THE MOTIVATION FACTORS IN THE PROVISION OF GREEN CRITERIA IN GREEN BUILDING DEVELOPMENT

DARUL NAFIS BIN ABAS

A project report submitted in partial fulfilment of the requirements for the award of the degree of Master of Science (Construction Management)

> Faculty of Civil Engineering Universiti Teknologi Malaysia

> > JANUARY 2016

Specially dedicated to Ayah I really miss you, Al-Fatihah

And specially dedicated to my mother Kamisah Khamis, wife Harlina Md Nor , my children Nursyahirah, Nur Umairah Batrisyia, Mohamad Hariz Lutfi, Nur Darwisyah Balqis, Muhammad Khalish Daniel, all family member and friends I owe you so much time to materialize this report Thank you for your endless love and support

ACKNOWLEDGEMENT

Alhamdulillah syukran, thankful to Almigthy Allah finally I manage to complete this report after having long time journey before stop at ending point. I would also like to express my deepest appreciation to my project supervisor, Dr. Rozana Zakaria, for her time, generous advice, patience, guidance and motivations during the years of my study.

I would like to express my special thanks to I&P Sdn. Bhd, UEM Sunrise Berhad, all the consultants, who have given me information to complete this report and friend who generously spent their precious time to participate in the interview of my project data collection and comment to my work. Their opinions and comments were useful indeed. My bosses, superior and friends, who have provided assistance in arranging the interviews and at various occasions, also deserved my special thanks.

Lastly, I would like to express my gratitude appreciation to my beloved family especially to my Mother and wife Harlina Md Nor for their warmest support and encouragement throughout this study period especially towards last hurdle in completing this report.

Without the contribution of all those mentioned above, this work would not have been materialized.

ABSTRACT

Recently, green building has become globally vital especially in developed countries such as United State, Europe, Australia, Hong Kong, Japan, Korea and Singapore. The Green Building Index (GBI) is Malaysia's industry recognised green rating tool for buildings to promote sustainability in the built environment and raise awareness of these issues among relevant stakeholders such as developers, architects, and contractors. The assessment of commercial and residential properties under the GBI rating tool is based on six main criteria: energy efficiency, indoor environment quality, sustainable site planning and management, materials and resources, water efficiency and innovation. In this paper, the motivation factors, common criteria of green building and interrelated between motivation factors versus provision of green criteria are discussed. The data presented in this thesis are mainly derived from interviews and responses to a questionnaire that was developed for this research project. The questionnaire was distributed to architects, engineers, urban planner, contractors and builders, developers and other consultants who are involved in the construction industry. In order to analyse the gathered data, a variety of statistical methods are used and the results are evaluated in detail. In addition to questionnaire survey, two case studies of green building projects in Johor Bahru are examined and so a snapshot picture of current situation of the green movement is taken. The findings shall assist in understanding the common criteria of green building and motivation factor in Malaysian development industry. Thus, the study is expected to demonstrate the motivation factors of green building in residential development. Based on the series of questionnaires and interview conducted, the finding of this study is considered as an important outcome for the developers as a guidance into a decision of future green building development. This research concludes that the motivation factors and criteria of green building is interrelated and vital for the benefits of environmental, human being and organization.

