DEVELOPMENT OF ICT STRATEGIC PLAN FOR SMART SCHOOL IN IRAN (CASE STUDY: MINISTRY OF EDUCATION IN IRAN)

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Dedicated to my mother and my father whose love, encouragement and values will always guide and inspire me

And

To my beloved wife and daughters,

And to the hope that they will encouraged to drive for the best throughout their lifetimes

To my friends who encouraged me

And to all my lecturers and my friends who guided me and helped me to finish during my study

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In the name of Allah, the most gracious, the most merciful, for giving me the determination and will for completion this study.

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Abstract

The purpose of this project is on development of ICT Strategic Plan for Iran Secondary education (Specially High School) in order to define a roadmap for establishing a standard infrastructure and platform for using ICT in teaching and learning at this level of education. In Iran, currently we are running 4th five year national development plan. The qualitative goals of government of Iran in this plan have included developing e-enabled national services such as e-commerce, e-learning, e-health, and egovernment. Based on my finding in Malaysian Smart School Pilot project and its success, Iran will benefit from customizing and applying practices of Malaysia in development of both smart schools and the ICT Strategic Plan for smart schools. The reason is Smart School Pilot project and its successor, the four waves roadmap for converting all schools to smart schools in Malaysia were executed and successfully have been performed. In Iran, Smart schools efforts recently have been started by selecting around 100 schools in main cities of states. This activity is based on the results of four sample schools that had equipped earlier. By visiting these initiatives and studying latest practices of Malaysia, the author realized that for succeeding and speeding up smart school development in Iran, an integrated ICT plan should be provided. This plan will coordinate Ministry of Education and other stakeholders such as schools administrators, ICT staffs and local participants to follow a standard, effective and efficient path for implementing smart schools.

ABSTRAK

Tujuan dari projek ini adalah pada pengembangan ICT Strategis Rencana Iran untuk pendidikan sekunder (Specially School) untuk menetapkan peta jalan untuk membangun infrastruktur dan platform standar untuk menggunakan ICT dalam pengajaran dan pembelajaran di tingkat pendidikan ini. Di Iran, saat ini kita sedang berjalan 4. Lima tahun rencana pembangunan nasional. Kualitatif tujuan pemerintah Iran dalam rencana ini termasuk pengembangan e-nasional diaktifkan layanan seperti ecommerce, e-learning, e-health, dan e-pemerintah. Berdasarkan temuan kami di Malaysia Smart Sekolah Pilot proyek dan keberhasilan, kita perlu menyesuaikan saat ini proyek pengembangan ICT dalam Rencana Strategis untuk memenuhi persyaratan dari kedua pendidikan di Iran. Hal ini karena Smart Sekolah Pilot proyek ini ditentukan berdasarkan beberapa rencana strategis yang ada pada pendidikan di Malaysia. Lain yang penting adalah untuk mengembangkan sebuah Rencana Strategis ICT untuk bisnis kita perlu panduan. Oleh karena itu kami ditinjau Mampu Pedoman ICT Rencana Strategis dari Malaysia dan panduan dari Iran bernama Kerangka Nasional Informasi Arsitektur. Salam untuk kami kami yang disesuaikan kebutuhan mereka untuk mengembangkan ICT untuk Rencana strategis pendidikan menengah di Iran.

TABLE OF CONTENTS

CHAPTER	ACKNOWLEDGEMENTS ABSTRAK		PAGE
			iv
			vi
	TAB	BLE OF CONTENTS	vii
	LIST OF TABLES TABLE OF FIGURES		xiii
			xiv
	LIST	Γ OF ABBREVIATIONS	XV
1	PROJECT OVERVIEW		1
	1.1.	Introduction	1
	1.2	Statement of the problem	4
	1.2.	Significance of the study	8
	1.3.	Objectives	10
	1.4.	Scope of the project	10
	1.5.	Summary	11
2	LITI	ERATURE REVIEW	12
	2.1	Introduction	12
	2.2	Information System	13

