THE UPGRADING OF MYKID INITIALIZATION SYSTEM FOR IRIS CORPORATION BERHAD (IRIS)

SARIMAH BINTI SAMSUDIN

UNIVERSITI TEKNOLOGI MALAYSIA

BORANG PENGESAHAN STATUS TESIS					
JUDUL : The Upgrading of MyKid Initialization System for IRIS Corporation Berhad					
S	SESI PENGAJIAN: <u>2005/2006</u>				
Saya Saya	SARIMAH BINTI SAMSUDIN				
	(HURUF BESAR)				
mengaku membenarkan tesis (PSM /Sarja	ana /Doktor Falsafah)* ini di simpan di Perpustakaan				
Universiti Teknologi Malaysia dengan s	yarat-syarat kegunaan seperti berikut:				
 Tesis adalah hak milik Universiti Te Perpustakaan Universiti Teknologi N sahaja. 	knologi Malaysia. Malaysia dibenarkan membuat salinan untuk tujuan pengajian				
 Perpustakaan dibenarkan membuat s pengajian tinggi. 	alinan tesis ini sebagai bahan pertukaran antara institusi				
4. **Sila tandakan ($$)					
keper	ngandungi maklumat yang berdarjah keselamatan atau ntingan Malaysia seperti yang termaktub di dalam AKTA ISIA RASMI 1972)				
	ngandungi maklumat TERHAD yang telah ditentukan oleh nisasi/badan di mana penyelidikkan dijalankan)				
TIDAK TERHAD					
	Disahkan oleh				
(TANDATANGAN PENULIS)	(TANDATANGAN PENYELIA)				
Alamat Tetap:					
<u>478, JALAN B-10</u>	OTHMAN BIN MOHD YUSOP				
TAMAN MELAWATI,	(Nama Penyelia)				
53100 KUALA LUMPUR					
WILAYAH PERSEKUTUAN	WILAYAH PERSEKUTUAN				
Tarikh <u>:</u>	Tarikh:				

UNIVERSITI TEKNOLOGI MALAYSIA

SUPERVISORS DECLARATION

"We hereby declare that we have read this dissertation and in our opinion this dissertation is sufficient in terms of scope and quality for the award of the degree of Masters of Science (Computer Science – Real Time Software Engineering)"

Signature	:	
Industrial Mentor	:	EN ABDUL RAHMAN BIN ABDULLAH
Date	:	
Signature		
Signature	:	
Academic Mentor	:	OTHMAN BIN MOHD YUSOP
Date	:	

THE UPGRADING OF MYKID INITIALIZATION SYSTEM FOR IRIS CORPORATION BERHAD (IRIS)

SARIMAH BINTI SAMSUDIN

This technical writing is submitted in partial fulfillment of the requirements for the award of Masters of Science

(Computer Science - Real Time Software Engineering)

Centre for Advanced Software Engineering Faculty of Computer Science and Information System University Technology Malaysia

MAY 2006

DECLARATION

"I declare that this technical writing entitled 'The Upgrading MyKid Initialization System' for IRIS Corporation Bhd. (IRIS) is the result of my own research except for citations that have been dully acknowledged".

Signature:Name of Candidate: SARIMAH BINTI SAMSUDINDate:

To my inspiration; Hazli and Hazim

ACKNOWLEDGEMENT

All praise due to Allah, the Most Merciful, for His Love and Guidance. Salutation on the Prophet Muhammad, his family and fellow companions.

First and foremost, I would like to convey my deepest appreciation to all my lecturers for their commitment and dedication. Without them, I would not able to succeed in this course. Special thanks to my Academic Mentor, Mr. Othman Mohd. Yusop for his understanding and support.

I would like to thank you my Industrial Mentor, Mr. Abdul Rahman bin Abdullah for his constant ideas and supervision through out this project. Fellow IRIS friends for their kindness and friendship.

I extend my most sincere and heartfelt thanks to my beloved husband, Hazli for his underlying support through out the journey of completing this course. His love, wisdom and encouragement during those times were most valuable and treasured. To my adored son, Hazim, for his affection and putting up with late nights and absences. I would also like to thank my dearly my parents, sisters and brothers for giving their motivation in pursuing this course.

Finally, I dedicated my thank you and appreciation my very good friends, Nurlida and Aniza for their ideas and helps throughout completing this thesis. Also, to all MFT14 members, you guys are so wonderful.

