CLUSTERING APPROACH BASED ON FEATURE WEIGHTING FOR RECOMMENDATION SYSTEM IN MOVIE DOMAIN

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To my beloved Father and Mother

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ABSTRACT

The advancement of the Internet has brought us into a world that represents a huge amount of information items such as movies, web pages, etc. with fluctuating quality. As a result of this massive world of items, people get confused and the question "Which one should I select?" arises in their minds. Recommendation Systems address the problem of getting confused about items to choose, and filter a specific type of information with a specific information filtering technique that attempts to present information items that are likely of interest to the user. A variety of information filtering techniques have been proposed for performing recommendations, including contentbased and collaborative techniques which are the most commonly used approaches in recommendation systems. This dissertation introduces a new recommendation model, a feature weighting technique to cluster the user for recommendation top-n movies to avoid new user cold start and scalability problem. The distinctive point of this study lies in the methodology used to cluster the user and the methodology which is utilized to recommend movies to new users. The model makes it possible for the new users to define a weight for every feature of movie based on its importance to the new user in scale of one (with an increment of 0.1). By using these weights, it finds nearest cluster of users to the new user and suggests him the top-n movies (with the highest rate and most frequency) which are reviewed by users that are in the targeted cluster. Rating and Movie dataset were are used during this study. Firstly, purity and entropy are applied to evaluate the clusters and then precision, recall and F1 metrics are used to assess the recommendation system. Eventually, the results of accuracy testing of proposed model are compared with two traditional models (OPENMORE and Movie Magician Hybrid) and based on the evaluation the level of preciseness of the proposed model is more better than Movie Magician Hybrid but worse than OPENMORE.

ABSTRAK

Kemajuan internet telah membawa kita ke dalam dunia yang mewakili sejumlah besar barangan maklumat seperti filem dengan kualiti yang berubah. Hasil daripada dunia barangan ini secara besar-besaran, orang keliru dan persoalan "Mana satu yang perlu saya pilih?" timbul dalam fikiran mereka. RS menangani masalah kekeliruan dalam memilih maklumat dan menapis jenis maklumat tertentu dengan teknik khusus penapisan maklumat yang cuba untuk membentangkan maklumat yang mungkin menarik minat pengguna. Pelbagai teknik penapisan maklumat telah dicadangkan untuk melaksanakan cadangan, termasuk teknik berasaskan kandungan dan kerjasama yang merupakan pendekatan yang paling biasa digunakan dalam RSs. Disertasi ini memperkenalkan, satu ciri teknik pemberat untuk kelompok pengguna bagi mencadangkan filem top-n untuk menghindar permulaan yang dingin bagi pengguna baru dan masalah berskala daripada sistem penentu. Perkara tersendiri kajian ini terletak pada kaedah yang digunakan untuk kelompok pengguna dan kaedah yang digunakan untuk mengesyorkan filem kepada pengguna baru. Model ini membolehkan pengguna baru untuk menentukan berat bagi setiap ciri filem berdasarkan kepentingan untuk pengguna baru dalam skala satu (dengan peningkatan sebanyak 0.1). Dengan menggunakan berat, ia mendapati kelompok terdekat dari pengguna kepada pengguna yang baru dan mencadangkan top-n filem (dengan kadar yang paling tinggi dan kekerapan yang paling). Dataset penilaian dan filem telah digunakan semasa kajian ini. Pertama, purity dan entropy digunakan untuk menilai kelompok dan kemudian precision, recall dan F1 metrics digunakan untuk menilai RS. Akhirnya, keputusan ujian ketepatan model yang dicadangkan berbanding dengan dua model tradisional (OPENMORE dan Movie Magician hibrid) dan berdasarkan penilaian tahap ketepatan model yang dicadangkan adalah lebih baik daripada Movie Magician Hibrid tetapi lebih teruk daripada OPENMORE.

