EVALUATION OF BEST TARGET PLATFORM FOR APPLICATION MIGRATION

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A dissertation submitted in partial fulfilment of the requirements for the award of the degree of Master of Science (Computer Science)

Faculty of Computer Science and Information Systems Universiti Teknologi Malaysia

JANUARY 2011

This thesis is dedicated to my parents and my love for their endless support and encouragement.

ACKNOWLEDGEMENT

I am heartily thankful to my supervisor, Dr. Shukor Abd Razak , whose encouragement, guidance and support from the initial to the final level enabled me to develop an understanding of the subject. It is a pleasure to thank those who made this thesis possible, specially to all my ex-colleagues for their endless supports and encouragments. Lastly, I offer my regards and blessings to all of those who supported me in any respect during the completion of the project.

ABSTRACT

This study is focus on finding common key factors of different platforms that should be considered in cross-platform application migration; moreover it aims to give weights to each individual factor. These weights are determined through two separate surveys. The result of this study is a prototype of a tool for compatibility ratio measurement based on the source and destination platforms to help system administrators and IT managers at choosing the best and most compatible platform in migration projects. This research also investigates issues related to application porting at different layer of IS application. Results from this investigation could be very useful to system administrator in having a better understanding and analyzing application migration issues before starting a project.

ABSTRAK

Fokus penyelidikan ini adalah untuk mencari faktor kekunci yang mempunyai persamaan dengan pelbagai platform yang berbeza untuk dipertimbangkan dalam proses perpindahan aplikasi (cross-platform). Selain itu, ia juga bertujuan untuk memberi pemberat kepada setiap faktor tersebut. Pemberat ini akan ditentukan melalui dua tinjauan yang berasingan. Hasil daripada keputusan kajian ini adalah sebuah prototaip untuk mengukur nisbah keserasian berdasarkan sumber dan tujuan platform tersebut. Ini bertujuan untuk membantu pentadbir sistem dan pengurus teknologi maklumat dalam memilih platform yang terbaik dan serasi dalam proses perpindahan aplikasi. Kajian ini juga memberi fokus kepada penyelidikan berkaitan isu-isu yang terlibat dalam perpindahan aplikasi di pelbagai peringkat yang berbeza untuk aplikasi sistem maklumat. Hasil daripada kajian tersebut amat berguna kepada pentadbir sistem dalam menganalisis permasalahan perpindahan aplikasi sebelum memulakan sesuatu projek perpindahan.

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LIST OF ABBREVIATIONS

ACL	-	Access Control List
AMT	-	Application Migration Tool
API	-	Application Programming Interface
ASL	-	Application Service Layer
BL	-	Business Layer
CLI	-	Command Line Interface
CR	-	Compatibility Ratio
CRM	-	Compatibility Ratio Measurement
DSL	-	Data Service Layer
GUI	-	Graphical User Interface
HTML	-	Hypertext Transfer Protocol
LMB	-	Lending Message Bus
PL	-	Presentation Layer
POSIX	-	Portable Operating System Interface for Unix
PSL	-	Platform Service Layer
RAS	-	Reliability, Availability, Serviceability

RIO	-	Return of Investment
TCO	-	Total Cost of Ownership
UI	-	User Interface
UtW	-	UNIX-to-WINDOWS
WtU	-	WINDOWS-to-UNIX
WUI	-	Web-based User Interface
XHTML	-	Extensible Hypertext Transfer Protocol
XML	-	Extensible Markup Language

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CHAPTER 1

INTRODUCTION

1.1 Introduction

According to the latest surveys about programming language popularity, most companies deciding to develop an enterprise application preferred to use one of the cross-platform programming languages for development (TIOBE, 2010).

Most of the reasons given for using cross-platform programming language is related to their prominent features such as flexibility and portability. Furthermore, the future dictates a need to cater to a growing number of application users, the changing of security policies and so forth that maybe compel IT managers to choose another platform to achieve more performance, extra capabilities, security enhancement, decreasing TCO (Total Cost of Ownership) and increasing RAS (Reliability, Availability, Serviceability) (McCarthy, 2008).

There are many existing ways to migrate an operating Information System (IS) enterprise application from one development environment to another. Choosing the most suitable and compatible target platform is one of big challenges of every project migration process (Richter *et al.*, 2006).