ABSTRAK

Kebelakangan ini, bangunan hijau telah menjadi sangat penting di peringkat global terutama sekali di negara membangun seperti Amerika Syarikat, Eropah, Australia, Hong Kong, Jepun, Korea dan Singapura. "Green Building Index" (GBI) adalah alat penarafan hijau yang diiktiraf oleh industri di Malaysia bagi menggalakkan pembangunan lestari dan meningkatkan kesedaran mengenai isu-isu ini di kalangan pihak berkepentingan yang berkaitan seperti pemaju, arkitek, dan kontraktor. Penilaian terhadap hartanah komersial dan kediaman dengan kaedah alat penarafan GBI adalah berdasarkan enam kriteria utama: kecekapan tenaga, kualiti persekitaran dalaman, perancangan tapak dan pengurusan mampan, bahan-bahan dan sumber, kecekapan air dan inovasi. Dalam kertas kerja ini, faktor-faktor motivasi, kriteria bangunan hijau yang biasa atau serupa serta hubung kait antara faktor motivasi dan peruntukan kriteria hijau dibincangkan. Data yang dibentangkan dalam kertas kerja ini kebanyakannya diperoleh daripada hasil temu bual dan maklum balas kajian soal selidik yang telah dihasilkan untuk projek penyelidikan ini. Kajian soal selidik tersebut telah dijayakan oleh arkitek, jurutera, perancang bandar, kontraktor dan kontraktor, pemaju dan para perunding lain yang terlibat dalam industri pembinaan. Dalam usaha untuk menganalisis data yang dikumpul, pelbagai kaedah statistik digunakan dan keputusan dinilai secara terperinci. Selain soal selidik, dua kajian kes projek-projek bangunan hijau di Johor Bahru diteliti dan gambaran keadaan semasa teknologi hijau diambil. Hasil kajian diharap dapat membantu pemahaman terhadap kriteria biasa yang serupa bangunan hijau dan faktor motivasi dalam industri pembangunan Malaysia. Oleh itu, kajian ini dijangka akan memperlihatkan faktor-faktor motivasi bangunan hijau terhadap pembangunan pembinaan bangunan kediaman. Berdasarkan siri kajian soal selidik dan temu bual yang dikendalikan, hasil kajian ini dianggap penting buat pemaju sebagai panduan di dalam membuat keputusan untuk membangunkan bangunan hijau di masa depan. Kesimpulan kajian ini menunjukkan bahawa faktor-faktor motivasi dan kriteria bangunan hijau adalah saling berkaitan dan penting untuk manfaat alam sekitar, manusia dan organisasi.

TABLE OF CONTENTS

СНАРТЕ	R TITLE	PAGE
	DECLARATION	ii
	DEDICATION	iii
	ACKNOWLEDGEMENT	iv
	ABSTRACT	V
	ABSTRAK	vi
	TABLE OF CONTENTS	vii
	LIST OF TABLES	x
	LIST OF FIGURES	xi
	LIST OF ABBREVIATIONS	xiii
	LIST OF APPENDICES	xiv
1. IN	TRODUCTION	
1.1	General Overview	1

Background of Research	2
Problem Statement	4
Aim and Objective	5
Scopes	5
	Background of Research Problem Statement Aim and Objective Scopes

1.6Structure of Thesis6

2. LITERATURE REVIEW

2.1	Introduction	7
2.2	Sustainable Design	8
2.3	What is Green Building	10

2.4	Green	Building Certification Systems	12
2.5	What i	s GBI?	13
2.6	Decisi	on to Build Green Building	17
2.7	Motiva	ation Factors	17
2.8	Overview of the Green Building Criteria		
	2.8.1	Energy Efficiency (EE)	18
	2.8.2	Indoor Environmental Quality (EQ)	20
	2.8.3	Sustainable Site Planning and Management (SM)	22
	2.8.4	Material and Resources (MR)	24
	2.8.5	Water Efficiency (WE)	27
	2.8.6	Innovation (IN)	28

3. RESEARCH METHODOLOGY

3.1	Introduction	31
3.2	Problem Formulation and Identification	33
3.3	Information and Literature Review	34
3.4	Data Collection	34
3.5	Data Analysis	35

4. DATA COLLECTION AND ANALYSIS

4.1	Introduction		36
4.2	Intervi	ew Session	37
4.3	Sectio	n A: Respondent Background	37
	4.3.1	Respondent Gender	38
	4.3.2	Respondent's Age	39
	4.3.3	Respondent Academic Level	40
	4.3.4	Respondent Working Experience	41
	4.3.5	Respondent Working Sector	42
	4.3.6	Respondents Occupation	43
4.4	Sectio	n B: Motivational Factors in Provision of Green Criteria	
	in Gre	en Buildings Development	46
	4.4.1	Respondents Opinion Related to Organizational	
		Motivators	46
	4.4.2	Respondents Opinion Related to Social Motivators	47