ABSTRACT

The usage of smart card has dramatically expands over the centuries. This is due to the needs in various areas such as healthcare, communication, self identification, banking, and many more that smart card contributes. Malaysia is one of the countries that are implementing smart card as self identification for the citizens. Malaysia has started with MyKad and recently, the government introduces MyKid as identification card for kids below 12 years old. MyKid Initialization System is a system that links two 'firmware', which is 'mechanical firmware' and 'reader firmware' with the mechanical parts of machine that operates the smart card operating machine. The system ran on physical machine named MRR300E. Due to several upgrading to the mechanical part of the machine, the mechanical firmware has to change. Changing the mechanical firmware caused the Machine Automation Department, hereinafter called as MAD, at IRIS need to review back the previous version of the software to enable the new firmware and hardware functioning and delivered the same task as before. Also, the upgrading involved several enhancements to the software. With this new software, security features are added that enable only the maintainer can access the maintainer page. Also, the system will be auto lock from being run after certain times. This is to enable the maintainer team to trace the condition of the machine, and how the machine operated at certain period of time. The methodology used to deliver the project is V shape methodology as this is the simpler methodology compared to others. As MAD have not implement software engineering practices before, choosing V shape is a wise move to introduce software engineering documents and practices. As a result, after competing this project, the author have produced Interface Requirement (IRS), Software Requirement Specification (SRS), Software Design Description (SDD) for the upgraded software. The upgraded software is now known as MyKid version 1.6.2. Hence, this technical report provides experienced-based discussions of software development process of upgrading Mykid Initialization System.

ABSTRAK

Dewasa ini penggunaan kad pintar semakin hebat diperkatakan. Kad pintar digunakan dengan meluas dalam bidang kesihatan, perbankan, komunikasi, alat pengenalan diri dan pelbagai kegunaan global yang lain. Malaysia merupakan salah satu negara yang memperkenalkan kad pintar sebagai alat pengenalan diri untuk Bermula dengan kad pintar yang dikenali sebagai MyKad, warganegaranya. sekarang, ia melangkah setapak lagi dengan memperkenalkan kad pengenalan untuk kanak-kanak berumur 12 tahun ke bawah yang dikenali sebagai MyKid. Penulisan teknikal ini membincangkan tentang penambahbaikan sebuah sistem yang dinamakan MyKid Initialization System. MyKid Initialization System merupakan sistem pengantaraan yang menjadi perantara di antara dua 'firmware', iaitu 'mechanical firmware' dan 'reader firmware' dengan bahagian mekanikal mesin yang membolehkan mesin pengoperasian kad pintar yang dikenali sebagaiMRR 300E berfungsi. Disebabkan kepada perubahan yang dibuat ke atas beberapa bahagian mekanikal kepada MRR300E, perubahan ke atas 'mechanical firmware' juga harus dilakukan. Ini menyebabkan Machine Automation Department, dikenali sebagai MAD di IRIS, terpaksa mengubah perisian yang sebelumnya kerana perubahan yang besar ke atas' mechanical firmware' akan menyebabkan mesin tidak beroperasi sekiranya tiada perubahan di buat kepada struktur arahan di perisian MyKid. Beberapa ciri tambahan juga dimasukkan ke dalam system ini di mana hanya penyelenggara sahaja yang boleh memasuki halaman penyelenggara. Metodologi yang digunakan dalam projek ini ialah V shape kerana ia merupakan metodologi yang paling mudah difahami terutama bagi pasukan yang baru ingin melaksanakan praktis kejuruteraan perisian. Selepas menamatkan projek ini, penulis telah menghasilkan Interface Requirement (IRS), Software Requirement Specification (SRS), Software Design Description (SDD)untuk perisian yang kini dikenali sebagai MyKid version 1.6.2.

TABLE OF CONTENTS

CHAPTER	TITLE	PAGE
	TITLE PAGE	i
	DECLARATION	ii
	DEDICATION	iii
	ACKNOWLEDGEMENT	iv
	ABSTRACT	V
	ABSTRAK	vi
	LIST OF TABLES	xi
	LIST OF FIGURES	xii
	LIST OF ACRONYMS	xiv
	LIST OF APPENDICES	XV
1	INTRODUCTION	1
	1.1 Purpose	1
	1.2 Company Background	2
	1.2.1 Corporate Overview	2
	1.2.2 Company Profile	2
	1.2.3 Company Status	4
	1.3 Company Project and Achievement	4
	1.3.1 The APICTA 2001 Awards	5
	1.3.2 Turkey E-Passport Project	5
	1.3.3 Contract by Syarikat Prasarana Negara Bhd (SPNB)	6
	1.4 Project Background	6
	1.4.1 MyKid Initialization System Principle	7

