ABSTRACT

Theory of Inventive Problem Solving (TRIZ) is one of the Value Engineering (VE) systematic tools to improve the value of products by examination of function, by which designer can systematically solve problems and enhance decision-making. Design for Manufacture and Assembly (DFMA) is an approach to improve product performance and to simplify product. This project report describes work to integrate DFMA and TRIZ to improve and value added the current design of consumer product. The used of TRIZ concept will eliminate the contradiction problem that occurred during the process of improvement of the product by applying the principles proposed by TRIZ. TRIZ had simplified 39 standard technical characteristics that cause conflict. These are called the 39 Engineering Parameters. The conflict then can be solved by referring to the 40 Inventive Principles. Results from case studies showed that the integrating of DFMA and TRIZ can improve the product design efficiency value, minimize assembly complexity, reduce the overall assembly time and cost, and reduce the number of part in product improvement compared by just using single tool.

ABSTRAK

Teori Mencipta Penyelesaian Masalah (TRIZ) adalah salah satu peralatan sistematik dalam Kejuruteaan Nilai (VE) untuk meningkatkan nilai sesuatu produk dengan menganalisakan fungsinya, di mana pereka dapat menyelesaikan masalah secara sistematik dan keputusan yang dibuat dapat ditingkatkan. Sementara itu, Rekabentuk untuk Pembuatan dan Pemasangan (DFMA) adalah kaedah untuk meningkatkan keupayaan produk dan memudahkan rekabentuk produk. Dalam laporan ini, kerja untuk meningkatkan keupayaan produk dan penambahan nilai untuk rekabentuk produk pengguna terkini dihuraikan dengan menggunakan kaedah pergabungan di antara (DFMA) dan (TRIZ). Penggunaan konsep (TRIZ) akan menghapuskan percanggahan masalah yang dihadapi semasa proses meningkatkan nilai produk dengan mengaplikasikan prinsip yang dicadangkan oleh (TRIZ). (TRIZ) telah menyimpulkan 39 sifat teknikal yang boleh menyebabkan konflik. Ia dipanggil 39 Parameter Kejuruteraan. Walaubagaimanapun, konflik tersebut dapat diselesaikan dengan merujuk kepada 40 Prinsip Mencipta. Keputusan daripada kajian menunjukkan pergabungan di antara (DFMA) dan (TRIZ) akan meningkatkan nilai rekabentuk produk, meminimakan kekompleksan kecekapan pemasangan, mengurangkan masa dan kos pemasangan, dan mengurangkan bilangan jumlah bahagian dalam pembangunan produk berbanding dengan hanya mengunakan satu peralatan sahaja.

TABLE OF CONTENTS

CHAPTER	TITLE	PAGE
	DECLARATION	ii
	DEDICATION	iii
	ACKNOWLEDGEMENT	iv
	ABSTRACT	V
	ABSTRAK	vi
	TABLE OF CONTENTS	vii
	LIST OF TABLES	xiii
	LIST OF FIGURES	xiv
	LIST OF ABBREVIATIONS	xvi
	LIST OF SYMBOLS	xvii
	LIST OF APPENDICES	xviii
1	INTRODUCTION	1
	1.1 Introduction to the problem	1
	1.2 Objectives	2
	1.3 Scope	2
	1.4 Methodology of study	3

	1.5 S	Significa	nt of study	5
	1.6 F	Report st	ructure	5
	1.7 \$	Summary	I	6
2	LIT	ERAT	URE REVIEW	7
	2.1	Introd	duction	7
	2.2	Value	Engineering	8
		2.2.1	What is Value Engineering?	8
		2.2.2	The Job Plan	9
		2.2.3	How it Works?	11
	2.3	Theo	ry of Inventive Problem Solving (TRIZ)	12
		2.3.1	History of TRIZ	12
		2.3.2	What is TRIZ?	12
		2.3.3	TRIZ Fundamental	13
			2.3.3.1 Ideality	13
			2.3.3.2 Functionality	14
			2.3.3.3 Resource	15
			2.3.3.4 Contradictions	17
			2.3.3.5 Evolution	22
		2.3.4	Additional TRIZ Tools	23
			2.3.4.1 ARIZ (Algorithm for Inventive	
			Problem Solving)	24
			2.3.4.2 Su-Field Analysis	24
			2.3.4.3 Anticipatory Failure Determination	
			(AFD)	24
			2.3.4.4 Directed Product Evolution (DPE)	25
		2.3.5	Integration TRIZ with Others Problem	
			Solving Tools	27
	2.4	Desig	gn for Manufacture and Assembly (DFMA)	29
		2.4.1	What is DFMA?	29
		2.4.2	The DFMA Approach	30