2.2.1 Information system plan	13
2.3 Smart school Requirements	15
2.3.1 School Change	15
2.3.2. Technology in School	15
2.3.3. Concepts and definitions	17
2.3.4. Rationale for Using Technology	17
2.3.5 This Smart School should have the following qualities:	20
2.4 The Learning Taxonomy Using ICT	21
2.4.1 Teaching and Learning Concepts	23
2.4.2 Roles of Students and Teachers	24
2.4.3 Learning Strategies	24
2.4.4 Student Diversity	25
2.5 Framework of ICT Use in Learning and Teaching	26
2.5.1 Three frameworks for guiding the study of Educational	
Technology	26
2.5.2 Models of Student Learning	27
2.5.3 Independent Learner	27
2.5.4 Interactive Learner	28
2.5.5 Collaborative Learner	28
2.5.6 The Professional Practice	29
2.6. Three main concepts of Smart Schools	30
2.6.1 Appropriate use of technology	31
2.6.2 Thinking and creativity enhancement	31
2.6.3 Values Inculcation	32
2.7 ICT Infrastructure in Education	32
2.7.1 Technology	32
2.7.2 Levels of Technology	33
2.8 The Smart School Success	34
2.9 Guiding Principles	34
2.10 Smart School in Malaysia	37
2.10.1 What are the model /concept of a Smart School?	39
2.10.2 Objectives of the Malaysian Smart School	40
2.10.3 Goals of Smart Schools	41

2.10.5 The Main Components	42
2.10.6 Teaching and Learning Concepts: Guiding Principles	43
2.10.7 Management	45
2.10.8 Processes and Scenarios	46
2.10.9 People, Skills, and Responsibilities	46
2.10.10 Technology Enablers	49
2.10.11 School-level technology	49
2.10.12 Policy Implications	50
2.10.13 Parents and community's support	52
2.10.14 Present Schools verse Smart Schools	53
2.11 Smart School in Singapore	54
2.12 Smart School in Philippines	55
2.13 Smart School in England	56
2.14 MAMPU	58
2.14.1 Introduction	58
2.14.2 MAMPU ICT Guideline	59
2.15 Summary	62
RESEARCH METHODOLOGY	64
3.1 Introduction	64
3.2 Research paradigm, research approach, research of inquiry	65
3.3 Research Design	66
3.3.1 Phase 1: Initial Planning Phase	68
3.3.2 Phase 2: Analysis	68
3.3.3 Phase 3: Develop ICT Strategic plan for smart schools	73
3.3.4 Phase 4: Thesis writing and research framework	74
3.4 Project Schedule	75
3.5 Summary	77
ANAI VZE SMADT SCHOOL ICT STDATECV DLANNUNC IN	ſ
MALAYSIA	78
	2.10.6 Teaching and Learning Concepts: Guiding Principles 2.10.7 Management 2.10.8 Processes and Scenarios 2.10.9 People, Skills, and Responsibilities 2.10.10 Technology Enablers 2.10.11 School-level technology 2.10.12 Policy Implications 2.10.13 Parents and community's support 2.10.14 Present Schools verse Smart Schools 2.11 Smart School in Singapore 2.12 Smart School in Philippines 2.13 Smart School in England 2.14 MAMPU 2.14.1 Introduction 2.14.2 MAMPU ICT Guideline 2.15 Summary RESEARCH METHODOLOGY 3.1 Introduction 3.2 Research paradigm, research approach, research of inquiry 3.3 Research Design 3.3.1 Phase 1: Initial Planning Phase 3.3.2 Phase 2: Analysis 3.3.3 Phase 3: Develop ICT Strategic plan for smart schools 3.3.4 Phase 4: Thesis writing and research framework 3.4 Project Schedule 3.5 Summary ANALYZE SMART SCHOOL ICT STRATEGY PLANNING IN

	4.1	Introd	uction 78	
	4.2	The S	mart School Policy (SSP)	79
	4.3	The M	ASC key elements	84
		4.3.1	MSC Flagship Applications	85
	4.4	The S	Smart School Pilot Effort	86
		4.4.1	The Smart School Pilot Effort Objectives	86
		4.4.2	Background information of pilots	87
		4.4.3	Scope of the Pilot Projects	88
	4.5	The S	mart School CRFPs	88
		4.5.1	The Smart School Teaching-Learning Materials	88
		4.5.2	The Smart School Assessment System	89
		4.5.3	The Smart School Management System (SSMS)	89
		4.5.4	The Smart School Technology Infrastructure	90
		4.5.5	The Smart Schools Systems Integration	90
	4.6	Imple	menting Malaysia's Strategy School	91
	4.7	Achie	vements of the Pilot Project	92
	4.8	MoE '	Target by 2010: 10,000 Smart Schools	94
	4.9	Lesso	n Learnt from Smart Schools in Malaysia	98
	4.10	Sumn	nary	101
5	ICT	USAGE	E in Iran EDUCATION system	103
	5.1	Introd	luction	103
	5.2	Analy	ze Education Environment in Iran	104
		5.2.1	School Education System in Iran	105
		5.2.2 F	Review Education Issues in Iran	107
	5.3	Analy	ze ICT Environment in Iran	109
		5.3.1	National policies, strategies and programs	109
		5.3.2	Current level of ICT access and use	112
		5.3.3	Major initiatives	114
		5.3.4	Training of ICT for Teachers	116
	5.4.	Issues	and challenges on using ICT	116
		5.4.1	Economic issues	117
		5.4.2	Social issues	118