OB	JECTI	VES		9
2.1	Projec	t Vision		9
2.2	Projec	t Objectiv	ves	9
2.3	Projec	t Scope		10
2.4	Projec	t Deliver	ables	11
2.5	Projec	ct Plan		11
LIT	TERAT	URE ST	UDY	12
3.1	Smart	Card		12
	3.1.1	Contact	Card	14
		3.1.1.1	Memory Card	15
		3.1.1.2	CPU/MPU Microprocessor	16
			Multifunction Cards	
	3.1.2	Contact	less Card	17
	3.1.3	Smart C	ard Standards	18
	3.1.4	Smart C	ard Security	19
		3.1.4.1	Data Integrity	19
		3.1.4.2	Authentication	19
		3.1.4.3	Non-Repudiation	20
		3.1.4.4	Authorization and Delegation	20
		3.1.4.5	Auditing and Logging	21
		3.1.4.6	Management	21
		3.1.4.7	Cryptography / Confidentiality	21
		3.1.4.28	B Data Security Mechanism and their	22
			Respective Algorithm	
	3.1.5	Function	al Specification of Mifare Standard	24
		Card IC	MF1 IC S50	
		3.1.5.1	Contactless Energy and Data Transfer	25
		3.1.5.2	Anti- Collision	25
		3.1.5.3	User Cnveniences	25
		3.1.5.4	Security	25
		3.1.5.5	Multi Application Functionality	26
		3.1.5.6	Block Description	26
		3.1.5.7	Communication Principle	27

2

3

		3.1.5.8	Data Integrity	29
		3.1.5.9	Security	30
		3.1.5.10	RF Interface	31
		3.1.5.11	Memory Organization	31
		3.1.5.12	Manufacturer Block	32
		3.1.5.13	Data Block	33
		3.1.5.14	Value Block	33
		3.1.5.155	Sector Trailer	34
		3.1.5.16	Memory Operation	35
		3.1.5.17	Access Condition	36
3.2	Firmw	vare		37
3.3	MyKi	d		35
3.4	Ratio	nal Unifie	d Process (RUP)	38
	3.4.1	RUP Pro	ocess	40
		3.4.1.1	Phases and Iterations – The Time	41
			Dimension	
		3.4.1.2	Inception Phase	42
		3.4.1.3	Elaboration Phase	43
		3.4.1.4	Construction Phase	45
		3.4.1.5	Transition Phase	47
	3.4.2	Iteration	15	49
	3.4.3	Core Wo	orkflows	49
	3.4.4	Business	Modeling	50
	3.4.5	Requirer	nent	51
	3.4.3	Analysis	and Design	51
	3.4.7	Impleme	entation	52
	3.4.8	Testing		52
	3.4.9	Deployn	nent	52
	3.4.10) Project	Management	53
	3.4.1	l Configu	ration and Change Management	53
	3.4.12	2 Environ	nent	54
3.5	V Mo	del		54
PR	OJECT	METHE	OOLOGY	57

4

	4.1	Software Development Methodology	58
		4.1.1 Software Development Process	58
		4.1.1.1 Software Development Life Cycle	58
		4.1.1.1.1 Requirement Analysis	59
		4.1.1.1.2 Software Design	64
		4.1.1.1.3 Implementation	68
		4.1.1.1.4 Software Testing	68
		4.1.2 Software Standard	70
	4.2	Software Tools	70
		4.2.1 Microsoft Visio 2003	71
		4.2.2 Microsoft Word 2003	71
		4.2.3 Microsoft Project 2003	71
5	PRO	DJECT DISCUSSION	58
	5.1	Project Objective Discussion	72
	5.2	Project Scope Discussion	73
	5.3	Project Constraints and Limitation	73
	5.4	Project Deliverable	74
		5.4.1 MyKid Subsystem Design	74
		5.4.1.1 DCM Firmware	75
		5.4.1.2 Card Reader Firmware	76
		5.4.1.3 GUI Component	77
		5.4.2 User Interface Design	78
		5.4.2.1 Log in Interface	78
		5.4.2.2 Operation Menu Interface	80
		5.4.2.3 Error Summary Interface	81
		5.4.2.4 Production Progress Interface	82
		5.4.2.5 Production Daily Log Interface	83
6	CO	NCLUSIONS	84
	6.1	Lesson Learnt	84
	6.2	Recommendation	85
	RE	FERENCES	86
	API	PENDIX A	87