TABLE OF CONTENTS

CHAPTER		TITLE	PAGE
	AC	KNOWLEDGEMENT	i
	AB	ABSTRACT	
ABSTRAK		vi	
	TABLE OF CONTENTS		viiv
	LIS	T OF TABLES	v
	LIS	T OF FIGURES	ixii
1 INTROI	DUCT	'ION	1
	1.1	Background of Study	1
	1.2	Statement of the Problems	4
	1.3	Purpose of the Study	5
	1.4	Objectives of the Study	5
	1.5	Research Questions	6
	1.6	Significance of the Study	6
	1.7	Scope	6
2	LIT	ERATURE REVIEW	8
	2.1	Introduction	8
	2.2	Collaborative Filtering (CF)	10
		2.2.1 Memory-based CF Techniques	11
		2.2.1.1 Similarity computation	12
		2.2.2 Model-Based CF Techniques	13
		2.2.2.1 Clustering Model	13
		2.2.2.2 Feature weighting clustering	14

	2.2.2.3 K-Means Clustering	15
2.3	Implicit and Explicit Ratings	17
	2.3.1 Explicit Rating	17
	2.3.2 Implicit Rating	17
2.4	Advantages and Disadvantages of CF	18
2.5	Content Base Filtering (CBF)	20
	2.5.1 Advantages and Disadvantages of CBF	21
2.6	Hybrid Method	22
	2.6.1 Weighted Hybrid Recommender	23
	2.6.2 Switching Hybrid Recommender	24
	2.6.3 Mixed Hybrid Recommender	26
	2.6.4 Feature Combination Hybrid Recommender	27
	2.6.5 Cascade Hybrid Recommender	28
	2.6.6 Feature Augmentation Hybrid	29
	2.6.7 Meta level Hybrid Recommender	30
2.7	Summary	31
RES	EARCH METHODOLOGY	32
3.1	Introduction	32
3.2	Research design	33
3.3	Literature review	35
3.4	Dataset	36
	3.4.1 Movies Dataset Structure	36
	3.4.2 Rating Dataset Structure	37
3.5	Data cleaning	37
3.6	Dataset modifying	38
	3.6.1 Rating Dataset	38
	3.6.2 Movie Dataset	38
3.7	Movie features extraction	39
3.8	Movie features selection	41
3.9	Feature weighting	41
3.10	Data Clustering	44
	3.10.1 K-means Clustering	44
3.11	System Evaluation	45

3

	3.12	Writing Report	47
	3.13	Different between proposed and Debnath Model	47
	3.14	Summary	48
	DEC		40
4	REC	OMMENDATION MODEL	49
	4.1	Introduction	49
	4.2	Proposed Model	51
	4.3	Phase 1 and 2 - Calculation W_F, W_U and W_T	53
		4.3.1 W_F Calculation	53
		4.3.2 W_U and W_T Calculation	55
		4.3.3 Users' array weights	63
	4.4	Phase 3- User based clustering	64
		4.4.1 Cluster members determination	69
	4.5	Phase 4 – New user cluster	70
	4.6	System Evaluation	72
	4.7	Conclusion	76
5	DISC	CUSSION	78
	5.1	Introduction	78
	5.2	Discussion	82
	5.3	Research contribution	83
	5.4	Limitations and Restrictions	84
	5.5	Future Works	85
	5.6	Conclusion	85
	REF	TERENCES	86
	APP	APPENDIX A	
APPEN		PENDIX B	95
	APP	ENDIX C	96
	APP	ENDIX D	102

LIST OF TABLES

TABLE NO.	TITLE	PAGE
2.1	Compare Implicit and Explicit approach	18
2.2	Summarization of Hybridization methods	31
3.1	Movie features	40
3.2	Feature distance measure	41
3.3	User and Movie ID	42
3.4	Differences between proposed and Debnath model	48
4.1	Distance measure	53
4.2	Feature value of movie A&B with corresponding distance	54
4.3	Movie feature weight	55
4.4	Genre's weight	56
4.5	Writer's weight	57
4.6	Year's weight	58
4.7	Director's weight	59
4.8	Company's weight	60
4.9	Actor1's weight	61
4.10	Actor2's weight	62
4.11	Actor3's weight	63
4.12	Users' array weights	64
4.13	Initial Cluster Centers for two clusters	65
4.14	Final Cluster Centers for two clusters	65
4.15	Initial Cluster Centers for seven clusters	66
4.16	Final Cluster Centers for seven clusters	67
4.17	Cluster member determination	69
4.18	Distance calculation example	70

4.19	Novelties of model and deliverables of each phase	71
4.20	Precision, Recall analysis	73
4.21	F1 analyses	74

LIST OF FIGURES

FIGURE NO.