32

3	TRI	Z CONCEPT	33
	3.1	Introduction	33
	3.2	General TRIZ Process Procedures	34
		3.2.1 Problem Definition	34
		3.2.2 Problem Classification and Tool Select	ion 36
		3.2.3 Solution Generation	37
		3.2.4 Concept Evaluation	38
		3.2.5 TRIZ Tool Selection	38
	3.3	Technical Contradiction Elimination – Inventiv	ve
		Principle Method	38
		3.3.1 Identify the Problem	39
		3.3.2 Formulate the Problem	40
		3.3.3 Previously Well-Solved Problem	41
		3.3.4 Look for Analogous Solutions & Adapt	t
		To the Solution	41
	3.4	Summary	45
4	PRO	DDUCT CASE STUDY	46
	4.1	Introduction	46
	4.2	Product as Case Study	47
		4.2.1 Product Selection	47
		4.2.2 Product Tree Structure	48
		4.2.3 Part ID Number	50
		4.2.4 Assembly Sequence	51
	4.3	Part Critique	51
	4.4	Summary	56
		2	_

2.5

Summary

5	DES	IGN F	OR ASSEMBLY (DFA) ANALYSIS	
	FOF	R ORIG	INAL DESIGN	57
	5.1	Introdu	action	57
	5.2	Classif	ication of Product parts	58
	5.3	Theore	etical Minimum Parts Assessment	59
	5.4	DFA V	Vorksheet	60
	5.5	Result		62
	5.6	Summa	ary	63
6	PRO	POSEI	D IMPROVEMENT OF NEW	
	DES	SIGN US	SING DFMA METHODOLOGY	
	ANI	TRIZ	CONCEPT	64
	6.1	Introdu	action	64
	6.2	Improv	rement by Using DFMA Methodology	65
		6.2.1	Improvement 1: Connector	65
		6.2.2	Improvement 2: Wiper Holder	66
		6.2.3	Improvement 3: Male Adjuster	67
		6.2.4	Improvement 4: Female Adjuster	68
		6.2.5	Improvement 5: Stopper	69
		6.2.6	Improvement 6: Rod A	70
		6.2.7	Improvement 7: Handle	71
		6.2.8	Improvement 8: Joint	71
		6.2.9	Improvement 9: Snap Fit Shaft	72
		6.2.10	Improvement 10: Pusher	73
	6.3	Improv	rement by Using TRIZ Concept	74
		6.3.1	Improvement1: Pusher	74
		6.3.2	Improvement 2: Male and Female Adjuster	75
		6.3.3	Improvement 3: Joint	76
		6.3.4	Improvement 4: Wiper Holder, Connector,	

		Arms and Pins	77
6.4	Summ	nary	79
DFN	IA ANI	D TRIZ ANALYSIS FOR NEW	
DES	IGN		80
7.1	Introd	uction	80
7.2	DFMA	Analysis for New Design	81
	7.2.1	Classification of Product Parts	82
	7.2.2	Theoretical Minimum Parts Assessment	83
	7.2.3	DFA Worksheet	83
	7.2.4	Result	85
	7.2.5	DFM Analysis	86
7.3	TRIZ A	Analysis for New Design	87
	7.3.1	Classification of Product Part	88
	7.3.2	DFA Worksheet	89
	7.3.3	Result	90
	7.3.4	DFM Analysis	91
7.4	Summa	ary	91
DIS	CUSSIO	ON	92
8.1	Introdu		92
8.2	Compa	arison of Product Case Study Result	93
	8.2.1	Comparisons of DFMA Analysis Result	93
	8.2.2	Comparisons of TRIZ Analysis Result	95
	8.2.3	Comparisons between DFMA and TRIZ	
		Improvement Result	98
8.3	Summa	ary	99

9	CO	CONCLUSION			
	9.1	Introduction	100		
	9.2	Recommendations for Future Work	101		
	9.3	Concluding Remark	103		
	REF	TERENCES	105		
	APP	ENDICES	108		

