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## Users' Perception of Energy Efficiency in School Design

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#### Abstract

Increasing energy demands projected in the year 2030 (40%) requires the government to take action on energyefficiency initiatives now. This study aims to determine the user perception on energy efficiency and design of schools in Malaysia. The perception on energy efficiency (PEE) and perception on design (POD) are the construct to measure the perception of energy efficiency in school design (UPEESD). The result found that all construct achieved Cronbach's Alpha coefficient level exceeding 0.60 (POD=0.73, PEE=0.80); indicating that all dimensions have good reliability values. This result also found that there is significant correlation between POD and PEE (r=0.282, p=0.00).

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Keywords: User perception; energy efficiency; school; school design

#### 1. Introduction

Increase in global warming due to weather changes caused by greenhouse gas emission has led to the destruction of the earth's habitats and loss of biodiversity (C. Filippin, 2000). Unchecked greenhouse gas emission is the direct effect of the rise in energy consumption that is the main factor influencing global warming. Based on forecasts by the International Energy Agency (IEA) increased energy consumption in 2030 will reach 40% higher than energy demands in 2007 (González A.B.R. et al., 2011). Energy consumption in buildings has been identified as a contributor to 40% of the world's energy consumption;

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25% of the world's water consumption and 40% of the world's resources. Buildings also recorded 1/3 of the world's greenhouse gas emission derived from their users. Despite all these, buildings have the potential to reduce their energy consumption between 30% to 80% (SBCI, 2012). Increased energy consumption has been identified to be caused by three main sectors of the world's energy consumption: (1) industries; (2) transportation; and (3) others (including residential buildings). Energy consumption in 2008 for other sectors including buildings recorded the largest value of 36% compared to 28% for industries and 27% for transportation. Energy consumption in buildings (residential, commercial, offices) has contributed between 20% to 40% of the total energy consumption in the world (WBCSD, 2009, R. Saidur, 2009, The IEA website, 2012).

Energy consumption in Malaysia has also recorded increases. According to R. Saidur (2009) direct increase in energy consumption, will lead to increased amount of greenhouse gas (GHG) emission. Malaysia recorded increases totalling 31.2% electrical energy consumption for the ten (10) year period from 2000 to 2010. The end rate of national energy demand is poised to record increases of almost 80% in 2030 (Ninth Malaysia Plan, 2006-2010). The Malaysian Public Works Department (JKR) has taken initiatives to design and implement development projects focused on efficient energy consumption in government buildings in line with the Malaysian government's target of reducing greenhouse gas emission by 40% from 2005 until 2020 (Y.R. Rashid et al., 2011). Some of the initiatives include fixing building air-conditioning temperature to be not less than 24 degrees Celsius as one of the steps towards energy efficiency (Bernama, 2011).

Today demands for energy consumption steadily increased in tandem with development and modernisation especially in developing countries such as Malaysia. Effects from these increases are the main causes of the world's climate changes, and they should be overcome. To handle these issues, the factors contributing to building energy consumption must be identified, and a thorough understanding of these factors is required. Building energy efficiency may be influenced by three factors namely: a) building design; b) services and operations design; and c) building user behaviour (Anwar Al-Mofleh et al., 2009, M.Z. Kandar et al., 2009). Design that consists of passive design (building envelope design) and active design (building services and operational system design) are interrelated and interdependent with the building's user behavioural characteristics.

Based on a study by the New Building Institute (2008), 30% of LEED certified buildings achieved the expected performance based on a design produced while 25% performed dismally contrary to expectations. This scenario may be due to technical failings, too high expectations, operational purposes or influenced by user behaviour (Jay Aaron Keazer, 2007). According to Hoes et al. (2009), "Energy use in buildings is closely linked to their operational and space utilisation characteristics and the behaviour of their occupants." This demonstrates that human behaviour influences the entire energy consumption in the building. It is thus perceived that design and energy consumption in a building are interrelated in determining the level of user comfort and the production of energy efficient design. Therefore, this research aims to investigate user perception on design (POD) and (2) perception on energy efficiency (PEE).

