ENHANCEMENT OF TASK ORIENTED MAINTENANCE MODEL USING SECURE SOFTWARE DESIGN MAINTENANCE

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This project is dedicated to my family for their endless support and encouragement.

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ABSTRACT

Most of the software today are not secure and contain security vulnerabilities that can be exploited by people with malicious intend to cause financial and physical damage. One of the reasons is that most research efforts have been put into the general development and maintenance processes with the implementation of some models. One such model for maintenance of software is task oriented maintenance model. This maintenance model does not focus on how to maintain secure software. Thus, this project identifies software design issues that need to be addressed in maintenance stage. In order to do this, we enhance the task oriented maintenance model to task oriented security maintenance (TOSiM) model. The proposed enhanced TOSiM model aspired to avoid design vulnerabilities by considering security features. In order to study the concept suitability of the model, two case studies have been conducted with software industry experts and the results are analyzed. The analysis shows that the enhanced model can be used to guide software designers/architects that fulfill their needs for how to maintain secure software design with less vulnerability.

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ABSTRAK

Kebanyakkan perisian pada masa kini adalah tidak selamat dan mengandungi kelemahan-kelemahan yang boleh diguna oleh orang-orang yang berniat jahat dan akan menyebabkan kerosakan dari segi kewangan dan juga fizikal. Antara faktorfaktornya ialah kebanyakan usaha-usaha penyelidikan telah digunakan untuk penambahbaikan dalam proses-proses pembangunan-pembangunan umum dan juga proses-proses penyelenggaraan. Salah satu model ialah model tugas yang berorientasikan penyelenggaraan. Model ini tidak fokus dalam bagaimana untuk mengekalkan keselamatan perisian. Oleh itu, matlamat kajian ini ialah untuk mengenal pasti isu-isu reka bentuk perisian yang perlu dipertengahkan dalam peringkat penyelenggaraan dan untuk meningkatkan model penyelenggaraan ini. Peningkatan model yang dicadangkan ini berhasrat untuk mengelak kelemahankelemahan pada reka bentuk dengan mempertimbangkan ciri-ciri keselamatan. Metodologi pembangunan perisian yang selamat menyediakan cara-cara untuk mengintegrasikan keselamatan dalam perisian semasa pembangunannya. Pembangunan perisian yang selamat berkemungkinan ialah keselamatan keperluan proses, keselamatan proses reka bentuk, suatu set garis panduan dan prinsip-prinsip keselamatan. Semasa menjalankan penyelanggaraan, dua kajian-kajian case telah dijalankan dengan pakar-pakar industri perisian dan keputusannya dikaji. Maklum balas menunjukkan bahawa model yang dipertingkatkan boleh digunakan untuk membimbing pereka bentuk/arkitek perisian dalam mengekalkan reka bentuk perisian yang selamat dan kurang kelemahan.

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CHAPTER 1

INTRODUCTION

1.1 Introduction

Software is one of the main components of computer system, it is operating all hardware parts of computer machine even though operating all computerize machine in the current time. Therefore software industry expands greatly with increasing of computer users because of all universities, governments and business workers created demand for software. Software development organization implements process for constructing software and used standard technique to write the software. Software development does not stop when the system is delivered to the client but continue for life time of the system. Most large companies spend a lot of money to use of software for many years to get back on it is investment but business change and change of user expectation and operational environment generate new requirement for existing software. The software traceability ensures design maintenance traceable to keep the design component for software link to reflect good requirement for user and adapted with new change. There are many secure software maintenance efforts in the directions of building secure software design and one of these efforts using traceability process to trace the designing of the software from requirements and throughout building secure software design.

Software maintenance changes should not expose the system to threats to its confidentiality, integrity and availability. The effect of maintenance change in the

security of the software should first be evaluated when the change is occurred in the design and later during the verification process. In this project will propose a model for improving traceability in the design maintenance. The model can be evaluated using case study.

1.2 Problem Background

Software maintenance activity is performed by giving feedback and defects report to the vendor and asking for corrections. The corrections correct the defects or security vulnerabilities. It is important for building, maintaining and reuse software to improve the functionality of software design, and accurate traceability need to be resilience to change as possible. The traceability links remain true even when the model change (Yu, Jurjens et al. 2008). The resilience change in software property can help to reduce the effort in maintenance modification. Most refactoring steps are used to improve the understandability of maintenance process. Software design is the most important process of software maintenance activity, so that how to trace the security issues in the design phase in the early stage of software development and what are the security vulnerabilities in the design that threaten software especially in web application.