		5.4.3 Political issues	118
		5.4.4 Cultural issues	119
		5.4.5 Ministry of Education Issues	119
		5.4.6 Governmental Issues	120
	5.5	Smart Schools in Iran	121
		5.5.1 Strategy Plan for Smart Schools (SPSS) in Iran	122
	5.6	Analysis of ICT use in Smart schools	124
	5.7	Summary	125
6	ICT	STRATEGY PLAN FOR SMART SCHOOL IN IRAN	127
	6.1	Introduction	127
	6.2	ICT Strength, Weaknesses, Opportunities and Threats	128
		6.2.1 Iran's ICT Strengths for Smart Schools	128
		6.2.2 Iran's ICT Threats for Smart Schools	129
		6.2.3 Iran's ICT Opportunities for Smart Schools	129
		6.2.4 Iran's ICT weakness for Smart Schools	130
	6.3	Smart School initiatives in Iran	132
	6.4	ICT Strategy Plan for Smart Schools in Iran	135
	6.5	Target Applications for Smart Schools	138
		6.5.1 Smart School Management System	138
		6.5.2 Smart School Training System School	139
		6.5.3 Online Learning system	139
		6.5.4 Examination System	140
		6.5.5 Course Content Systems	140
		6.5.6 Financial and Official System	141
		6.5.7 School Equipment Management	141
	6.6	Technology Strategies for Smart Schools	143
	6.7	ICT Governance for Smart Schools	145
	6.8	Iran's ICT Challenges for Smart Schools	147
	6.9	Summary	148

7	DISCUSSION AND CONCLUSION	149
	7.1 Introduction	149
	7.2 Achievement	149
	7.3 Constraints and Challenges	150
	7.4 Aspiration	151
	7.5 summary	152
	APPENDIX I.	157-164

LIST OF TABLES

TABLE NO.	TITLE	PAGE
2.1	Elements As A Rational For Using Technology In	21
	Education	
2.2	Cognitive Taxonomy	24
2.3	Components Of Smart Schools	58
3.1	Research Paradigms, Approach And Strategies Of	66
	Inquiry	
3.2	Operational Research Framework For Phase 1	69
3.3	Operational Research Framework For Phase 2	73
3.4	Operational Research Framework For Phase 3	75
3.5	Operational Research Framework For Phase 4	76
4.1	The Budget For SSP Pilot Project 1999-2002	82
4.2	The Proportion Of Public Expenditure On Education As	83
	A Percentage Of GDP In 1998-2000: Malaysia	
	Compared With Others	
4.3	The Six Priority Areas For The Development Of Online	83
	Curriculum In Australia Schools 2000-2005	
5.1	Pre Higher Education System In Iran	108
6.1	SWOT Analysis Summary	133
6.2	Target Applications For Smart School Development In	144
	Iran	

LIST OF FIGURES

FIGURE NO.	TITLE	PAGE
2.1	Relationship Between Business, IS And IT	15
2.2	The Main Components Of Smart School	46
2.3	Smart School Features	52
2.4	Principle Actors And Activities In Smart School	53
2.5	Present Schools Vs. Smart Schools	54
2.6	ICT Strategy Approach In MAMPU	62
3.1	Operational Framework	68
3.2	Research Schedule	77
4.1	Malaysian's Vision For Knowledge Economy	80
4.2	Smart School Milestones For Malaysia	96
4.3	Smart School Roadmap For Malaysia	99
6.1	Computer Labs In Smart Schools In Iran	142

LIST OF ABBREVIATIONS

ABBREVIATION DESCRIPTION

CRFP Concept Request for Proposal

ICT Information and Communication Technology

MSC Multimedia Super Corridor

NICTA National ICT Agency

NGN Next Generation Network

SSP Smart School Policy

SSMS Smart School Management System

TAKFA The Information and Communication Technology

Application Program in Iran

TSS Telecom Smart School corporation

CHAPTER 1

PROJECT OVERVIEW

1.1. Introduction

Information and communicatory Technology (ICT) is an increasingly powerful tool for participating in global markets; promoting political accountability, improving the delivery of basic services and enhancing local development opportunities.