#### 2. Literature Review

#### 2.1. Energy efficiency design elements

The term Energy Efficiency is a generic one. In other words, it denotes the efficient consumption of energy. Energy efficiency refers to low energy consumption and simultaneously produces the same or better total consumption value (William Chung et al., 2006). Some views state that energy efficiency

means "energy conservation" as it refers to the same meaning. Energy conservation refers to low energy consumption, but the energy produced is also low (M.Z. Kandar et al., 2009). The use of the term "energy consumption" reflects the total energy consumed. There is a close relationship between the terms above whereby the focus is intertwined with "energy consumption towards efficient use." To build an energy efficient building, designers must understand the principles of energy exchanges. In principle and practice, there are eight (8) main concepts in constructing energy efficient building which are: Wind Break; Plants and Water; Indoor/Outdoor Rooms; Earth Sheltering; Solar Walls and Windows; Material Thermal Envelope; Sun Shading; and Natural Ventilation. According to Watson D. & Labs K. (1983) energy exchanges, within and outside the building occur through walls, roof, windows, floor and other forms that allow such exchanges to happen (D. Watson, 1983). Apart from building design, environmental climate also influences energy consumption in buildings. Malaysia, which is located almost on the Equator receives an average of ten hours of daily sunlight and average luminance of 500  $W/m^2$  as well as extreme luminance up to 1000 kW/m<sup>2</sup>. Malaysia enjoys pleasant skies throughout the year with 60% to 90% cloudy. Clear skies are between  $700 - 850 \text{ cd/m}^2$ . Malaysia is also categorised as a receiver of heavy rains followed by thunderstorms with annual rainfall averaging 2,000 to 5,000 mm. Wind velocity comes from various directions with long still periods averaging 1.5 m/s. Average temperatures in Malaysia range from 27°C to 32°C in the daytime and hovers around 22°C at night. Relative humidity in Malaysia is about 75% but can reach 100%. Abdul Malek Abdul Rahman (2000) reported that in Malaysia thermal comfort reflected when relative humidity (RH) achieved between 45% -80.6% and dry bulb temperature reach between 25.5°C - 28.5°C with wind velocity of 1.5 m/s could not provide comfort to people whether they are outside or inside the building (Rahman A.M.A., 2000).

#### 2.2. User behaviour and building design

A building must perform the function for which it was designed. However, user behaviour is about to influence its returns especially in influencing energy efficiency in the building because users have a direct relationship with the utilisation behaviour within a space where its activities are carried out (P. Hoes et al., 2009). User behaviour also influences the pattern of energy consumption in a building. Frequently, user behaviour studies in buildings are based on behaviour assumptions without the implementation of actual observation analysis or reference to prediction models. Such assumptions result in limitations in analyses results and may lead to weak findings. Differences in findings for energy efficiency based on expectations as compared to the actual scenario will occur. This is proven when a study provided without taking into consideration user factor in its study analysis. O. Masoso (2010) proved this by revealing in his study that "normal energy wastage periods in a building occur when it is not occupied" (O. Masoso and L. Grobler, 2010). This statement shows that user behaviour that does not switch off electrical points upon leaving a space or the building leads to wastage of energy.

Energy consumption behaviour in buildings has captured researcher attention since the 1970s in the wake of the energy crisis (Jay Aaron Keazer, 2007). Most research involving user behaviour is focused on energy consumption behaviour in residential buildings. It is only lately that the focus has shifted to commercial buildings. User and energy behaviour studies in institutional buildings are very isolated such as that produced by Ron Widman (Shengwei Wang et al., 2012).

The significance of research on energy consumption behaviour in school buildings deserve attention as indicated in Power Save School Program where energy savings of between 5% to 15% can be achieved based only on changes in user behaviour in the school (Ismail M. et al., 2009). This shows that user behaviour on energy efficiency is a real issue that very much influences energy issues in buildings. This study have carried out questionnaire survey on building users as respondents with the aim of investigating the relationship between user behaviours with building design in evaluating school building design. The

use of questionnaires is most economical and effective methods to collect the required data. Observatory method is another method used to obtain validity. User perception assessment in the building can provide information on the user performance and satisfaction level.

#### 2.3. School building in Malaysia BEI and OEI

The importance of education is reflected in its priority in national planning, spurred by the need for information technology infrastructure which has directly augmented energy demands in school buildings. Unfortunately, the significance and control of energy consumption in schools monitored by the school authorities is insufficient. In developed countries, this significance has begun to draw attention (Kim Tae-Woo et al., 2012). Reduction in energy consumption in school buildings is believed to directly reduce management costs and building expenditures. Simultaneously the national rate of electrical energy demand is expected to drop.