LIST OF TABLES

TABLE NO.	TITLE	PAGE
2.1	VE evaluation process.	11
2.2	Table of 39 parameters of contradiction	18
2.3	Table of 40 inventive principles	19
2.4	Pattern of evolution of technological systems	25
3.1	Table characteristic of beverage can through Innovative	
	Situation Questionnaire	40
4.1	The Sponge Mop part ID number	50
4.2	Part critique of each part for Sponge Mop	52
5.1	Classification of Part for Original Design	58
5.2	DFA worksheet analysis for original design	60
7.1	Classification of Part for New Design by DFMA	
	Methodology	82
7.2	DFA worksheet analysis for new design by DFMA	
	Methodology	84
7.3	Classification of Part for New Design by TRIZ Concept	88
7.4	DFA worksheet analysis for new design by TRIZ	89
8.1	Effect of the improvement	93
8.2	Result of time saving due to the factor of design change	94
8.3	Effect of the improvement result	95
8.4	Effect of the integration improvement	98

LIST OF FIGURES

FIGURE NO	TITLE	PAGE
1.1	Flow chart of the project activities for MP 1 and MP 2.	4
2.1	Three steps to pre-analyze the conflict.	21
2.2	Curves of technical system evolution.	23
2.3	Integration of design problem-solving tools.	28
3.1	Four steps TRIZ process procedure.	34
3.2	Technical Contradiction Elimination – Inventive	
	Principle step-by-step.	39
3.3	Result for the problem.	42
3.4	Cross section of corrugated can wall.	43
3.5	Spheroidality Strengthens Can's Load Bearing Capacity.	
	Perpendicular angle has been replaced with a curve.	44
4.1	Sponge Mop.	48
4.2	Sponge Mop product tree structure.	49
6.1	Design improvement of Connector.	66
6.2	Design improvement of Wiper Holder.	67
6.3	Design improvement of Male Adjuster.	68
6.4	Design improvement of Female Adjuster.	69
6.5	Design improvement of Stopper.	70
6.6	Design improvement of Rod A.	70
6.7	Design improvement of Handle.	71
6.8	Design improvement of Joint.	72
6.9	New part design of Snap Fit Shaft.	73

6.10	Improvement of Pusher quantity from two into one.	73
6.11	New design of Pusher by combining two pushers into one.	75
6.12	(a) New design of male adjuster with lock leaf, and	
	(b) New design of female adjuster with lock slot.	76
6.13	New design of connector based on idea from element in	
	Principle 1.	78
6.14	New design of wiper holder that designing to fit with the	
	new connector design.	78
7.1	Exploded drawing of new design of Sponge Mop via	
	DFMA methodology	81
7.2	Exploded view of new design of Sponge Mop via	
	TRIZ concept	87

LIST OF ABBREVIATIONS

TRIZ - Theory of Inventive Problem Solving

VE - Value Engineering

DFMA - Design for Manufacture and Assembly

MP 1 - Master Project 1

MP 2 - Master Project 2

DFA - Design for Assembly

DFM - Design for Manufacture

VA - Value Analysis

ARIZ - Algorithm for Inventive Problem Solving

QFD - Quality Function Deployment

FMEA - Failure Mode Effect and Analysis

6σ - Six Sigma

ID - Identification

Q&A - Question and Answer

TM - Assembly time

CM - Assembly cost

NM - Theoretical minimum number of part

DE - Design efficiency

xvii

LIST OF SYMBOLS

 α - Alpha

β - Beta

n - Labor cost per second

LIST OF APPENDICES

APPENDIX	TITLE	PAGE
1A	Gantt chart 1: Project activities for Master Project Part 1	109
1B	Gantt chart 2: Project activities for Master Project Part 2	110
2A	Contradiction Table of 39 Parameters	111
2B	The 40 Inventive Principles	117
2C	DFA Worksheet	130
2D	Table of Manual Handling Estimated Times	131
2E	Table of Manual Insertion Estimated Times	132
2F	Table of Compatibility between Processes and Materials	133
2G	Table of Shape Generation Capabilities of Processes	134
7A	Part Attributes of Each Part for New Design of	
	Sponge Mop	135
7B	Table of Primary Process and Material Selection for	
	New Design	136
7C	Part Attributes of Each Part for New Design of Sponge	
	Mop by TRIZ Concept	138
7D	Table of Primary Process and Material Selection for	
	New Design by TRIZ Concept	139

CHAPTER 1

INTRODUCTION

1.1 Introduction to the Current Product Development Problem

Now a day, product design simplification is important due to the rapid changing of customer demands, more competition and so on. Yet, manufacture is being forced to produce product that meet the customer requirement with high expectation such as product functionality but in lower cost. So, designer needs to design product with maximize value in order to fulfill that requirement. In recent decades the search for significant cost-saving effects that characterize major process innovations has driven manufacturers towards simplifying their products. In fact, when compared to process improvements in the production of complex assembled products, product innovations have a more profound impact on productivity, costs and quality [1].