The rapid development of (ICT) affects the development of technology implementation in every aspect of life, from business, entrainment, socials and education especially. The benefit of ICT's role in education had been realized since 1990's, along with the declining p rice of personal computer, the widespread of internet access, the increasing of IT application in the documentation functions, and the availability of animation software development.

Iran has a long and rich history and civilization. This country at the current time has a large network of private, public and state affiliated universities offering degrees in higher education. State-run universities of Iran are under the direct supervision of Iran, s Ministry of Science, Research and Technology (for non-medical universities) and Ministry of Health and Medical Education (for medical schools). Studies of Iran history show that people of this country most of the time involved in war, attack and revolution. But due to the rich heritage of knowledge among the society they were always looking to improve their knowledge.

At pre-higher level, ministry of Education has divided the structure of the education system into five cycles, namely pre-school, primary, middle (or guidance), secondary and post-secondary. Three outstanding characteristics of the Iranian education system must be mentioned at this point. First, elementary education is mandatory under the Iranian constitution. Secondly, due to increasing number of applicants, admission to postsecondary institutions is through a nation-wide entrance examination and thus only the most talented students can enter universities. Finally, in general, education (in primary, secondary and post-secondary levels) is free of charge though private schools and universities authorized by law are allowed to charge tuition fees.

Iran intends to transform its educational system, in line with and in support of the nation's drive to fulfill Vision 2025. This Vision calls for sustained, productivity-driven growth, which will be achievable only with a technologically literate, critically thinking work force prepared to participate fully in the global economy of the 21st century. At the same time, developing the potential of individuals in a holistic and integrated manner so as to produce individuals who are intellectually, spiritually, emotionally, and physically balanced and harmonious. The catalyst for this massive transformation will be technology supported Smart Schools while fostering the development of a work force prepared to meet the challenges of the new century.

Transforming the educational system will entail changing the culture and practices of Iran's primary and secondary school, moving away from memory-based learning designed for the average student to an education that stimulates thinking, creativity and caring in all students, caters to individual abilities and learning styles, and is based on more equitable access. It will require students to exercise greater responsibility for their own education, while seeking more active participation by parents and the wider community.

For instance, in the 4th 5-Year National Develop Plan (2005-2009) of Iran, IT has a major role. The main goals of this plan have included[1]:

- Increasing Internet users till 35% of population;
- Increasing telephone subscribers till 50%;
 - Increasing mobile subscribers till 40%.

The value of ICT projects in this plan of Iran has consisted of 19 billion dollars for communication development and 5 billion dollars for IT infrastructure. The government's policy in telecommunication sector has comprised[1]:

- Migration from monopoly to competition in telecom industry;
- Telecom de-regulation;
- Migration from traditional telecom to Next Generation Network (NGN);
- Promotion foreign investment.

The quantitative goals in this plan have contained 40 million telephone lines, 30 million mobile lines, and 20 million Internet access account. The qualitative goals of

government of Iran have included developing e-enabled national services such as e-commerce, e-learning, e-health, and e-government.

1.2 Statement of the problem

Currently, with a population of 68 million and a growth rate of 1.08 percent [2], and domestic production as measured by GDP of \$115 billion, Iran is the second most populous country with the second-largest economy in the Middle East. The country has the distinction of being the second-largest OPEC oil producer, and has the world's second-largest reserves of gas. The literacy rate is more than 79 percent and education is compulsory through high school. There are currently approximately 18 million students in the school, and about 1.7 million in the universities[3]. Moreover, over than 2.3 million staffs are working in the governmental organizations, such as ministries, universities and other state institutions 4. According to the World Bank Report, Iran has placed emphasis on human development and social protection with good progress to-date. For example, from the early 1970s to 2001 primary school enrollment rates increased from 60 to 90 percent and the portion of the population living under the poverty line decreased significantly from 47 percent in 1978 to 16 percent in 1999.