Reduction in energy demands is crucial but specifically in Malaysia towards realising 40% reduction in greenhouse gas emission and countering global climate changes besides channelling cost savings towards more significant budgetary needs. Results from the All Malaysia Secondary School Energy and Renewable Energy (KT&DT) Efficiency Project Contest 2003 recorded findings of school building energy index value (BEI) averaging 19kWh/m2/year and school occupant energy index (OEI) at an average of 115kWh/occupant/year. Based on the current electricity tariff, the cost of RM5.47 for every square metre of floor area per annum and RM33.12 for every student per annum were spent on energy consumption in schools (K. Ibrahim et al., 2005).

These values involved school average values and based on those totals it is estimated that the government spent a total of RM88 million per annum on electricity energy expenditure in secondary schools in Malaysia. The difference between data findings recorded by Salleh M.N.M, (2008) for school building energy index value (BEI) was 10kWh/m2/year and occupant energy index (OEI) was 77kWh/occupant/year (Salleh M.N.M., 2008). This study involved a total of eight (8) secondary schools in the District of Perak Tengah, Perak. Based on current tariff applicable for that year, energy costs of RM2.88 for every square metre of floor area per annum, and the cost of RM22.18 for every student per annum were spent. In accordance with these values, it is estimated that every school will spend approximately RM 20,388.24 per annum on energy consumption.

#### 3. Methodology

There are 14 secondary schools in the District of Perak Tengah, but only four schools contributed in this study as a sample. 500 questionnaires were distributed at the selected schools, which are Sekolah Menengah Kebangsaan Seri Iskandar (SMKSI), Sekolah Menengah Kebangsaan Dato' Abdul Rahman Yaakob (SMKDARY), Sekolah Menengah Teknik Seri Iskandar (SMTSI) and Sekolah Menengah Kebangsaan Agama Sultan Azlan Shah (SMKASAS) meaning 125 questionnaires were distributed in each school. The respondents involved in this study are teachers, staff and Form 4 and Form 5 students. The questionnaire is divided into three parts: Part 1- background information, Part 2- the construct of perception on design (POD) and Part 3 – the construct of perception on energy efficiency (PEE).

#### 3.1. Variable and measurement

This study employed two dimensions of user perception of energy efficiency in school design (UPEESD): perception on design (POD) and perception on energy efficiency (PEE). The dimension of POD included 16 items and PEE with 14 items. The measurement of UPEESD was rated using a Likert

scale ranging from 1 to 5 from "Highly Disagree" to "Highly Agree." The high score will indicate that the user perception on energy efficiency (UPEESD) is high and vice versa if the score obtained is low. The technique of providing the scales "Highly Disagree" to "Highly Agree" will give the result intensity from respondents, thus impacting the distribution of the respondents' score.

#### 4. Findings

#### 4.1. Validation of user perception on energy efficiency construct

One objective of this paper was to conduct validation on the construct of user perception on energy efficiency in school design (UPEESD) which consisted of the two dimensions, which are: i) perception on design (POD), and ii) perception on energy efficiency (PEE). The dimension of perception on design (POD) comprised of 16 items and perception on energy efficiency (PEE) consisted 14 items to measure the respective dimension. Nine items (item no 8 to 16) in POD was eliminated in this research because of the corrected item-total correlation are less than 0.3 that indicates the items measures something different from the scale as a whole. Meanwhile, eight items (item no 3, 8 to 14) in PEE eliminated with the same reason as POD dimension. The result is explained in Table 1.

The validation of construct user perception on energy efficiency in school design (UPEESD) was done by conducting exploratory factor analysis (EFA) using SPSS software. EFA is used in the early stages to gather information about the interrelationships among variables. According to Nunnally (1978), the ratio of subjects to items recommends a 10 to 1 ratio in EFA. In this research, the sample size is considered adequate since there are 125 respondents who participated in each school. The Cronbach's Alpha value was used to determine the level of reliability through the internal consistency for each factor as shown in Table 1.

The result shows that all user perception on energy efficiency in school design (UPEESD) dimensions achieved Alpha value level exceeding 0.60 (Alpha: 0.74 to 0.80) indicating that all dimensions have a good reliability value. Corrected item-total correlation to all items is more than 0.3 that indicated the degree at which each item correlates with the total score (Nunnally et al., 1994).