Basically, there are two sort of problems for any given product design or process which are those where the solution is generally known and those where it is not. If the solution is generally known, it can be found in books, journals, or technical paper. Problems where the solutions are not generally known are called inventive problems and often offer contradiction requirements. Mostly, many people will

choose a compromised solution, where not all of the requirements are met and those that are met, are not optimized in order to resolve contradictory requirements or conflict [2]. In this case, there are several ways to solve the problem. The use of integrated several VE tools will help to resolve conflict and generate new solutions from outside the experience.

1.2 Objective

To integrate Theory of Inventive Problem Solving (TRIZ) tool, and Design for Manufacture and Assembly (DFMA) methodology in order to improve and value added the current design of consumer product

1.3 Scope

The study will focus on the:

- i) Application of DFMA methodology to identify detailed design problems and generate remedial design solutions.
- ii) Application of TRIZ method to improve the value added product development.
- iii) Consumer product as case study Sponge Mop

1.4 Methodology of Study

This thesis is conducted accordingly in two parts which is Master Project 1 (MP 1) in semester 1 and Master Project 2 (MP 2) in semester 2 as shown in Figure 1.1. The flow chart showed clearly the processes of the thesis activities in order to meet the time constrain. After the project had determined, the literature review on VE, DFMA and TRIZ methodology are studied in the early stage. The studies are done by reviewing the related books, journals and articles. For a while, the consumer product for the project analysis purpose is also been selected. The selected product then is been evaluated by using DFMA methodology and from the results some improvements are proposed.

However, the proposed improvement activities will be continuing also in the MP 2. It is continuously process as in the stage of evaluation the new design with using integrated VE tools, it may have some unsuitability idea. So, the others proposed improvement need to do. Lastly, the discussion and conclusion will be done after the accurate analysis result on the new design is evaluated where, the new design of integration tools is compared to the new design of DFMA methodology in terms of percentages of part count reduction and design efficiency increment.

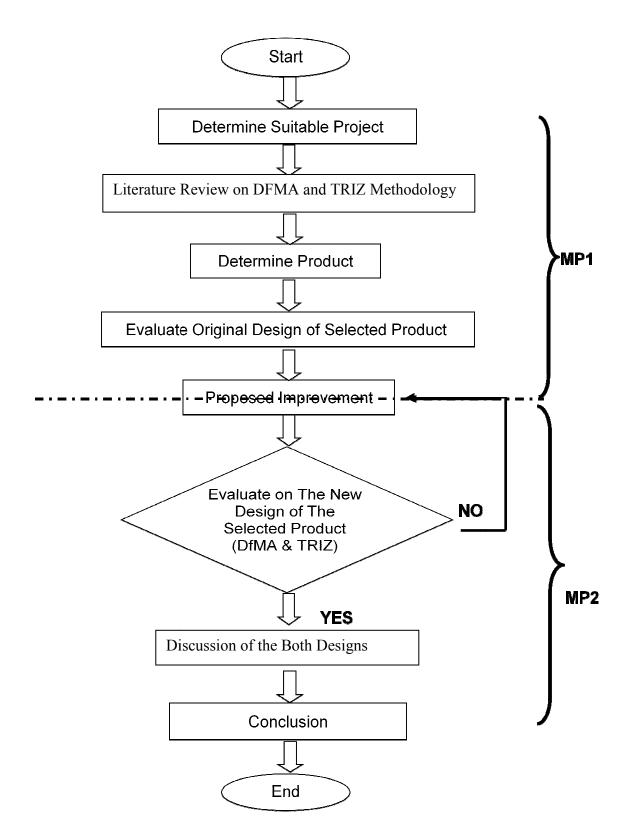


Figure 1.1: Flow chart of the project activities for MP 1 and MP 2.

1.5 Significant of Study

The significant of this thesis is to prove the use of integration of VE tools will give a better result of product design in term of simplification, product cycle life, efficiency, quality, function and also product value. In this thesis, product design improvement is done by integration of TRIZ and DFMA methodology. Hopefully with the result of this study, it can give an overview to others about the advantages of using integration problem solving tool in product development and then will attract more organization to use this method for their product development purpose.

The result of integration problem solving tools should achieve improvement better than single tool with the main improvement is to reduce assembly and manufacture process time and cost. However, in case the improvement in term of cost and time does not show much improvement, the others factor such as product simplification, function and life cycle should be considered.