LIST OF TABLES

TABLE NO	TITLE	PAGE
3.1	Details of Mifare Block	27
3.2	Memory Operation Description	36
4.1	List of CSUs in CSC Card Reader	65
4.2	List of CSUs in CSC Card GUI	66
4.3	List of CSUs in CSC Mechanical	67
4.4	Software Tools	70
5.1	DCM Firmware Command	76
5.2	Log Data Table	77

LIST OF FIGURES

FIGURE NO	TITLE	PAGE
1.1	MyKid Initialization Communication Principle	7
3.1	Type of Smart Card	13
3.2	Rules of Thumbs of Contact Card	14
3.3	Authorization and Trust Model	20
3.4	Graphic Courtesy of Charles Breed	22
3.5	Symmetric Key (Triple DES) Encryption	23
3.6	Asymmetric (Public Key) Encryption	24
3.7	Mifare Card System	24
3.8	Mifare Block Description	26
3.9	MF1 IC S50 Communication Principle	28
3.10	MF1 IC S50 Memory Organization	32
3.11	Manufacturer Block Organization	34
3.12	Sector Trailer Organization	34
3.13	Memory Flow Organization	35
3.14	Access Condition of Data Block and Sector Trailer	34
3.15	RUP Version 2003 Lifecycle	40
3.16	Structured of RUP Process in Two Dimensions	41
3.17	Phases and Major Milestones in The RUP	42
3.18	Phases and Major Milestones of Inception Phase	43
3.19	Phases and Major Milestones of Elaboration Phase	45
3.20	Phases and Major Milestones of Construction Phase	46
3.21	Phases and Major Milestones of Transition Phase	48
3.22	V Model Lifecycle	55
4.1	V Model Development Phase	58

4.2	Interface Diagram of MyKid Initialization System	60
4.3	MyKid Use Case Diagram	62
4.4	Run Production Interface	63
4.5	Maintainer Selection	63
4.7	MyKid Software Architecture	64
4.8	Division of CSC Card Reader into CSU	65
4.9	Division of CSC GUI into CSU	66
4.10	Division of CSC Mechanical into CSU	67
4.11	Implementation of CSC GUI, Mechanical and Card	68
	Reader	
5.1	MyKid Initialization System Component	75
5.2	User Login	78
5.3	Initialization Page	79
5.4	Operation Menu Page	80
5.5	Error Summary Page	81
5.6	Production Progress Page	85
5.7	Production Daily Page	83

LIST OF ACRONYMS

- CASE : Centre for Advanced Software Engineering
- DCM : Data Control Module
- DES : Data Encryption Standard
- GUI : Graphical User Interface
- MSC : Malaysia Super Corridor
- OMG : Object Management Group
- RFID : Radio Frequency Identification
- RUP : Rational Unified Process
- STD : Standard
- STD : Software Test Description
- STD : Software Test Description
- STP : Software Test Plan
- STR : Software Test Report
- STR : Software Test Report
- UML : Unified Modeling Language
- UTM : Universiti Teknologi Malaysia
- UTM : Universiti Teknologi Malaysia

LIST OF APPENDICES

APPENDIX

TITLE

PAGE 73

А

Project Gantt Chart

XV

CHAPTER 1

INTRODUCTION

This chapter gives an overview of IRIS Corporation Bhd. (IRIS), which the said project has been done.

1.1 Purpose

This technical writing is prepared for Center for Advanced Software Engineering (CASE), University Technology Malaysia (UTM). Contents of this thesis will give an overview of the tasks that had been done by the author at IRIS. The author was assigned to a project called The Upgrading MyKid Initialization System.

This technical writing emphasizes on the software engineering processes and the development went through during the development of the project. It also describes the experiences gained from the industry.

1.2 Company Background

IRIS Corporation Berhad is a global security solution provider with core expertise in the area of securing government security documents i.e. National ID and Passport. Incorporated in 1994, IRIS is the first company in Asia to set up fully integrated manufacturing facilities for Contact and Contactless Smart Cards, Contactless Document Inserts and assembled Module in Tapes and Reels.

IRIS pioneered the world's first electronic passport and national multiplication smart card with the implementation of the Malaysian Electronic Passport in March 1998 and MyKAD - the Malaysian Government Multi Purpose Card in April 2001. These technologies are deployed in many countries across the Asia, Middle East and Africa regions.

1.2.1 Corporate Overview

IRIS Corporation Berhad is an MSC Status company and is listed on the Kuala Lumpur Stock Exchange.