#### 4.2. Demography and user perception on energy efficiency

There are 6.8% (28) teachers, 3.9% (16) support staff and 89.3% (366) students who participated in this study. Results of One-way ANOVA analysis on respondent with a perception on design (POD=(F(2,407)=2.20, p=0.11), and perception on energy efficiency (PEE=(F(2,407)=0.41, p=0.66) found that there is no significant between them. The result also found that there are no significant difference between respondent and user perception on energy efficiency (UPEE =(F(2,407)=1.84, p=0.15). However, the result of One-way ANOVA on demography background of the status on perception on design (POD) has a significant difference at Sekolah Menengah Kebangsaan Dato' Abdul Rahman Yaakob (SMKDARY) (F(2,90)=5.97, p=0.00), and Sekolah Menengah Teknik Seri Iskandar (SMTSI) (F(2,79)=3.98, p=0.02).

For demography status with a significant difference with POD at SMKDARY, a post-hoc test using Tukey procedure was carried out which shows that there is a mean difference in the group status: (a) teacher with student (mean difference = 5.16), (b) student with teacher (mean difference= -5.16) and (c) staff with the teacher (mean difference = -7.96) as shown in Table 2. However, the result of Post-hoc Tukey of demography of status with POD in SMTSI is shown in Table 3. The result shows that there are significant differences between groups of status: (a) teacher with student (mean difference = 5.16), (b) student with teacher (mean difference = -5.16) and (c) student with teacher (mean difference = -5.16) and (c) staff with the teacher (mean difference = -5.16) and (c) staff with the teacher (mean difference = -7.96).

User Perception on Energy Efficiency in school design Dimension (UPEESD)	Items	Description of Items	Corrected Item-Total Correlation	Reliability
Perception on design (POD)	Item 1	Do you feel hot in the morning (7 am – 11 am) while you are in the class?	.462	
	Item 2	Do you feel hot in the afternoon (12 noon – 1 pm) while you are in the class?	.538	0.731
	Item 3	Do you feel hot in the evening ( 2 pm – 6 pm ) while you are in the class?	.464	
	Item 4	Do you feel glare in the morning ( $7 \text{ am} - 11 \text{ am}$ ) while you are in the class?	.466	
	Item 5	Do you feel glare in the afternoon (12 noon – 1 pm) while you are in the class?	.495	
	Item 6	Do you feel glare in the evening ( $2 \text{ pm} - 6 \text{ pm}$ ) while you are in the class?	.434	
	Item 7	In your opinion, should the lights be switched on during class?	.250	
	Item 8	In your opinion, the fans should be switched on during class	-	
	Item 9	Windows in the classrooms should be shut when it rains	-	
	Item 10		-	
	Item	You agree with the location of the classrooms	_	
	11	You agree, the classrooms are located on the ground floor	-	
	Item 12	You agree, the classrooms are located on the first floor	-	
	Item 13	You agree, the classrooms are located on the second	-	
	Item 14	floor You agree, the classrooms are located on the third	-	
	Item 15	floor You agree, the classrooms are located on the fourth floor or higher		

You agree that classrooms should use air-conditioning

Are you the one who ensures that light switches in the

Are you the one who ensures that fan switches in the classrooms are switched off when no one is using

classrooms are switched off when no one is using

348

.378

-

\_

-

Table 1. Results of the reliability user perception on energy efficiency dimensions

Item

Item 1

Item 2

Item 3

systems

them?

them?

16

Perception on energy

efficiency (PEE)

Item 4	Are you aware that the use of air-conditioning systems such as in the library requires airtight windows?	.683	
Item 5	Are you aware that without user awareness on electrical energy consumption, there will be electricity bill wastages in the school?	.689	
Item 6	Do you agree that the students in this school are perceptive towards energy consumption in school?	.633	0.905
Item 7	Do you agree that the teachers in this school are perceptive towards energy consumption in school?	.673	0.805
Item 8	Do you agree that we should use electric lighting in class even though we can see clearly in the daylight?	-	
Item 9	Do you agree that we should switch on electric fans in class even though we feel airy and comfortable by opening the windows?	-	
Item 10	After physical education class or co-curricular activities outside do you feel comfortable in class with the fans switched on and the windows open?	-	
Item 11	Do you agree that classes using air-conditioning systems will encourage students to show more aptitude towards their studies and improve their performance?	-	
Item12	Do you agree that classes using natural ventilation fully and effectively will encourage students to show more aptitude towards their studies and improve their performance?	-	
Item 13	Do you agree that your main problem in the classroom is lighting problem?	-	
Item 14	Do you agree that your main problem in the classroom is ventilation problem?		
	Do you agree that your main problem in the classroom is environmental noise problem?		