		4.4.3	Respondents Opinion Related to Environmental	
			Motivators	49
		4.4.4	Respondents Opinion Related to Economic Motivators	50
		4.4.5	Factor Analysis on motivators	51
5.	FIND	DINGS A	AND DUSCUSSIONS	
	5.1	Introd	uction	53
	5.2	Result	s and Discussions	53
		5.2.1	Respondents Opinion Related to Organizational	
			Motivators	54
		5.2.2	Respondents Opinion Related to Social Motivators	55
		5.2.3	Respondents Opinion Related to Environmental	
			Motivators	57
		5.2.4	Respondents Opinion Related to Economic Motivators	61
	5.3	Comm	on criteria of green building in case study	64
		5.3.1	Sustainable Site Planning and Management (SM)	67
		5.3.2	Energy Efficiency (EE)	79
	5.4	Relation	onship of motivation factor and common provision of green	
		buildi	ng	83
6.	CON	CLUSI	ON AND RECOMMENDATIONS	
	6.1	Conclu	usion	86
	6.2	Recon	nmendations	90
RE	FEREN	ICES		91

APPENDICES A - B

94 - 128

LIST OF TABLES

TABLE NO.

TITLE

PAGE

2.1	GBI Total Score and Rating Award for Residential New	16
	Construction (RNC) Building	
3.1	Research Methodology Tabulation	33
4.1	Number of Respondents by Gender	38
4.2	Number of Respondents by Age	39
4.3	Number of Respondents by Academic Level	40
4.4	Number of Respondents by Working Experience	41
4.5	Number of Respondents by Working Sector	42
4.6	Number of Respondents by Occupation	44
4.7	Agreement percentages of respondents on organizational	
	motivators	46
4.8	Agreement percentages of respondents on social	
	Motivators	48
4.9	Agreement percentages of respondents on environmental	
	Motivators	49
4.10	Agreement percentages of respondents on economic	
	motivators	50
4.11	Rotated Component Matrix ^a	52
5.1	Comparison of Common Green Building Criteria	65
5.2	Amenities distance from Perling Apartment	71

LIST OF FIGURES

FIGURE NO.

TITLE

PAGE

3.1	Research Methodology Flow Chart	32
4.1	Number of Respondents by Gender	38
4.2	Number of Respondents by Age	39
4.3	Number of Respondents by Academic Level	40
4.4	Number of Respondents by Working Experience	41
4.5	Number of Respondents by Working Sector	42
4.6	Number of Respondents by Occupation	45
4.7	Mean Index of the respondents opinion related to	
	organizational motivators	47
4.8	Mean Index of the respondents opinion related to social	
	Motivators	48
4.9	Mean Index of the respondents opinion related to	
	environmental motivator	49
4.10	Mean Index of the respondents opinion related to	
	economic motivators	51
4.11	KMO and Bartlett's Test	52
5.1	Designated covered walkway to transport hub at Imperia,	
	Puteri Harbour	69
5.2	Designated bicycle parking area at Imperia,	
	Puteri Harbour	70
5.3	Arial photo of Perling Apartment location	72
5.4	Arial photo of Imperia Apartment location	72
5.5	Landscape photo of Imperia Apartment	73
5.6	Artist impression on Landscape design (above) and	
	Approved Landscape plan of Perling Apartment (below)	74

5.7	Provisional of centralized labour quarters and amenities	76
5.8	Provisional of centralized labour quarters and amenities	76
5.9	Provisional of silt trap and retention pond	78
5.10	Sample of declaration letter on Home Office and	
	Connectivity by service provider	81
5.11	Sample of declaration letter on sustainable maintenance	82
5.12	Relationship between green building criteria and	
	motivation factors	83
5.13	Relationship between green building criteria and	
	Motivation factors	84

LIST OF ABBREVIATIONS

ACEM	-	Association of Consulting Engineers Malaysia
GBI	-	Green Building Malaysia
GBIF	-	Green Building Index Facilitator
I&P S/B	-	Island and Peninsular Sendirian Berhad
PAM	-	Pertubuhan Akitek Malaysia
ROI	-	Return of Investment
SPSS	-	Statistical Package for Social Science
ТМ	-	Telekom Malaysia Berhad
WCED	-	World Commission on Environment and Development

LIST OF APPENDICES

APPENDIX.