Beside of smart card manufacturer, IRIS also provides a full range of smart cards readers, integrated terminals, card personalization equipment and biometrics scanner to complement the application of its smart card solutions.

Other IRIS products include the Digital Conferencing System and Immigration Autogate.

1.2.2 Company Profile

The Company (IRIS), is and MSC status company operating from the Technology Park in Bukit Jalil, Kuala Lumpur. It is principally involved in information technology consulting, implementation and research and development. The main focus is the provision of smart card based security solutions. The solutions are based on a unique identification technology named the Image Retrieval Identification System (I.R.I.S.). The I.R.I.S. technology is the underlining technology for all smart card-security applications developed by the Group as it provides a secure method for identification that is difficult to forge. Depending on the application, innovative technologies such as Biometric Verification, Radio Frequency Identification, Ferroelectric Random Access Memory (FRAM), etc. are integrated with the I.R.I.S. technology to provide customised security solutions.

The Group's initial achievement was designing and implementing the electronic passport. The existing product range includes: Malaysian Electronic Passport (MEP), Smart Sentry, MyKad, Contactless Cards and Electronics, I.R.I.S. Integrated Passenger and Tags, Baggage Security System, Contact Cards, Digital Conferencing System, Smart Card Readers, Smart Lock and Immigration Autogate System.

R&D is an on-going process, especially on technology integration to develop unique smart card solutions and emerging technologies. Current programmes are for smart card technology to incorporate FRAM technology into I.R.I.S. technology and for I.R.I.S. technology: to develop and adapt Facial Biometrics and Voice Pattern Recognition processing. The above development work is targeted to ensure the I.R.I.S. products are applicable for a wider spectrum of the market usage and that it can be accepted globally.

In addition, current development projects cover the proprietary manufacturing process in the production of contactless substrates which are being used in the MEP project, Electronic Visas for use by Immigration Departments and Foreign Embassies, Paperised Baggage Tags using FRAM for airport baggage security, and Battery and Display Technologies for wearable PCs. Under Smart Card Product Designs, the current project is to develop I.R.I.S. proprietary contactless hybrid cards, which are contact as well as contactless cards.

The Group has made seven patent applications to the US Patent and Copyright Office, of which three have been approved. One other patent application to the South Africa Patent Office has been approved, while another to the EU Patent Office, is still pending. These patents cover the I.R.I.S. Chip Operating System, proprietary techniques and applications commercialised by the Group.

The main customers of the Group are Jabatan Imigresen Malaysia, Percetakan Keselamatan Nasional Sdn Bhd and GMPC Corporation Sdn Bhd, accounting for more than 85% of turnover.

1.2.3 Company Status

The Multimedia Super Corridor (MSC) offers a unique opportunity for companies to participate actively in the development of information technology and to contribute to its use globally.

This initiative is designed to prepare Malaysia to achieve the goals set in Vision 2020 (including attaining the developed nation status), and to leapfrog Malaysia into leadership in the Information Age. IRIS obtained the MSC status in October 1997.

Located in the heart of TPM, IRIS is able to enjoy the full advantage of the infrastructure provided by the MSC.

1.3 Company Projects and Achievement

IRIS has been involved in various projects related to smart card technology. The subparagraphs below explain in general several projects handled by IRIS and the company achievement.

1.3.1 The APICTA 2001 Awards

IRIS is the winner for the Inaugural Asia Pacific ICT (APICTA) 2001 Awards in the E-Government & Services category.

The APICTA 2001 Awards night was held on 7th September, 2001 in Kuala Lumpur with participation from ten countries, namely Australia, Brunei, Hong kong, Indonesia, Korea, Myanmar, the Philippines, Vietnam, Thailand as well as Malaysia. There were 76 nominations for the ten categories of the awards.

It was organized by Multimedia Development Corporation (MDC). The objective was for the entrepreneurs in the information and Communication Technologies (ICT) Sectors in the region to establish a network and benchmark their products with each other. It is also aimed at providing the stimulus to garner global recognition of the information and communications technology (ICT) industry in the Asia Pacific Region.

1.3.2 Turkey E-passport Project

The company has secured a contract to supply e-passports to Turkey. The contract worth Euro 18 million was signed between IRIS Technologies (M) Sdn Bhd, a wholly-owned subsidiary of IRIS and Darphane ve Damga Matbaasi Genel Mudurlugu (Darphane), the General Directorate of the State Mint and Printing Plant of Turkey.