As a result of heavy investment in the telecommunication system since 1995, the number of telephone lines, cellular phone, and radio and television stations has grown. Many villages have been brought into the net; the number of main lines in the urban systems has approximately doubled; and thousands of mobile cellular subscribers are being served. It is estimated that the number of telephone lines and mobile phones respectively from 13.2 million and 3.4 million in the current year would reach to 20 million and 5 million lines in the next year. There has been a considerable increase in

number of Internet users in the recent years. The rapid development in ICT and the recent trend of globalization and their influences in different social and economic systems are motivating issues for the Iranian government to cope comprehensively with such technological issues. Thus, Iran's National ICT Agenda (INICTA) was initiated by the government. The aim of INICTA, or Extension of Application of Information and Communication Technologies in Iran, is to develop and maintain an advanced technological environment in order to support and enhance the education, research, and learning, service, and administrative activities all over the country. At the beginning of 1998, national ICT development study began by the formation of the Supreme Council of ICT (SCICT) under the president's own leadership. At the beginning of 2002, the parliament allocated a national and centralized budget for INICTA. Currently, the plan has more than 40 major projects and 110 subprojects that cover all major aspects of the ICT applications in the country.

Since, ministries and other state organization are allowed to spend 2% of their total budget in ICT projects, it is expected that growing ICT related projects will be implemented in the near future. The INICTA seeks similar purposes as we can also see in the several international ICT programs initiated for developing countries, such as United Nations Information and Communication Technologies Task Force, UNESCO Asia and Pacific Regional Bureau for Education[4], World Bank initiative and World Summit on Information Society[5] which were planned to promote the confidence and technological competence of The budget for the NICTA is allocated by the parliament at the beginning of every fiscal year. Many studies have emphasized that the use of ICT has a considerable effect on teaching and learning processes such as less directive and more student-centered teaching, increased interest in teaching, increased planning and collaboration with colleagues and greater participation in school. The results of a number of empirical researches on achievements related to the use of ICT in education are well highlighted in the related literatures[5]. Thus, it is natural that in the Iran's national ICT plan a significant emphasize has been drawn to support and enhance the educational processes in schools, universities and governmental organizations, known as Development of Human Resources and Education Program (highlighted before by asterisks).

The Ministry of Education has several key educational plans to develop ICT applications in primary, secondary and high schools. In this case, the ministry is the most important organization which has the majority of the ICT educational projects in the Iran's national ICT plan. So far, 6,500 schools have computer sites (33%) and by 2006 all of the rest will as well. Moreover about 1200 (10%) schools have been connected to the Internet. About 70,000 teachers (8%) have participated in ICT related workshops and courses. The Growth Network (www.roshd.ir) is the Ministry's plan for establishing ICT facilities in schools. Guidelines for the Growth Network include research and development, putting hardware and Internet connectivity in place, developing educational materials and providing training for people in the educational sectors.

The Information and Communication Technology Application program (TAKFA) in Iran is the most important policy initiative for Iran. Its mission is to foster the development of a knowledge-based economy by achieving the following objectives (some objectives mentioned):

- Creating infrastructure (network, law and security) for Iran's information and communications development.
- Promoting the development of ICT skills at both individual and institutional levels.
- A plan for electronic government (system, virtual network, law and security).
- A plan for promoting ICT application in education and expanding digital skills in Iran's manpower.
- A plan for expanding ICT in higher education.
- A plan for expanding ICT in health, treatment and medical education.
- Developing ICT in schools.
- Creating digital libraries.
- The application of ICT in schools and workforce development (at primary and secondary schools as well as vocational training institutes).

Given that most world governments are addressing the issues of globalization and how to harness the capacities of the ICT revolution to achieve world competitiveness, what makes the Malaysian and Iran government's efforts different from others? In spite of the above progress in the country, Iran is facing many problems in implementing ICT plans. These problems are rooted from its socio-economic structures. This study is trying to find out these problems and develop a comprehensive ICT strategy plan for smart school in secondary education as a practical plan for implementing ICT for smart school at high school.

Although in recent years some efforts have been done for developing smart schools in Iran, there is not a defined and an efficient way for establishing ICT environment for smart schools. Based on my interviews in different levels of organizations, namely, ministry of education, education offices of states and cities and finally in several pilot high schools that have planned to become smart school, it realized that there are many concern on development of smart schools. For instance, these schools need to have electronic contents for courses, special networks and internet lines and also they should have computers, printers and other equipments to become a real smart schools. In fact, it realized that an ICT strategy plan is required for executives to coordinate all programs and activities in developing smart schools. This ICT plan also will help all participants to define their activities and roles in spread of ICT platforms for smart schools.