This study is concentrated for enhancing one established model called task oriented maintenance model and the enhancing collaborate with some phases which are related to requirement phase and design phase. Another objective of this study is to validate the model in the real life.

1.3 Software Maintenance

Apache http server and Mozilla web browser have been studied by (Koponen and Hotti 2005) of two large projects and came out with the conclusion that maintenance process in software is alike to the common vision of the maintenance process defined in the standards ISO/IEC 12207 (1995) and ISO/IEC 14764 (1999) (See Figure 1.1).

In the picture maintenance process is containing problem and modification analysis, maintenance review/acceptance and modification implementation which is connected with cyclic relationship. After these processes, software will entering retirement and migration phase which is can be the end of software life cycle.

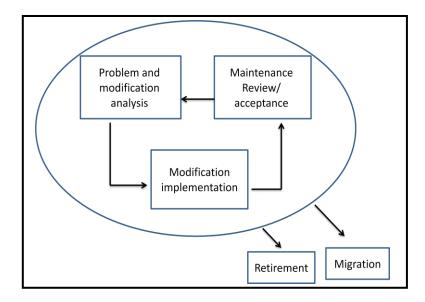


Figure 1.1 ISO/IEC Maintenance Process Activities

1.4 Problem Statement

The research highlights security issues in the design for secure software maintenance. The maintenance process used to trace the development of software

from requirement through design process to vet the software functionality and find any missing security requirements that is not allocate through design process. Traceability process ensure that design satisfies the security requirements and the implementation does not digress from secure design. The previous studied maintenance model has been developed, but did not focus on the vulnerabilities in the design for secure software maintenance as mention it in problem background.

Indeed, this study will improve software design architecture during maintenance process and strive to reduce or mitigate security flaws that designer may overlook it's in the design for secure software. Web application attacks nowadays exploits design flaws with malicious intend to abnormal use software systems and breaks security protection. In addition, most of users not worry about security principles during collection of requirements. But during analyses process the user remembered that do not concentrate on security requirement which is significantly used to reduce software threats and security vulnerabilities in the software design. Ultimately, this study enhances task oriented maintenance model by utilizing security principles and guidelines in the design of secure software maintenance. The model highlights the following questions:

- What are the design issues that are occurred during maintenance of secure software design?
- What are the security enhancements can be proposed to reduce software vulnerabilities in secure software design maintenance?
- Does the software maintenance functionality work as it is suppose to do?

1.5 Project Objectives

1. To identify software design issues that needs to be addressed in maintenance process.

- 2. To propose security enhancement for task oriented maintenance model using secure software design maintenance.
- 3. To analyzed and validate the enhanced model by conducting case study via software industry experts.

1.6 Project Scope

- 1) The study focus on enhancing security traceability in the design of software maintenance model.
- The proposed model will be evaluated using case study can be conducted at UTM CICT for software development.

1.7 Project Organization

This thesis is divided into six chapters. The first chapter presents the introduction of study which contains the explanation of background, problem statement, scope, objectives and the contribution. The study of literature will be reviewed in Chapter two. This chapter is concentrated in reviewing current design issues of software maintenance, Software maintenance models, select one maintenance model to enhance, traceability and some explanation about security requirements and design phase. Chapter three discuss about methodology of the research. The implementation of enhancements for selecting TOSiM model, proposed enhancement processes, maintenance process in design, target system and validation of TOSiM model using survey all can be described in Chapter four while Chapter five present implementation of survey and data collection for TOSiM Model. Chapter six explains about the conclusion and future work.

1.8 Conclusion

Security threats in software systems are a major dangerous that threatens computer software. In the early stages of software development, these issues need to handle, so that this project propose security enhancements in one maintenance model by using secure design features and analysis, while security threats modeled by use and misuse case, attack tree and attack pattern. Security design analyses method give a good guidance in detailed design validation of the system implementation. This method assists software designers/architects to discover security vulnerabilities in the early stage of design and to utilize security mitigation techniques to reduce it.

The project used some secure design practices and guidelines that are reported in chapter two. It is expected that these practices aid the developers to respect security techniques and grow the number of security issues that are encountered.

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