TITLE

PAGE

A	Questionnaire	93
В	Approval Letter from Local Authorities	99

CHAPTER 1

INTRODUCTION

1.1 General Overview

Buildings negatively impact people and the environment through the over consumptive use of raw materials like wood and minerals, energy resources, and water, and the production of waste and unhealthy indoor air. They account for onesixth of the world's freshwater withdrawals, one-quarter of its wood harvest, and two-fifths of its material and energy flows (David Malin Roodman and Nicholas Lenssen, 1995). Building and construction projects use many resources and affect the public's health and wellbeing. Such significant resources present a wreak havoc on our environment, causing deforestation, air and water pollution, stratospheric ozone depletion, and the risk of global warming. Within the construction of most modern buildings, about half of the energy used in the building construction and operation is expended in creating an artificial indoor climate in heating, cooling, ventilation, and lighting systems, a climate that often leads to sick building syndrome.

Green building is defined as a building that optimized performance in reducing the impact on human's health and the environment during the building lifecycle through the application of eco-concept in design, resources conservation, building component, construction method, maintenance, operation and removal. In term of hotel, a sustainable hotel improves the living quality of the occupants through the implementation of ecology practices. This thesis project begins with an introduction and background overview of the reason why green building is so important and continues with a discussion of some of the barriers to develop green building and the benefits to be gained by green building.

1.2 Background of Research

Green building is the foundation of sustainable construction development. Construction industry is represented with high contributes of gross domestic product, has undeniable impacts on the economy. Although Green buildings provide a wide range of benefits for the society, green building development suffers from different kinds of market barriers in developing countries including Malaysia (Samari et al, 2013). Green buildings have become really popular in the construction industry nowadays. Many construction and developer companies from various countries are interested on applications of sustainable design to the building. More and more building owners are trying to makes their buildings certified as a green building. Achieving this status however, is not as easy as anyone thinks. This is because of the fact that construction companies, developers or even building owners needs to abide the guidelines of green construction. Actually, the renowned Architect Association of Malaysia is the one responsible for these guidelines and implementations. These guidelines are typically known as the Green Building Index (GBI) which is made to stand as the reference document for achieving green status.

Green Building Index (GBI) is developed by Pertubuhan Arkitek Malaysia (PAM) and the Association of Consulting Engineers Malaysia (ACEM). It is a profession driven initiative to lead the property industry towards becoming more environment-friendly. Green building is an important area where cities can implement sustainability objectives. Green buildings are designed to reduce the negative impacts on the environment while increasing the occupant health, by addressing these five categories:

- i. Sustainable site planning
- ii. Safeguarding water and water efficiency
- iii. Energy efficiency, renewable energy and lower greenhouse gas emissions
- iv. Conservation and the reuse of materials and resources, and
- v. Improved health and indoor environmental quality

Nowadays in Malaysia, green building represents one of the most significant and exciting opportunities for sustainable growth on both a national and a global scale. The design of our built environment impacts us all, as well as our economies and the natural environment, and Green Building Index are driving its transformation towards sustainability. Why Green Buildings is so important:

- a. Green buildings are designed to save energy and resources, recycle materials and minimise the emission of toxic substances throughout its life cycle
- b. Green buildings are able to sustain and improve the quality of human life whilst maintaining the capacity of the ecosystem at local and global levels.
- c. Green building harmonise with the local climate, traditions, culture and the surrounding environment
- d. Green buildings make efficient use of resources, have significant operational savings and increases workplace productivity
- e. Building green sends the right message about a company or organisation that it is well run, responsible, and committed to the future

1.3 Problem Statement

Malaysia, now is very intensive to build green building and together with other developing countries to promote sustainable development. The current issue with the availability of guide lines and reference of assessment to green building is very limited. Green Building Corporation (GBC) has developed the Green Building Index (GBI) as a tool to assess the building for the green certification. However, there are few things that always ponder the developer to build green building:

- 1. Why is the developer has to embark or invest on green building development?
- 2. Are consultants aware of green building and well versed about it?
- 3. What are the benefits, opportunity and potential area in developing green building?