1.6 Report Structure

This thesis consists of nine chapters. Chapter 1 presents the introduction of the thesis, Product Design Improvement through TRIZ and DFMA methodology where the topic include are objective, scopes, methodology of study and significant of study of the project. The literature reviews in Chapter 2 reports on relevant previous findings that are related to the research and also the review of the related discusses topics. The detail information on the research methods and tools that will be used in the case study is explained in Chapter 3. For the Chapter 4, the data information of the product case study will be explained in details. The next chapter consists of the original data analysis of the product case study. In this Chapter 5, the DFMA Methodology is applied. The proposed improvement of the original data case

REFERENCES

- 1. Lucchetta, G., Bariani, P. F., Knight. W. A., *Integrated Design Analysis for Product Simplification*. University of Padova, Italy.
- 2. Triz-journal.com. *Utilization of TRIZ with DFMA to Maximize Value* [Online]. Available: http://www.triz-journal.com. [2009, July 21]
- 3. Wikipedia. Value Engineering [Online]. Available: http://en.wikipedia.org/wiki/Value_engineering. [2009, July 9]
- 4. Wikipedia. *TRIZ* [Online]. Available: http://en.wikipedia.org/wiki/TRIZ. [2009, July 20].
- 5. Darell. L. Mann. *Integration and Application of TRIZ and DFMA*. Systematic-innovation.com. 2002.
- 6. Kai Yang., Basem, E.H. *Design for Six Sigma A Roadmap for Product Development*. New York: McGraw-Hill. 2003.
- 7. Altshuller, G. and Henry. *The Art of Inventiving (And Suddenly the Inventor Appeared)*. Technical Innovation Center. 1994.
- 8. Rajesh. J., Philip. S. *Design for Six Sigma A Holistic Approach to Design and Innovation*. New Jersey: Wiley. 2008.
- 9. Boothroyd, G. and Dewhurst, P. *Product Design for Manufacture and Assembly*. New York: Marcel Dekkel. 2002.
- Zhongsheng Hua, Jie Yang, Solomani Coulibaly, and Bin Zhang. Integration TRIZ with Problem Solving Tools: A Literature Review From 1995 to 2006. International Journal Business Innovation and Research, Vol 1, 2006.
- 11. Triz-journal.com (2009). *Innovation; The next Frontier for Six Sigma* [Online]. Available: http://www.triz-journal.com. [2009, July 27]

- Chung-Shing, W. and Teng-Ruey, C. Integrated QFD, TRIZ and FMEA in Conceptual Design for Product Development Process. *Proceedings of the 13th Asia Pacific Management Conference*. Melbourne, Australia: APMR. 2007. 1085-1095.
- 13. Ideationtriz.com. *Ideation/TRIZ: Innovation Key to competitive Advantage and Growth* [Online]. Available: http://www.ideationtriz.com/paper ITIRZ Innovation Key.htm. 2009.
- 14. Daniela, S., Elena, M., Nicolae, I. and Thomas, R. A TRIZ Approach to Design for Environment. Galway Mayo Institute of Technology. Unpublished.
- 15. Darell. L. Mann. *Beyond Systematic Innovation: Integration of Emergence* and Recursion Concepts into TRIZ and Other Tools. Systematic-innovation.com. 2002.
- Valery, K., Jun-Young, L. and Jeong-Bai, L. TRIZ Improvement of Rotary Compressor Design. *Proceedings of TRIZCON2005, the annual conference of the Altshuller Institute, Brighton, MI USA: 2005.*
- 17. Noel, L. R. *A Proposal to Integrate TRIZ into the Design Product Process* [Online]. Available: http://www.triz-journal.com/archives/2002/11/b/index.htm. 2002.
- 18. Masaya, T. and Manabu, S. *The Possibility of VE Activities as New Product Planning by Utilizing TRIZ Techniques*. The SANNO Institute of Management, Tokyo, Japan.
- Ahmad Humaizi Bin Hilmi. Design and Analysis of a Paintball Marker Using Boothroyd-Dewhurst DFMA Methodology. Master Thesis. Universiti Teknologi Malaysia; 2005.
- Noor Laili Binti Ali, Design for Assembly: Design Improvements for Assembled Product Using Boothroyd-Dewhurst DFMA Methodology. Bachelor Project Thesis. Universiti Teknologi Malaysia: 2009.

- 21. Chong Teik Seng, Development of the Prototype System for Design for Assembly (DFA) Using Boothroyd-Dewhurst DFMA Methodology. Bachelor Project Thesis. Universiti Teknologi Malaysia: 2006.
- 22. Baizura Binti Zubir @ Zubair. Assemblability Design Efficiency (ADE)

 Analyses for Design for Automatic Assemblies (DFAA). Master Thesis.

 Universiti Teknologi Malaysia; 2008.