As stated by Economides and Katsamakas (2006), there is a need for research in understanding switching costs and adoption strategies; hence this study aims to focus on finding common key factors of different platforms that must be considered in cross-platform application migration. Subsequently giving weight to each individual factors by conducting two separate surveys and finally proposing a tool to estimate compatibility ratio of the base and destination platforms .The proposed tool will help system administrators and IT Managers to choose the best and most compatible platform as destination platform to decrease the potential problems in application migration.

1.2 Problem Background

These days, the IT environment is continually changing, with changes including the size of application, capabilities, applicability, functionality and limitations of legacy applications. Most IT managers may decide to migrate their legacy application from the pre-existing production environment to a different environment that would prove more beneficial as proposed by newer fashionable platforms and technologies (Heymans *et al.*, 2007).

Migration can be defined as the process of porting from one operating environment to another heterogeneous or homogeneous operating environment. Usually, it is considered as moving to better environment. such as, migrating from Windows NT Server to the its newer version Windows 2003 Server may be considered as a migration project because there are some new features are exploited through this migration, old configurations do not need to be changed, and it involves some steps to make sure that current applications will be operational in the new environment. Moreover, it also can be defined as porting data from one type of database to another type of database (Bitpipe, 2010).

As Glass' Law states, requirement deficiencies are the prime reason of project failure, according to Poniatowski (2003), every single cross-platform application migration procedure can be divided into following steps:

- **Planning and detailed assessment :** It includes hardware inventory, readiness reporting and a compatibility analysis.
- **Tools for development and customization :** These tools are use for modernizing and making application ready before migration and debugging and modifying after migration.
- **Test migration :** Testing ensures that all issues regarding the migrated application from the source to the target platform are identified and any problems that might occur mitigated.
- **Application migration :** It is the process of moving application from source to destination platform.
- Acceptance : This process is started after migration has been finished successfully to get top level manager's acceptance.
- **Installation, warranty, and product support**: After getting acceptance from top level managers is the time to put migrated application in real production environment.

This study will help IT decision makers at the first step of application migration procedure which is planning and detailed assessment.

Migration usually happens between UNIX and Linux based platforms. For an instance an application which had been developed base on C++ in past two decades has some performance issues. The security department nags about low-level security

considerations while the management level complains about applications' availability and reliability as a result of frequent crashes on the current platform.

Regarding to these consideration IS department decide to migrate current application to another platform which is most stable; secure and efficient to increase stability, functionality, performance and in the other hand decreasing TCO and risks of their legacy application.

According to the all documentation and release notes which are issued by different companies or development teams they found more than one candidate for choosing as destination platform. Now, this question comes into their minds that which platform is the most congruous and suitable destination in subjected application migration process.

During each phase of application migration process system administrator might face with some issues at different layer of application, for going in depth and find coexistence incompatibilities, it is better to categorize these issues by layers of application; Application can break into five layers and to make it more comprehensive, platform service layer is added as sixth layer:

- Presentation layer
- Application service layer
- Lending message bus layer (optional)
- Business layer
- Data service layer
- Platform service layer

Moreover, based on Bierhoff *et al.* (2007), every single IS application can be defined as a series of components plus communication between components. Hence this study has to study these two major categories separately. By focusing on the

nature of components, they can be categorized into four sub-categories: Functionality supply, Infrastructure expectations, Control model and Data manipulation. Based on communication between components, these components can be divided into two sub-categories: Asynchronous communication and Message data model (Bierhoff *et al.*, 2007). According to Inglenet-Business-Solution (2001), there are two well-known scenarios for migration (porting) which are:"Port and modernize", and "Modernize and port".

Another example is web applications which are deployed base on Java technology. It is well-known that Java technology is one of the most famous cross-platforms developing language, therefore the application migration process from legacy environment to another heterogeneous environment should be seamless.

Contrary to popular believes incompatibilities certain functions such as supported fonts, page layouts, table layouts and browser dependency can affect visibility and reliability of web application. Fonts used in ported application may not be installed at the destination, compatible browser might not be supported in the new environment, and many other possible issues that are related to third-party packages such as security modules and so on (Xu *et al.*, 2003).

Different systems in interaction with each other sometimes reveal some Unknown Errors. These incompatibilities and malfunctioning behavior became more obvious after an unsuccessful platform migration especially when target platform is chosen wrongly. It is commenced with overwhelming challenges for system administrator to make it ready for running ported application and end up with instability in application, increasing of total cost ownership (TCO) and decreasing in accessibility, reliability and serviceability (RAS) of IT environment.

According to Inglenet-Business-Solution (2001) around more than 50 percent of migration project after two to four years are abandoned as failures which cost lots of

money and wasting resources and time.