Based on the ambiguity on green building and question above, the interest is to know more about green building and what should be done as a responsible developer towards sustainable development. As a first step, Imperia Apartment project and Perling Apartment project are choosen as the subject of my case study. Based on the above, the following questions arise to inspire the research problem:

- a. What is the driver or motivation factor in developing green building?
- b. What are the definition and characteristics of green building?
- c. What are the benefits of green building to developers, stake holder, occupier, end users and purchasers?

There is always a hesitations from developers whether to embark or invest on green building development. What will motivate them to proceed with this development whereby developers and stakeholders in general see the governance of cost in the investment of green building development.

1.4 Aim And Objectives

The aim of this is to determine the motivation factor for the investor to proceed with green building development. This aim will be supported by the following objectives:

- a. To identify the motivation factor of green building in the residential development.
- b. To demonstrate the provision of common criteria of green building in case study.
- c. To determine relationship of motivation factors and common provision of green building criteria.

1.5 Scope of Study

The questionnaire survey conducted in this study are only distributed to the construction practitioner such as contractor, consultant, developer and government servant in Johor Bahru and Kuala Lumpur only. The survey conducted in this study was not intended to serve as an opinion poll for determining the extent of green building practice in the building professions. Furthermore, the distribution method was not designed to achieve a random or representative sample, and the data were not meant to be subjected to tests of statistical significance. Rather, both the quantitative and qualitative data provide an exploratory look at the views of a group of building professionals who are interested in or are actively practicing sustainable design or construction. This study also concentrate on two apartment project as a subject of case study where one of the project is already certified for Design Assessment (DA) while the other one is in procurement process.

1.6 Structure of Thesis

Structure of thesis for this study consisting of six chapters which cover the overall process of the study. Chapter 1 is for introduction which includes introduction, problem statement, research question, aim and objectives, scope of study, and thesis structure. Chapter 2 is for literature review which consist information for guidance and background knowledge about the research topic through journal, articles, books and other thesis related to the study. Chapter 3 is for research methodology which clarify the strategy to achieve the aim and objectives of the study as stated earlier. Chapter 4 is for result and analysis which provide data from the questionnaires and interview session. Chapter 5 is for discussion which discuss in detail of the finding from results and analysis. Chapter 6 is for conclusion with some recommendation of the overall study which focusing on objectives that has been set to achieve the aim of this study.

REFERENCES

- Abdul Samad, Muna Hanim, Azizan and Farah Diyana, "Towards Sustainable Buildings in Malaysia: Evaluating Malaysian Green Building Index", 2010.
- American Society for Testing and Materials (ASTM). "E2114-08 Standard Terminology for Sustainability Relative to the Performance of Buildings", 2008.
- An Gie Yong and Sean Pearce (2013), "A Beginner's Guide to Factor Analysis: Focusing on Exploratory Factor Analysis", Tutorials in Quantitative Methods for Psychology 2013, Vol. 9(2), p. 79-94.

Ar Dr Tan Loke Mun, "The Development of GBI Malaysia", 23rd April 2009.

- Bernstein et al., op. cit.
- Bluyssen, P. M. (2009). *The Indoor Environment Handbook: How to Make Buildings Healthy and Comfortable.* (1st ed.) Sterling, London: Earthscan.
- C. A. Boyle, —Sustainable buildingsl, Proceedings of the Institution of Civil Engineers Engineering Sustainability, Vol. 158, pp. 41–48, March 2005.
- Charles J. Kibert, "Sustainable Construction: Green Building Design and Delivery", 2005
- Chinwe,I.(2007), "Integrated Deconstruction into The Project Delivery Process", Leicestershire, UK.
- Codreanu, M. (2013). 'Indoor Environmental Quality. Risk Assessment Concerning Occupants Comfort and Health', Bulletin of The Polytechnic Institute Of Iasi -Construction & Architecture Section, 63(1), 191-201.
- David Malin Roodman and Nicholas Lenssen, A Building Revolution: How Ecology and Health Concerns are Transforming Construction, Worldwatch Paper 124 (Washington, D.C.: Worldwatch Institute, March, 1995), 5.
- Day, C., 1990: Places of the soul. Aquarian Press, San Francisco, CA.
- Daylighting Guide for Canadian Commercial Buildings, August, 2012.