## Table 2. Results of Post-Hoc Tukey difference between statuses of demography on perception of design (POD) in SMKDARY

Dependent Variable	(I) Status	(J) Status	(J) Status Mean Difference (I-J)		Sig.	95% Confidence Interval	
						Lower Bound	Upper Bound
	Tasahan	Student	5.16250 <sup>*</sup>	1.59462	.005	1.3624	8.9626
	Teacher	Staff	7.96667*	3.12963	.033	.5085	15.4249
Paraantian of Design (DOD)	Student	Teacher	-5.16250*	1.59462	.005	-8.9626	-1.3624
Perception of Design (POD)		Staff	2.80417	2.79586	.577	-3.8586	9.4670
	Staff	Teacher	-7.96667*	3.12963	.033	-15.4249	5085
	Stall	Student	-2.80417	2.79586	.577	-9.4670	3.8586

Dependent Variable	(I) Status	(J) Status Mean Difference (I-J)		Std. Error	Sig.	95% Confidence Interval	
						Lower Bound	Upper Bound
	Teacher	Student	65833	2.21241	.952	-5.9431	4.6264
	Teacher	Staff	-6.80000	3.02552	.070	-14.0270	.4270
Demonstran of Design (DOD)	Student	Teacher	.65833	2.21241	.952	-4.6264	5.9431
Perception of Design (POD)		Staff	-6.14167*	2.21241	.019	-11.4264	8569
	St- #	Teacher	6.80000	3.02552	.070	4270	14.0270
	Staff	Student	6.14167*	2.21241	.019	.8569	11.4264

Table 3. Results of Post-Hoc Tukey difference between statuses of demography on perception of design (POD) in SMTSI

#### 4.3. Relationship between perception of design and perception of energy efficiency dimension

Additionally, this study investigated the relationship between perception of design (POD) and perception of energy efficiency (PEE) dimensions. Pearson correlation analysis was used to identify the correlation between variables because the data is continuous variables. Referring to Table 4, the result shows that there is a positive significant relationship between POD with PEE (r=0.20, p=0.00). The finding shows that the higher the perception on school building design is, the higher is the perception on energy efficiency. According to Pallant (2005), this relationship is moderate because the r value is below 0.50 (Pallant J., 2005).

Table 4. Results of Pearson correlation between perception of design with perception of energy efficiency dimensions

Dimensions		Perception of design (POD)	Perception of energy efficiency (PEE)			
	Pearson Correlation	1	.203**			
Perception of design (POD)	Sig. (2-tailed)		.000			
	Ν	410	410			
Dana antian af an anna afficiana.	Pearson Correlation	.203**	1			
Perception of energy efficiency	Sig. (2-tailed)	.000				
(PEE)	Ν	410	410			
**. Correlation is significant at the 0.01 level (2-tailed).						

#### 5. Discussion

The main objective of this paper is to investigate the relationship between perception on energy efficiency (PEE) and perception on design (POD) in measuring user perception on energy efficiency in school buildings (UPEESD). This study found that items adopted to measure both constructs achieved a good reliability value (Alpha: POD=0.73, PEE=0.80). The study also found that there is a significant and positive relationship between design (POD) and energy efficiency (PEE) (r=0.282, p=0.00). These findings clarified that when user perception on design increased, energy consumption efficiency also increases. The findings support recommendations by O. Masoso and L. Grobler (2010) on the need to consider user factor in measuring energy efficiency in the building. Anwar et al. (2009) concurred that energy efficiency will be achieved through design and efficient user behaviour factors in buildings. This study directly exposes to the public the importance of efficient energy consumption in schools and the need at design stage to produce passive design that is energy friendly or to increase the utilisation of

active design that is user friendly such as automatic switch control in the absence of users. Such energy efficiency system designs may be able to reduce costs of energy consumption towards more efficient energy consumption. Users will also be able to carry out their responsibilities as efficient users who care about energy consumption in school buildings. This study may aid at planning, design and management stages as guidelines in efficiency design needs.

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