. Factors
		marketing		influence
Objective	a. Quantitative	c) Cognitive	a. Multiple	a. Energy
Two	(Data from	norm: Social	regression	consumption
	objective one)	aspiration,	analysis	behaviour
		Environmental	(MRA).	model
		concern,	b. Multinomial	(ECBM)
		Comfort,	Logistic	b. Energy
		Education.	regression	consumption
			(MNL)	behaviour
			c. Descriptive	pattern model
			statistic.	(ECBPM)
	b. Holdout		a. Energy	c. Potential
	sample		consumption	energy saving
	Ĩ		behaviour	
			model	
			(ECBM)	
			b. Energy	
			consumption	
			behaviour	
			pattern model	
			(ECBPM)	
			c. Different on	
			observed,	
			predicted, and	
			normal energy	
			consumption.	

Table 1.1: Research methods and tools

(Details in Chapter 5)

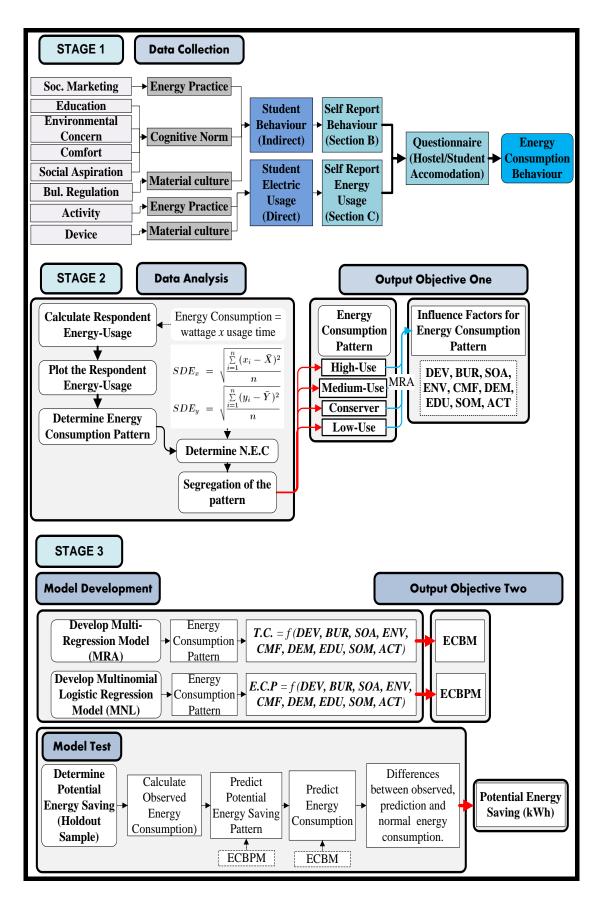


Figure 1.1: Research methodology

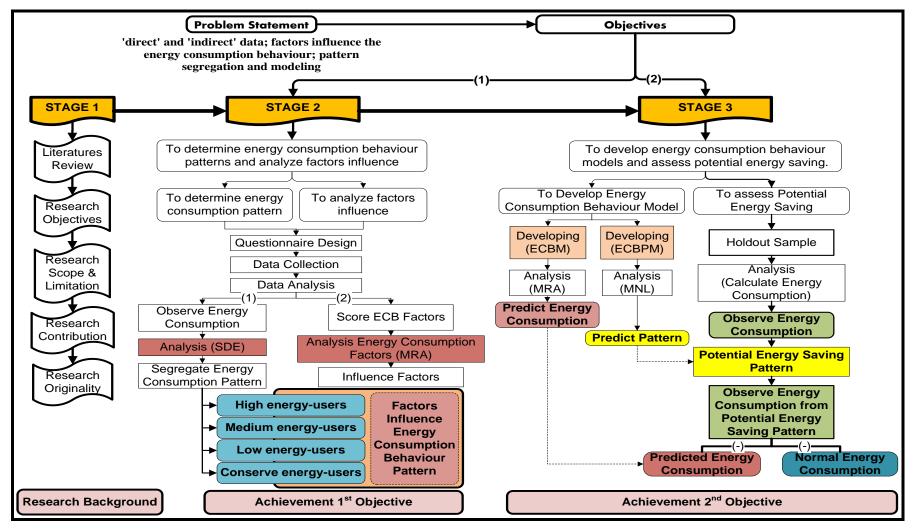


Figure 1.2: Research flow

Chapter 1: This chapter introduces the research topic of the thesis. It presents the study's problem statement, research objectives, research methodology, scope and limitations.

Chapter 2: This chapter presents a state-of-the-art literature review on topics related to energy consumption behaviour. It also presents theories relevant to this study and related to facilities management (FM).

Chapter 3: This chapter presents the behavioural factors of energy consumption used in the study.

Chapter 4: This chapter presents the 'Centrographic' approach, and multiple regression analysis (MRA) and multinomial logistic regression (MNL) used to develop ECBM and ECBPM. The discussion also touches on aspects of potential energy savings.

Chapter 5: This chapter describes the methods that used in the study. It shows how the study conducted, including a discussion of research approaches and tools.

Chapter 6: This chapter describes the analysis of 'energy consumption behaviour patterns' and the factors that influence them. The analysis is for achieving the first objective that is to determine the energy consumption pattern and analyze the factors that influence the pattern. Chapter 7: This chapter describes the analysis that contributed to the development of the behavioural model of energy consumption (ECBM and ECBPM). The model tested through the holdout sample to assess the potential for energy savings. The analysis is for achieving the second objective that is to develop an energy consumption behavioural model and assess the potential for energy savings through the model.

Chapter 8: This chapter discusses the main conclusions and contributions of this research. In addition, it also presents the potential for future exploration.

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