This tender award, which involves the supply of ICAO compliant e-passport inlays being embedded into Turkish passports, marks an important milestone for IRIS. By defeating international bidders who are major players in the smart card solutions industry, IRIS has affirmed its position as a strong global contender and is poised to enter the strategic EU market for smart card security solutions. The Board is confident that the success in Turkey is expected to create more opportunities for IRIS in 2006 as the US visa waiver dateline beckons and with more countries needing to adopt the e-passport system.

1.3.3 Contract by Syarikat Prasarana Negara Bhd (SPNB)

IRIS has been awarded a RM15.9 million contract by Syarikat Prasarana Negara Bhd (SPNB), to install the ticketing system for SPNB's Rapid KL buses. The contract involves the supply, installation and commissioning of the on-bus-system consisting of electronic ticket machine-driver console, cash vault, coin box, Touch'n Go Reader together with the interfaces for the hardware and software for 1,020 buses. IRIS Corp is expected to complete the project before August 21.

1.4 **Project Background**

MyKid Initialization System is an application designed for a machine named MRR 300E. The principle of the application is to change the smart card serial number set up by the manufacturer to another serial number means for end user usage. To makes sure that the serial number is safe and unique, all new serial number will be encrypted.

Currently, the system has been used for almost 3 years. Due to some mechanical problem that occurred recently, some upgrading should be carried out to overcome the problem.

The upgrading of machine, several mechanical parts such as coding head, motors and dispenser are changed. Changing the parts also means that we should change the firmware. Thus, the whole application should be revised and upgrade to enable the new firmware and the new part to work together. In order to come out with the upgraded software, the author has to do some requirement analysis to the machine and application. Since there are no documentation being developed by the previous developer, the author will developed all the documentation based on software engineering practices.

1.4.1 Mykid Initialization System Principle

Figure 1.1 below describe the communication principle of MyKid Initialization System. Basically, when the machine is switch on, it will activate DCM and reader firmware. The DCM firmware will wait for machine status and respond to the machine by giving command based on the status. The command given by the DCM firmware is used to enable the mechanical part to operate, such as to enable the dispenser to dispense card o the lane.

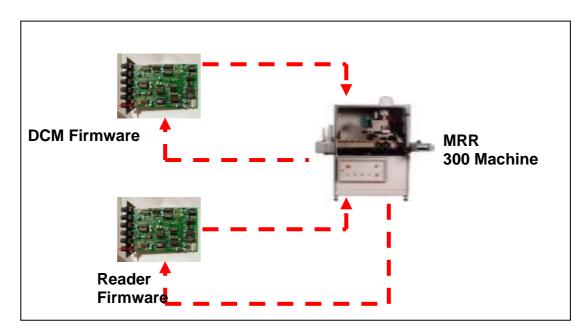


Figure 1.1: MyKid Initialization Communication Principle

Once the DCM firmware detects that the card is at the coding head area, it will give command to coding head to go down to chip area of the smart card. Hence, DCM firmware will pass the operation to reader firmware. The reader firmware will execute all the reader command given by the application. After reader process is finished, reader firmware will check the status of the card. Once again, the DCM

firmware will take the operation responsibility. Based on the status of the card, DMC firmware will give command to the hardware either to execute the fail or pass mechanism. The cycle will continue until all cards is being processed.

Due to the mechanical and firmware changes, the flow of command given and received is changed. Thus, this project is responsible to makes sure that all the upgraded flow is implemented. As there are no documentation is developed before, this project is also aimed to introduce all software engineering documentation practices.

REFERENCES

- 1. IRIS . Website: www.IRIS.com.my
- 2. Jabatan Pendaftaran Negara. Website: www.jpn.gov.my
- Microsoft Corporation. Microsoft Project 2003. Website <u>http://www.microsoft.com/office/project/</u>
- Microsoft Corporation. Microsoft Visio 2003. Website http://www.microsoft.com/office/visio/
- Microsoft Corporation. Microsoft Word 2003. Website <u>http://www.microsoft.com/office/word/</u>
- 6. NIST Smart Card Standards and Research. Website: smartcard.nist.gov/
- Sekolah Pengajian Siswazah (SPS) UTM. (2004). Thesis Manual. Universiti Teknologi Malaysia.
- Smart Card A Primer. Website: www.javaworld.com/javaworld/ jw-12-1997/jw-12-javadev.html
- 9. Smart Card Alliance. Website : www.smartcardalliance.org
- 10. Smart Card Basic. Website: www.smartcardbasics.com
- 11. Smart Card Overview. Website: java.sun.com/products/javacard/smartcards.html