TITLE

PAGE

2.1	Literature review taxonomy	10
2.2	K-means clustering algorithm (MacQueen, 1967)	16
2.3	Content-based filtering (Semeraro, 2010)	20
2.4	Hybrid recommendation system (Rodríguez et al., 2010)	22
2.5	Fab architecture (Balabanović and Shoham, 1997)	23
2.6	The P-Tango architecture (Claypool et al., 1999)	24
2.7	The Daily Learner architecture (Tran and Cohen, 2000)	25
2.8	PTV System Architecture (Smyth and Cotter, 2001)	26
2.9	The Entree restaurant recommender: initial screen	28
3.1	Research design	33
3.2	Phase 1	36
3.3	Overview of Rating dataset	37
3.4	Overview of pre-processing phase	39
3.5	Social graph	43
3.6	K-means flowchart	45
4.1	Overview of recommendation system	50
4.2	Proposed Model	52
4.3	Visualization of two clusters	66
4.4	Visualization of seven clusters	68
4.5	Precision, Recall graph	73
4.6	F1 graph	74
4.7	Precision, Recall and F1 graph	75
4.8	Precision, Recall and F-measure for Different Methodologies	76

CHAPTER 1

INTRODUCTION

1.1 Background of Study

Recommendation is becoming one of the most important methods to provide documents, merchandises, and co-operators to response user requirements in providing information, trade, and services that are for society (community services), whether through mobile or on the web (Jameson *et al.*, 2002).

The internet started improving and maturing with unbelievable pace mid creation the epoch of Web 2.0. Therefore, a lot of opportunities emerge like partaking with other people in information, knowledge and ideas. This work causes coming up the social network such as face book. In current times, the musicians who are dilettante can be famous really faster than musicians who do not use this innovation by uploading their music that everybody can listen to their music. For another instance, writers can share their opinions and their creations with other people in all over the world. The merchants and also trading can find their customers more and more and earn their income from the Internet. A lot of shops and markets emerged and opened up in the internet. Currently, every person who work and use of World Wide Web (WWW) can buy nearly everything that require in every time and in everywhere. One of the best characteristics that the internet has is unlimitation space so everyone does not have limitation in getting space or on the other hand this space is endless. In spite of these benefits and characteristics, people face several new problems in World Wide Web. The quantity of data and information has been increasing daily which causes overloading of information and data. At this time, finding the customers' requirements and tendencies became important as this problem changed into the big problem. One of the innovations which helped people a lot are the engines for search (search engines) and they were somewhat as a solution for this problem.

However, the information could not be personalized by these engines. Thus, the system developers introduced a solution for this problem that named recommendation system. This system is used to sort and filter information, data, and objects. Recommendation systems utilize users' idea of a society or community to assist for realization effectively users' tendency and also demand in a society from a possibly onerous set of selections (Resnick and Varian, 1997).

The main aim of recommendation system is creating significant suggestions and recommendations information, products or objects for users' society that users could interest in those. For instance, book recommendation on Amazon site, Netflix which recommend movies by using recommendation systems to identify users' tendencies and subsequently, attract users more and more (Melville and Sindhwani, 2010).

There are a lot of different methods and algorithms which can assist recommendation systems to create recommendations that are personalized. All of the recommendation approaches can be divided in these three famous categories:

- Content-based recommending: This method suggests and recommends objects and information which are comparable in content to objects that the users have interested previously, or compared and matched to the users' characteristics.
- Collaborative Filtering (CF): Collaborative Filtering systems suggested and recommended objects and information to a user according to the history valuation of all users communally.

• Hybrid methods: Hybrid methods are a combination of Content-based recommending and Collaborative Filtering (CF) methods (Melville and Sindhwani, 2010).

Content- based method recommends based on user's profile characteristics while Collaborative filter method only uses and assesses the traditional activities and finally, the effort of Hybrid method combines both methods (Melville and Sindhwani, 2010).

Content-based recommending and Collaborative Filtering (CF) are foundation of most new generation of recommendation systems. Recommendation systems entered in several fields like education, security, tourism and other fields. Semantic, context-aware and other methods are used by the new generation of recommender system to develop and make better their precision of recommendations. Currently, recommendation systems present suggestions and recommendations that are more personalized and specialized than previous ones (Asanov, 2011).

Collaborative filtering (CF) is designed to work on enormous database (Takács *et al.*, 2009). Goldberg et al. at 1992 used Collaborative filtering (CF) to introduce their filtering system that gives ability to customer for description their documents and e-mails (Goldberg *et al.*, 1992). Content-based recommendation algorithms can be seen as a extended work that is performed on filtering of information (Hanani *et al.*, 2001).