The problem is that, there is no comparison reference or tool which can help IT Managers and system specialists to choose the best target platform to prevent or reduce the possibility for migration project failure.

1.3 Problem Statement

According to Economides and Katsamakas (2006) there is needs to understand switching costs and adoption strategies for enterprise applications but until now there is no reference neither any tool can be used by system administrator or IT Manager to choose the best target in cross-platform application migration.

As (Richter *et al.*, 2006) states, choosing the most suitable and compatible target platform are one of the big challenges of every project migration process. Accordingly, this study will propose a standard method to evaluating competitive ratio between the source and destination platform to decrease the risk of application migration between two heterogeneous environments.

This study focuses upon finding the common key-factors and give weights to each of individual key-factors. Furthermore, this study defines a routine to find the best platform to be used in cross-platform application migration project. The main research question which will be answered in this study is:

• What are key operators for evaluating compatibility ratio in application migration process?

Supporting research questions are:

- 1. How to find common key factors?
- 2. How to give weight to different key-factor?
- 3. How to measure Compatibility Ratio (CR) in application migration?

1.4 Project Aim

This study aims on finding common key factors between different platforms that must be considered in cross-platform application migration and the assigning of weight to each of individual factors. These are achieved through two surveys. This study will propose a tool for compatibility ratio measurement regarding the origin/source and destination platforms to help system administrators and IT Managers to choose the best platform in migration projects.

1.5 Project Objectives

This study will initially identify the common key-factors between different platforms, followed by the development of a compatibility ratio measurement tool. The proposed tool will be evaluated through emulation. Accordingly objectives of this ongoing study are:

- 1. To identify common key-factors of different hardware/software platforms that related to cross-platform application migration.
- 2. To develop a compatibility ratio measurement tool for cross-platform application migration.
- 3. To evaluate the developed compatibility ratio measurement tool for cross-platform application migration.

1.6 Project Scope

In this research, C++ programming language is chosen as the basis of the research. C++ is one of the most popular cross-platform programming languages, and it is also a completely structural programming language. Surveys are going to be based on this programming language that has different paradigm on the basis of distinctive application types:

- 1. Terminal-Based Applications (CLI).
- 2. Web-Based Applications.
- 3. Graphical User Interface (GUI) Standalone Applications.
- 4. Mid-tier Application.

Three heterogeneous operating systems are going be used as original and target platforms in this study. Each of these three operating systems has their own specific architecture, different model of supports and finally from three different vendors. Intended operating systems are as following:

- 1. Red Hat Linux AS 4.5
- 2. Sun Solaris 10
- 3. Microsoft Windows Server 2003

Windows Server 2003 is one the most well-known operating system which is developed by Microsoft, this operating system is inspired from Windows NT by making it much stable and featuring with new technologies and many innovative support services.

Solaris 10 is a UNIX-based operating system that is developed by Sun Microsystems; it is well-known due to its scalability and also supporting SPARC processor technology. There is two different version of Solaris 10 which one of them is SPARC based and another is working on x86-based server, in this study x86-based operating system is chosen.

Red Hat Linux is also one of the different distributions of UNIX-based operating system which is developed and supported by Red Hat Company. This is not a free operating system and originally knows as Red Hat commercial Linux.

1.7 Significance of Project

While the programming languages C++ and C are both categorized as cross-platform application development programming languages by practicing the American National Standards Institute (ANSI), the International Standards Organization (ISO)(ISO, 2003; American National Standards Institute and Computer and Business Equipment Manufacturers Association and Secretariat, 1989) and C library and the Standard Template Library(STL)(Nelson, 1995) standards to have platform independent application ,there are many existence issues when one legacy application which is developed based on C/C++ is going to be ported from original platform to another heterogeneous platform. So there is a need to understand switching costs and adoption strategies for enterprise applications which is developed based-on C++ programming language in every application migration process.

1.8 Organization of Report

This report contains 6 chapters which categorized as the following parts: The first chapter is introduction. In this chapter, aim, objectives, scopes and problem background of the study are being identified. In Chapter 2, researcher get into cross-platform programming languages concepts which are defined in the scope of this project then continue with migration (porting) routines to follow up minor and major porting issues. Chapter 3 discusses about research methodology: In this chapter, focus is given more on the research methodology to be carried out based on the objectives. Moreover, the framework of the study will be described together with the proposed standards. Chapter 4 presents findings of this study, chapter 5 presents discussion about results of each pahse of study and finally Chapter 6 concludes the report.

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