The following are proposed strategies to improve and develop the use of ICT in smart schools:

- Develop a national ICT strategic plan that is appropriate for primary, secondary and high schools, as well as vocational training centers.
- Train specialist teachers to develop ICT teaching in smart schools.
- Train ICT specialists in the Education Department.
- Introduce smart school principals to the use of ICT.

- Hold training seminars to introduce families to the use of ICT in teaching.
- Activate parent-teacher associations to support the use of ICT in teaching.

1.2. Significance of the study

In Iran the Ministry of Education is committed to utilizing the following multiprong strategies to ensure that the objectives of ICT in education are achieved:

- The preparation of sufficient and up-to-date tested ICT infrastructure and equipment to all educational institutions.
- The roll-out of ICT curriculum and assessment and the emphasis of integration of ICT in teaching and learning.
- The upgrading of ICT knowledge and skills in students and teachers
- Increased use of ICT in educational management.
- The upgrading of the maintenance and management of ICT equipment in all educational institutions.

Also The Ministry of Education sees ICT as a tool to revolutionize learning, to produce richer curricula, enhanced pedagogies, more effective organizational structures in schools, stronger links between schools and society and the empowerment of learners. The concept of ICT in education, as seen by the Ministry of Education, includes three main policies for ICT in education such as ICT for all students, meaning that ICT is used as an enabler to reduce the digital gap between the schools, The role and function of ICT

in education as a teaching and learning tool, as part of a subject, and as a subject in its own right, using ICT to increase productivity, efficiency and effectiveness of the management system. Smart Schools are not only characterized by the introduction of technology but also by their ability to deliver education in a better way. Multimedia technologies will create the enabling infrastructure for new teaching-learning and management processes, the connectivity to the external constituencies, and the educational network to link all Smart Schools.

Based on Forth Five Year Development Plan of Iran, the following are several proposed strategies for improvement and development of using ICT in the country[1]. Develop detail of national strategies and plans for attraction and transformation ICT in the country:

- Train specialist principles to develop IT teaching;
- Introduce principals to the use of IT and help them develop a supporting society school culture;
- Develop a vision for education of using IT based on lifelong learning;

There are many issues to be considered. The government should invest in the infrastructure development, by providing the necessary resources and training to the population. Despite the obstacles, internet is expanding in Iran. The government in its Forth Five Year Development Plan should show its support by allocating resources to this growing sector.

1.3. Objectives

The objectives of this project are as follows:

- To analyze Malaysian Smart School Practice for reuse in Iran.
- To study current ICT environment in Education in Iran.
- To develop ICT Strategic Plan for smart schools in Iran

1.4. Scope of the project

Due to time and financial constraints the scope of the project will focus on the following areas only:

- This study will only will base on ICT practices of smart school in Malaysia
- The project is limited to current secondary school and ICT environment in Education of Iran
- This project will develop ICT Strategic Plan for smart school in Iran.

1.5. Summary

Vision 2025 of Iran emphasized that the country had to embrace the knowledge economy in order to become globally competitive. Creating an information Communication Technology (hereafter ICT) literate society was a central platform in achieving that transformation. Smart Schools can be part of 2025 strategy which not only characterized by the introduction of technology but also by their ability to deliver education in a better way. The Government can plan so that all schools to be converted into Smart Schools by the year 2025. There has been a long way for Iran to achieve its strategic planned goal. This study presents the main plans and experience of Malaysia in order to gain a standard level of infrastructure for smart school in secondary level. The objectives of the Information and Communication Technology Application program (TAKFA), the most important policy initiative for Iran, in secondary education level are:

- A plan for promoting ICT application in education and expanding digital skills in Iran's manpower.
- Developing ICT in schools.
- Creating digital libraries.
- The application of ICT in schools and workforce development (at primary and secondary schools as well as vocational training institutes).

In spite of the some progresses in ICT and some defined plans in Iran, this country is facing lack of developing ICT plans in lower levels such as high school level and also many issues in implementing ICT plans. These problems are rooted from its socioeconomic structures. This study is attempting to find out these problems and their solution and analyze them at secondary level of education and developing an ICT strategy plan for development of smart schools.

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