Previously, traditional recommendation systems depend only on models of the users that able to build from the "cold start" problem. The progress of latter decade, sharing data and internet connectivity make recommendation systems powerful to identify the users' tendency and bootstrap the model of the users from external resources like other recommendation systems. On the other hand, in this study we want to propose a recommendation system method utilizing clustering technique which is based on movie feature weights.

Feature weighting or selection is a very important process to identify a significant subset of features from a data set. Removing redundant or irrelevant features can improve the generalization performance of ranking functions in information retrieval. A state of the art feature selection method, has been recently proposed, which exploits importance of each feature and similarity between every pair of features.

During this study has tried to propose a recommendation system method to remove the new user cold start and scalability problem by utilizing clustering technique which is based on movie feature weights.

1.2 Statement of the Problems

The quantity of data and information has been increasing daily which causes overloading of information and data. At this time, finding the customers' requirements and also customer precedence or their tendencies became important as this problem changed into the big problem. As it is obvious, when a customer faces with a huge number of items or information, he/she becomes confuse and thinks what should it do? Or what items is better than any others? Or even what is my interest? Then the procedure of search to find relevant or interest objects and items is usually takes long time and complicated while these days majority of people do not have enough time to do this work and also increasing competition on customers and markets among companies causes requirement for a new technology to identify users' demands and tendencies and also predict customers' expectation.

One of the ways to solve this problem is, utilizing of recommendation systems. Recommendation systems generate significant suggestions and recommendations of information, products or objects for users' society that users interest in those. Then by this kind of systems, we can reduce time consuming and also the procedure of finding relevant or interest objects and items become easier and more efficient than before. This kind of system divided into three parts that include: Collaborative Filtering (CF), Content-based recommending and Hybrid methods.

During this study, we address two of the major problems suffered by recommendation system which is the new user's cold start and scalability. It means when recommendation systems cannot predict new user or customer precedence because of lack of adequate information and scalability means when the number of objects and customer increases, the traditional form of Collaborative Filtering (CF) suffers critical from scalability problem. Therefore, the results and recommendations that suggest to customer are in low quality and are not accurate. Thus, trying to find a solution for these problems can be a good motivation for this study.

1.3 **Purpose of the Study**

At this part of research we want to focus on the purposes of this investigation. The most important aim of this research is trying to propose a method to remove new user cold start and scalability from recommendation system by utilizing clustering technique which is based on movie feature weights.

1.4 **Objectives of the Study**

In this part of study, we want to mention two objectives of this research and items that we mostly focus on those:

- 1. To predict new users to clusters based on users' preferred features.
- 2. To design a recommendation system based on preferred movies of similar users in the same feature-weighted cluster.

1.5 **Research Questions**

In this part of study, we want to mention two questions of this research that we want to answer those until at the end of this study.

- 1. How can the weights of movie features be used to cluster and assigns users in recommendation system?
- 2. How can we recommend movies based on feature-weighted clusters?

1.6 Significance of the Study

Although, there is no proof that shows the current result of recommendation systems being useless or not useful for customer. But the findings of this study are very important to improve results of recommendation system that help customer with less consumption of time and energy, and find better and more efficient result that relevant to their precedence. With the information at hand, the recommendation system separated into three kinds: Collaborative Filtering (CF), Content-based recommending and Hybrid methods. During this study has tried to propose a method to remove new user cold start and scalability from recommendation system by utilizing clustering technique which is based on movie feature weights

1.7 **Scope**

During this research, we have several objectives: To identify the weight of movie features that can be used for RS to enhance the accuracy of clustering, to propose a clustering technique based on feature weighting with respect to new user cold start and the scalability problem of the RS, to develop and evaluate the proposed method by user. In general the most important goal of this study is proposing a method to remove new user cold start and scalability from recommendation system by utilizing clustering technique which is based on movie feature weights.

Hence, at first we try to analyze all methods that recommendation system used like CF, CBF, Hybrid and etc. To achieve this goal, we investigate research papers' that have performed and published on recommendation system and also semantic similarity. Afterwards, we try to classify and categorize those.

There are several sites which provide journals and papers about recommendation system and ontology that we most focus on those to acquire research papers and journals. All of the articles that are perusing collected from these kinds of Websites to comprehensive ontology and recommendation systems' techniques, deficiencies.

Then in this study we mostly focus on the previous papers and journals that have performed on recommendation system and also feature weighting techniques and methods. The data set of this study is movie, that's why we mostly focus on the research the performed on this kind of data set to comprehend more about our work and also to design a practical and good model to improve the result of recommendation system.

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