- Dr. Duygu Erten, Kirk Henderson and Bilge Kobas, "A Review of International Green Building Certification Methods: A Roadmap for a Certification System in Turkey", 2009.
- E.H.W. Chan, Q.K. Qian, and P.T.I. Lam, "The Market for Green Building in Developed Asian Cities — The Perspectives of Building Designers," Energy Policy. vol. 37, no. 8, pp. 3061 – 3070, Aug. 2009.
- Gagan Wadhwa (2010), "Design of Energy Efficient Building", Thapar University : Master Thesis.
- Governors Green Government Council, "WHAT IS A GREEN BUILDING? Fundamental Principles of Green Building and Sustainable Site Design", 2013.
- Green Building Index (GBI), GBI Design Reference Guide Residential New Construction (RNC) V3. Retrieved, from <u>http://www.greenbuildingindex.org/</u>
- Green Building Index, "GBI Assessment Criteria for Non-Residential New Construction (NRNC)", April 2009.
- Joanne Telegen, "Sustainable Design in Massachusetts: Obstacles and Opportunities", Tufts University, 2005.
- Khalil, N., & Husin, H. N. (2009). Post Occupancy Evaluation towards Indoor Environment Improvement in Malaysia's Office Buildings. *Journal of Sustainable Development*, 2(1), 186-191.
- Kiyoung Son, Sunkuk Kim and Jeong Tai Kim, "The Effectiveness of Korea Green Building Certification System in terms of Sustainable Development", 2012.
- Md Din, M. F., Lee, Y. Y., Ponraj, M, Ossen, D. R., Iwao, K., & Chelliapan, S. (2014), 'Thermal Comfort of Various Building Layouts With a Proposed Discomfort Index Range for Tropical Climate', *Journal Of Thermal Biology*, 41, 6-15.
- Pang Chang Hui, A Recommended Approach for Green Hotel Rating Systems in Malaysia, 2010.
- Pearce, A., Makarand, H.; Vanegas, J., 1995: "A Decision Support System for Construction Materials Selection Using Sustainability as a Criterion." In: Proceedings of the 28th Annual Conference, National Conference of States on Building Codes and Standards. Albuquerque, New Mexico, November 1-4.
- Roberts, D.V., 1994: Sustainable development A challenge for the engineering profession. In Ellis, MD ed. The role of engineering in sustainable development. American Association of Engineering Societies, Washington DC: 44-61.

- Samari et al (2013), "The Investigation of the Barriers in Developing Green Building in Malaysia", Modern Applied Science; Vol. 7, No. 2; 2013
- U.S. Green Building Council (USGBC): LEED-NC for new construction reference guide version3.0; U.S Green Building Council 2009; 15-17
- UNEP, "Towards a Green Economy: Pathways to Sustainable Development and Poverty Eradication. United Nations Environment Programme", 2011.
- US Enviromental Protection Agency (2009), Green buildings. Retrieved, from http://www.epa.gov.
- US Green Building Council (USGBC) (2014), "Green Building 101: Sustainable materials and resources". Retrieved, from <u>http://www.usgbc.org/articles/green-building-101-sustainable-materials-and-resources</u>.
- Wooley, Tom , Sam Kimmins, Paul Harrison and Rob Harrison, 1997. Green Building Handbook. ECRA Publishing Manchester England. 220 pages.
- World Commission on Environment and Development, 1987. Our Common Future. Oxford: Oxford University Press.
- World Commission on Environment and Development. Our Common Future. Oxford University Press: 1987.
- Zaki Yamani Zakaria, "What is Green Building Index (GBI)?", 2013 from http://sustainableiskandar.com.my/what-is-the-green-building-index-gbi/.
- Zhang, X., Shen, L., Wu, Y. (2010) "Green strategy for gaining competitive advantage in housing development: a China study", in: Journal of Cleaner Production, 19 (2011), 157-167.